

Manage Licensing

This page contains information on the VoipNow licenses available.

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Overview

To be able use VoipNow and Hubgets, you need a valid license. The license key is generated based on the **Infrastructure ID** of your infrastructure or on the **IP address** of your machine. The **License Management** page allows you to:

- view the current license status and the utilization permissions
- update your license

VoipNow licenses

Clients can easily plan their costs according to the communication requirements of their infrastructures. The maximum number of SIP trunking channels is given by the license and user types.

The number of SIP trunking channels is computed based on the total number of **Maximum public concurrent calls** set for the users.

You cannot enable SIP trunking if the **Maximum public concurrent calls** is set to **Unlimited**. For more information, refer to the [User Limits](#) section.

User type	License type	No. of extensions	Maximum no. of SIP trunking channels
Enterprise	Leased, yearly	License is issued in increments of 50 Hubgets users and 100 extensions	Equal to the number of extensions the license is issued for (namely in increments of 100)
Service provider	Leased or Evaluation	Limited or pay-as-you-grow	Equal to the number of extensions the license is issued for

Manage licenses

To set up license options, go to **Unified Communications Settings License Management**. Here you will find some fields that are detailed below.

License key status

These options detail the status of the uploaded license key.

- **Infrastructure ID:** Your system's infrastructure ID; the license key must be issued for this ID, otherwise it will not work.
- **System IP address:** Your system's IP address; displayed if the Infrastructure ID field is empty.
- **License key status:** The status of the currently loaded license key.

New license

This is where you can upload a new license key or activate the VoipNow Platform with the help of a code.

- **Use activation code:** When enabled, this option allows you to use an activation code instead of uploading a license key.
- **License key file:** Upload the license key to the server. Click the **Browse** button to locate the license key file on your computer. To finalize the activation, click **Upload**. This option is not available if **Use activation code** is checked.
- **Activation code:** Fill in the activation code that will be used to extend the license. This option is only available if Use activation code is checked.

Get license key from the licensing server

Use the form to query the licensing server. This function can only be used when a license key is loaded on the server and it's not expired. The first time you install the product, it is required to upload the license key or use an activation code.

The **Last licensing server answer** field refers to the answer received on the last query from the license server. Click the **Get license** button to obtain a new answer from the license server.

License key properties

This area contains a report with details about the current license.

Field	Description
Vendor	The name of your vendor: 4PSA or Hubgets

Software edition	The software edition: Service Provider or Enterprise
License key number	The license key number and its current loaded instance
Licensing program	The licensing program the software belongs to. Several values are available: <ul style="list-style-type: none"> • If leased: Startup Licensing or Volume Licensing • If evaluation: Evaluation • If express: Express
Maximum number of extensions	Maximum number of extensions that VoipNow will handle.
Enabled for Hubgets or Maximum number of Hubgets users	<p>If your license includes support for Hubgets, then this field displays the maximum number of Hubgets users allowed by your license.</p> <p>If this feature is not included (the value is No), the current license doesn't give you access to Hubgets, the team communication and collaboration app that makes businesses more productive. Ask you account manager on how to enable it.</p>
Maximum number of calling card codes	Maximum number of calling cards codes allowed by your current VoipNow license
Maximum number of callback numbers	Maximum number of callback numbers allowed by your current VoipNow license
Maximum number of SIP trunking channels	Total number of SIP trunking channels allowed by your current VoipNow license
License key expires on	Expiration date for license key
Whitebox enabled	If your license supports this feature (the value is Yes), you are allowed to remove or to replace all the references to VoipNow product and 4PSA trademark references from the VoipNow interface.

Related Topics

[Extensions](#)

[User Limits](#)