

# Diagnostic Extension

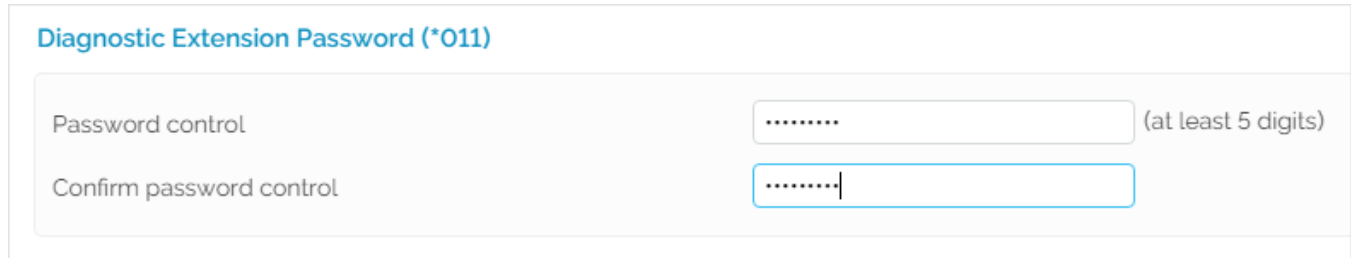
This page describes how to set up the Diagnostic Extension feature so that it work from your phone keypad.

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## Overview

The **Diagnostic Extension** is a special extension that allows the system administrator to find out details about several server parameters.

## Set up the extension



The screenshot shows a web form titled "Diagnostic Extension Password (\*011)". Inside the form, there are two input fields. The first field is labeled "Password control" and contains a masked password "....." followed by the text "(at least 5 digits)". The second field is labeled "Confirm password control" and contains a masked password "....." with a cursor at the end.

*Screenshot: The Diagnostic Extension Password (\*011) section from the Zero Priority page.*

The Diagnostic Extension Password (\*011) can be enabled server-wide from the **Unified Communications Zero Priority Monitoring** tab. Fill in the **Password control** field, confirm it, then press **OK**.

## How to use the diagnostic extension

To access this extension, dial **\*011**. You will be asked for the password that you have set earlier.

VoipNow will announce the values of the following parameters:

- The server load within the last 5 minutes
- The existence of binary registered channels and binary calls in progress
- The Asterisk uptime
- The system uptime
- The used memory and the free memory

Related topics

[Set monitoring preferences](#)