

# Set Up System Preferences

## About System Preferences

VoipNow comes with a series of preferences that you can customize in order to define how the platform should behave. All these preferences are grouped under the **Zero Priority** area, which you can access from **Unified Communication Settings**.

Using the **Zero Priority** options, you can define call-related conditions and charging, customize the fax service, set SIP-related preferences, monitor VoipNow services, enable VoipNow Automation, and set integration preferences.

- [Set Fax Preferences](#)
- [Set Charging Preferences](#)
- [Set Monitoring Preferences](#)
- [Set Integration Preferences](#)
- [Set General Preferences](#)
- [Set SIP Preferences](#)