

Update Server

This page contains instructions on how to update your system to a new VoipNow version.

- [Overview](#)
- [Update application](#)
- [Log records](#)

Overview

4PSA recommends to update **whenever a new version is released**. Although it is not mandatory, we strongly advise you to update to the latest released version.

VoipNow Product Management notifies customers when a new version is available using the [VoipNowUpdates](#) account on Twitter. **It is strongly recommended that you follow this account on Twitter.**

To reach the **Update Application** page, go to **Unified Communications** in the side menu and click the [Update](#) icon under the **Settings** area.

The **Update Application** page allows you to:

- view a history of all the update operations
- choose the components you want to update to the latest release
- check the advanced logs

Update application

When there are no updates available, the [Update to the latest release](#) icon in the **Tools** section is grayed out.


To bring your VoipNow installation up to date:

1. Check the updates available. On mouse-over, the [Update to the latest release](#) icon. A message informing you about the number of updates available is displayed.

<number> updates are available. Click to update now.

2. Click the [Update to the latest release](#) icon to initialize the process. VoipNow establishes a connection with the 4PSA server and starts the upgrade. As long as the application is updated, the **Update History** table displays basic details about the process:

Update History

S	Update	Components	Started	Completed
	1	0	Jul 18, 2017 15:08:23	-

1 components

Number of entries per page: 10 25 100

3. Review the process. When finished, the outcome is displayed in the same **Update History** table. You can view the date and time the process started as well as when the update ended, along with the outcome (success or failure).
4. Click the [Advanced Logs](#) icon to access the [Log Records page](#) and check the components that were updated.

Log records

In the **Log Records** page, VoipNow displays the update logs generated by the low-level engine.

Example:

Jun 05 10:48:52 Updated: voipnow-php-2.6.0-120605.03.rhel5.i386

Where:

- **Jun 05 10:48:52**: The date and the time the update operation was attempted.
- **Updated**: The operation performed during the process. Other possible values are Installed or Erased.
- **voipnow-php-2.6.0-120605.03.rhel5.i386**: The component that suffered the specified operation.

Related topics

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