

PhoneCallEvents Service

This page describes the UnifiedAPI PhoneCallEvent Service.

- [Why use the service](#)
- [Who can use the service](#)
- [Requests](#)

Why use the service

The PhoneCallEvent Service is used to assign the following events to an Extension:

- Dial-In** occurs when a call is received by an extension.
- Dial-Out** occurs when a call is placed by an extension.
- Hangup** occurs when a call the extension is involved in is terminated.
- Answer on incoming call** occurs when an incoming phone call is answered.
- Answer on outgoing call (by the other party)** occurs when an outgoing phone call is answered by the other party.




More details about the events can be found in the [Call Events](#) section.

Who can use the service

The Service is available to Apps registered to the following account types:

- Administrator
- Organization
- User

Requests

Name	REST URI	Description
Create	 <code>/extensions/userId/extensionNumber/phoneCallEvents/</code>	This request allows an App to assign new call events on an Extension.
Update	 <code>/extensions/userId/extensionNumber/phoneCallEvents /phoneCallEventId</code>	This request allows an App to update the properties of events.
List	 <code>/extensions/userId/extensionNumber/phoneCallEvents</code>	This request allows an App to list existing phone call events that are assigned to an Extension.
Delete	 <code>/extensions/userId/extensionNumber/phoneCallEvents /phoneCallEventId</code>	This request allows an App to delete phone call events.

Related Topics

[Presence Service](#)

[QueueAgents Service](#)