

# Set Charging Preferences

This page contains instructions on how you can customize charging-related settings and the currency used in the charging plans.

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## Overview of charging preferences

To set and customize charging-related preferences, go to **Unified Communications** in the side menu and click on the Zero Priority icon, under the **Settings** area.

Open the **Charging** tab on the left and fill in the fieldsets according to the descriptions below. Once you're done, click **OK** to save preferences. To return to the previous page without committing the changes, click **Cancel**.

Field	Description
<b>Call charging enabled</b>	Globally enables/disables the charging options in all the application and for all account types.
<b>Number portability engine</b>	Enables the <b>Portability check routing</b> rule. Please visit the <a href="#">Add Routing Group</a> section for further information.
<b>Currency name</b>	Refers to the currency used in charging plans (e.g. USD).
<b>Currency sound file</b>	Refers to the sound file played each time the user interrogates their credit. Use the icon to view the available sound files or manually fill in the file location. A <a href="#">pop-up window listing all the sounds</a> matching the name specified in the text box will be displayed.
<b>Currency subdivision</b>	Refers to the subunit of the currency used in charging plans (e.g. cents).
<b>Show numeric values with &lt;x&gt; decimals</b>	Refers to the number of decimals used by the numeric values in VoipNow (e.g. Calling card credit, charging plan fees, etc.). <b>To get the changes reflected in Asterisk, it is mandatory to restart the corresponding server!</b> Otherwise, the modifications will be visible in the VoipNow interface, but Asterisk will continue to use the former number of decimals. To restart the server, navigate to the <b>Unified Communications Server Services</b> page and click the icon corresponding to the Asterisk server.
<b>Local call cost &lt;x&gt; &lt;currency&gt; /second</b>	The cost of local calls.
<b>Extended local call cost &lt;x&gt; &lt;currency&gt; /second</b>	The cost of extended local calls.
<b>Average call duration &lt;x&gt; seconds</b>	Define the average length of the calls initiated from this server. This value influences the best cost routing algorithm, described in the <b>Manually Add Costs</b> section. Default value: 600 seconds. Accepted value: 10 to 9,999,999 seconds.

## System currency and charging settings

To set up the system currency:

1. Navigate to the **Unified Communications Settings Zero Priority Charging** tab.
2. Fill in the **Currency name** field.
3. Customize the **Currency sound file** and enter the **Currency subdivision**.
4. Click **OK** to save settings.

To enable charging:

1. Navigate to the **Unified Communications** Settings **Zero Priority Charging** tab.
2. Select the **Call charging** enabled checkbox.
3. Define the [required parameters](#) to personalize the charging preferences.
4. Click **OK** to save settings.

#### Related Topics

[Set Monitoring Preferences](#)