Diagnostic Extension

This page describes how to set up the Diagnostic Extension feature so that it work from your phone keypad.

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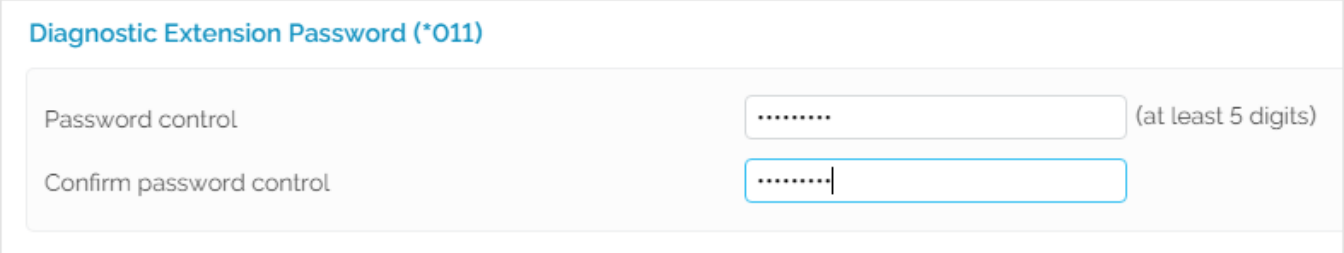
Overview

The **Diagnostic Extension** is a special extension that allows the system administrator to find out details about several server parameters.

Set up the extension



*Screenshot: The Diagnostic Extension Password (*011) section from the Zero Priority page.*

The Diagnostic Extension Password (*011) can be enabled server-wide from the **Unified Communications Zero Priority Monitoring** tab. Fill in the **Pass word control** field, confirm it, then press **OK**.

How to use the diagnostic extension

To access this extension, dial ***011**. You will be asked for the password that you have set earlier.

VoipNow will announce the values of the following parameters:

- The server load within the last 5 minutes
- The existence of binary registered channels and binary calls in progress
- The Asterisk uptime
- The system uptime
- The used memory and the free memory

Related topics
Set monitoring preferences