Get Started with VoipNow

About

This area brings together all the resources you need to make your first experience with VoipNow go like clockwork. Whether you're only evaluating VoipNow or you've purchased a license and you're using it for the first time, this is the place to start.

Get Help
If something is unclear or you need further assistance, do not hesitate to open a ticket in the 4PSA Support Zone or ask a question in our monitored GetSatisfaction community.

Read Further

- Pre-Installation Checklist
- Install VoipNow
- Initial Configuration
- Setting the SIP Channels
    - Adding the Public Phone Numbers
    - Setting the Channel Costs
- Setting the Routing Rules
- Setting a Charging Plan
- Creating Accounts
- Configuring a Phone Extension
    - Setting the Phone Terminal Extension
    - Setting the Queue Extension
    - Setting the IVR Extension
    - Setting the Voicemail Center Extension
    - Setting the Conference Extension
    - Setting the Callback Extension
    - Setting the Calling Card Extension
    - Setting the Intercom/Paging Extension
    - Setting the Queue Login Center Extension
    - Provisioning and SIP
- Test the System Features
- FAQs