How to adjust timings for Callback extensions

Applies to VoipNow 3 and higher!

In order to adjust timings for callback extensions you need to set three global variables in the dialplan. This articles explains how to do that.

Step-by-step guide

STEP 1: Connect to your VoipNow server as root using a SSH client (e.g. Putty).

STEP 2: Open the /etc/asterisk/extensions. Conf file in an editor and add the statements below at the beginning of the file, in the [globals] section:

- CCBPASSTIMEOUT= <CCBPASSTIMEOUT_value> | Set the number of seconds the extension will wait after the final digit when typing a password. The default value is 6.
- CCBNUMBERTIMEOUT= <CCBNUMBERTIMEOUT_value> | Set the number of seconds the extension will wait after the final digit when typing a number. The default value is 6.
- CCBDIGITFIRSTTIMEOUT_<CCBDIGITFIRSTTIMEOUT_value> | Set the number of seconds the extension will wait before entering the first digit. The default value is 6.

Related articles

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- · How to transfer incoming calls to another extension voicemail
- How to use the Conference features on a Phone terminal extension
- How to change an extension's short and extended phone numbers
- IVR actions