

# Operations with SIP Devices

This page contains instructions on how you can manage SIP devices from the interface.

- [Overview](#)
- [Export to CSV](#)
- [Clear assignments](#)
- [Regenerate files](#)
- [Search for a device](#)
- [Remove a device](#)

## Overview

When logged in the VoipNow interface, click on [SIP Devices](#) under **Telephony Provisioning** and you'll be redirected to the **SIP Devices** page.

The **SIP Devices Inventory** lists the provisioned SIP devices taking into consideration the level of the authenticated VoipNow user.

**SIP Devices** Return to My Account | Open menu | Help | Up level

---

**Tools**

Add New Device

**SIP Devices Inventory**

All devices Search Show All

Show Columns Clear Assignments Regenerate Files Export to CSV Remove Selected

S	Friendly Name	Serial	MAC	Owner	Assigned Organization	Assigned Users	
<input checked="" type="checkbox"/>	Polycom	f3b591150639	00:15:65:90:78:00	Mark Towns	AT MAIN ORG 152 AT MAIN ORG 152	Mark Towns (0152*007)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Cisco	5a2876466188	00:15:65:22:22:66	Jane Frost	AT MAIN ORG 152 AT MAIN ORG 152	Jane Frost (0152*005)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Snom	4a9259058769	00:18:B9:66:99:56	Tom Apple	AT MAIN ORG 152 AT MAIN ORG 152	-	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Panasonic	2dd443256208	00:A8:59:90:34:34	Adam Fields	AT MAIN ORG 152 AT MAIN ORG 152	-	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Aastra	70d282934128	00:15:65:23:34:54	Sam Barnes	AT MAIN ORG 152 AT MAIN ORG 152	Sam Barnes (0152*098)	<input type="checkbox"/>

Authenticated System Admin	Authenticated Service Provider	Authenticated Organization	Authenticated User
Can see all existing SIP devices.	<ul style="list-style-type: none"> <li>• Can see all the SIP devices that he or the admin owns.</li> <li>• Can see all the devices owned by or assigned to his Organizations.</li> <li>• Can see all the devices owned by or assigned to the Users in his Organizations.</li> </ul>	<ul style="list-style-type: none"> <li>• Can see all the SIP devices owned by the Organization, its Service Provider and admin.</li> <li>• Can see all the devices assigned to the Organization.</li> <li>• Can see all the devices owned by and assigned to the Users in the Organization.</li> </ul>	<ul style="list-style-type: none"> <li>• Can see all the SIP devices that he owns as well as those owned by his Organization, Service Provider, and admin.</li> <li>• Can see all the devices assigned to his extensions.</li> </ul>

Here are the operations you can perform on such devices.

## Enable or disable a SIP device

All SIP devices are listed in the **SIP Devices Inventory**. You can enable or disable a device with a simple click on the **S** icon showing the status of the

device: for enabled/the device is provisioned for disabled/the device is not provisioned.

When disabling a device, the corresponding provisioning file is deleted from the disk. When enabling a device, the file is regenerated.

## Export to CSV

This control available at the top right of the table allows you to export the information available in the SIP Devices Inventory to a .csv file.

## Clear assignments

**To remove the extension(s) to which a device is assigned:**

1. Select checkbox(es) corresponding to the device(s) you want to unassign.
2. Click the [Clear assignments](#) link. This will automatically unassign the device.

## Regenerate files

**To regenerate the provisioning files for a device:**

1. Select the checkbox(es) corresponding to the device(s) you want to reprovision.
2. Click the [Regenerate files](#) link. This will automatically regenerate the files.


## Search for a device

The same **SIP Device Inventory** list displays the **Assigned Organization** column, which refers to the organization the provisioned device is assigned to. The **Assigned Users** column lists all user assigned to the device. If no device is assigned to any account or no users are assigned to the device, the "-" is displayed. As an administrator, you can see all the devices provisioned in system.

The search control allows you to choose the devices to be displayed:

- **All devices:** The list will display all the provisioned devices, regardless of who the owner is.
- **Owned by me:** Only the devices provisioned by you will be displayed.

**To filter the templates:**

1. Enter the name of the template in the text box located above the table.
2. Click the  **Search** button. The system remembers the search criteria when a new search is performed and even after the user logs out.

## Remove a device

**To remove a certain device:**

1. Select the device from the inventory and click the [Remove selected](#) link on top of the table.
2. Select the **Confirm removal** checkbox and click **OK**. To return to the previous page without removing the device, click **Cancel**.

Related topics

[Provision a SIP device](#)

[Add a provisioning template](#)