The CallNow Feature

The CallNow Feature was removed in VoipNow 5.5.0.

This page describes what the CallNow feature does and the steps required for its setup.

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Overview

The CallNow function can only be used by Phone terminal extensions!

The CallNow interface allows people with Internet access to contact an extension that belongs to the VoipNow server.

Based on the number of the external request, the extension will call back the user using the details they filled in. The extension's specific routing, screening, and charging rules apply just as if the call was initiated by the extension.

Set up CallNow

If the feature is not activated, VoipNow displays the following message:

> ⚠️ **Warning:** The **CallNow** feature is not activated. To use **CallNow** with your extension, you should activate and configure it.

To access the CallNow feature, go to the **Extensions Management** page and click on the CallNow icon in the **Tools** area. From the **CallNow Preferences** page, enable the **Allow people to call me** option in order to be able to fill in the rest of the details.

Allow CallNow

Allow people to call me	☑
CallNow ID *	954c9ff530618812
I am available only in time interval *	Anytime ▼
Do not allow people to contact me while I am on the phone	☑
Confirmation required before connecting me to caller	☐
Show my name on the public CallNow interface	☐
Ask for the name of the caller	☑
Use image validation on the public interface	☐
Language *	English ▼
Message on the public interface	Write your number below and I will call you in several seconds. Thank you!

Screenshot: The CallNow Preferences section of a Phone Terminal extension

1. Select the **Allow people to call me** checkbox.
2. Configure the parameters available in the **Allow CallNow** section:
   - **CallNow ID:** Fill in the **CallerID** associated to this extension or use the default one (e.g. ba538fb568343064).
   - **I am available only in time interval:** Choose one of the previously defined **time intervals** during which the extension owner will be available to be contacted via CallNow. Default value: Anytime.

- **Do not allow people to contact me while I am on the phone:** All CallNow requests are rejected when the extension owner is involved in a call.
- **Confirmation required before connecting me to caller:** Requests the extension owner to confirm before accepting a CallNow request.
- **Show my name on the public CallNow interface:** Makes public the extension owner's name in the CallNow interface.
- **Ask for the name of the caller:** Select if you do not want the anonymous callers to be accepted.
- **Use image validation on the public interface:** When selected, a random validation security image is used.
- **Language:** Select the language for the CallNow interface. You may choose the default language or let the caller decide.
- **Message on the public interface:** Specify a welcome message for the extension's public interface.

3. Click **OK** to activate CallNow. A confirmation message that includes the extension's personal CallNow URL is displayed.

ℹ **Information:** CallNow function activated. If you want people to call you, you should share your personal CallNow URL: **https://192.168.9.109/callnow/954c9ff530618812**

Related topics
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