

VoipNow UnifiedAPI

Through UnifiedAPI, developers can manage phone calls and get related statistics, send faxes as well as administer extensions.

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About UnifiedAPI

The UnifiedAPI allows you to query data about existing phone calls, call detail records, information about extensions. It also allows you to accomplish complicated stuff like initiating, parking or transferring calls or even managing agents of a queue.

Because it is REST based, it enables you to develop applications fast and easily test basic features like initiating calls.

Base URL

All REST URIs are relative to the following BASE URLs:

```
https://<hostname>/uapi/ or https://<hostname>/uapi/
```

UnifiedAPI services

PhoneCall service

This service manages all phone call related operations.

[Make phone calls](#)

[Park a call](#)

[Unpark a call](#)

[Put a call on hold](#) or [off hold](#)

[Start recording a call](#) or [stop recording it](#)

[Pick up a call](#)

[Barge in on a call](#)

[Transfer call](#)

[Transfer call to voicemail](#)

CDR service

This service lists all the phone calls that previously occurred in the system.

[List call history](#)

Extension services

This service manages the extension-related operations.

[Create, list](#) or [update call events](#)

[List presence](#)

[List](#) or [update queue agents](#)

Fax service

This service manages fax related operations.

[Send faxes](#)