

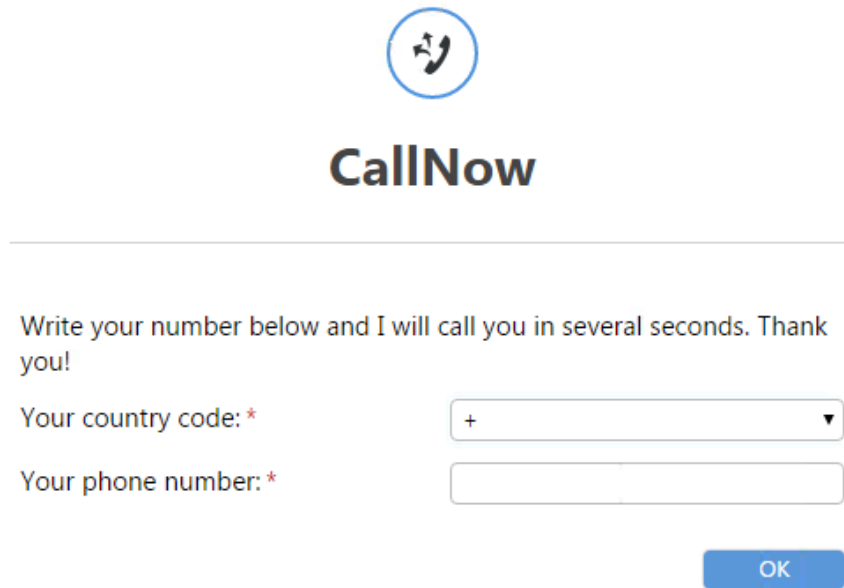
How to remove the country code field from the CallNow interface

Applies to VoipNow 3 and higher!
The CallNow Feature was removed in VoipNow 5.5.0.

This article describes how to hide the country code element from the interface with a simple edit in the interface template.

Step-by-step guide

By default, the CallNow page looks as shown below.



To hide the country code element (drop-box and field) from the CallNow template, take the following steps:

STEP 1: Connect to your VoipNow server as `root` using a SSH client (e.g. Putty).

STEP 2: Go to the `<VOIPNOW_ROOT_D>/admin/htdocs/templates/callnow/` folder.

`<VOIPNOW_ROOT_D>` is a variable defined in the `/etc/voipnow/paths.conf` file. When running commands, you must have it replaced with its value (e.g. `/usr/local/voipnow`).

STEP 3: Display the `index.tpl` file's content by running:

```
cat index.tpl
```

Inside `index.tpl` search for:

```
<tr id="tr-phone">
  <td class="row_td" align="left">{$prefix_num}<span class="required">*</span></td>
  <td align="right" class="td_call_code">
    {html_options options=$calling_codes name="call_code" id="call_code" class="large_select"
    selected=$selected_code}
  </td>
</tr>
```

STEP 4: To change the layout of the page, edit the `<VOIPNOW_ROOT_D>/admin/htdocs/templates/callnow/index.tpl` file. Open the file using your favorite text editor, and you'll find the country code drop-down list defined by the following line:

```
{html_options options=$calling_codes name="call_code" id="call_code" class="large_select"
selected=$selected_code}
```

To remove the country code drop-down list and the entire field, comment its corresponding lines. To comment a line, you must replace { with { * and } with *}.

To remove the entire field, add <!-- before the <tr tag and --> after </tr>

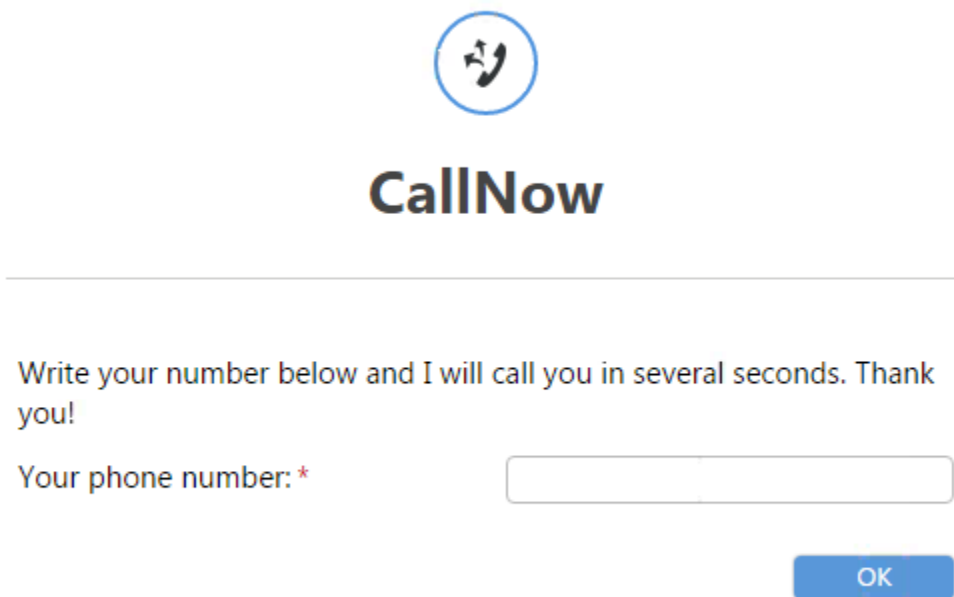
In the end, the entire block should look as displayed below:

```
<!-- <tr id="tr-phone">
    <td class="row_td" align="left">{$prefix_num}<span class="required">*</span></td>
    <td align="right" class="td_call_code">
        {html_options options=$calling_codes name="call_code" id="call_code" class="large_select"
        selected=$selected_code*}
    </td>
</tr> -->
```

In the end, save the file, remove the cached files and restart the web interface service:

```
rm -rf /usr/local/voipnow/admin/htdocs/templates_c/*
service voipnow restart
```

At this point, when you open the CallNow page, it should look as shown below.



The image shows the CallNow web interface. At the top, there is a circular logo with a telephone handset and a curved arrow. Below the logo, the text "CallNow" is displayed in a large, bold, black font. A horizontal line separates the header from the main content area. The main content area has a light gray background and contains the text "Write your number below and I will call you in several seconds. Thank you!". Below this text, there is a label "Your phone number: *" followed by a text input field. To the right of the input field is a blue button with the text "OK".

Related articles

- [How to use the CallNow feature](#)
- [Troubleshooting CallNow calls that drop](#)
- [How to remove the country code field from the CallNow interface](#)