Manage Charging Plans

This page contains instructions on how to manage charging plans.

Overview

The **Charging Plans** feature is available only if **charging is enabled on the VoipNow system**.

To reach the **Charging Management** page, go to side menu and click on **Charging Plans**. The page lists all plans and you can:

- view the charging plans currently set up in the system
- create a new charging plan
- view the fees and limitations associated to a particular charging plan
- manage the charging destination exceptions
- search for certain charging plans
- edit one of the existing charging plan's details
- remove unused charging plans

Assign charging plan

Once an account has been created, you can assign a charging plan to it following **these details**.

Enable or disable charging plan

Only the charging plans that are not currently in use can be disabled!

All plans are listed in the **Charging Plans** table. You can enable or disable a charging plan with a simple click on the **S** (Status) icon, which shows its

status: for enabled for disabled

Once a charging plan has been disabled, it can no longer be assigned to a user.

Edit a charging plan

In the **Charging Management** page, select the charging plan you want to modify, click its name and make the necessary changes in the fields as detailed here.

Remove a charging plan

To remove a charging plan:

1. Select its corresponding checkbox.
2. Click the Remove selected link at the right of the table.
3. Select the Confirm removal checkbox and click **OK**. Click **Cancel** if you want to return to the previous page without deleting these records. The removal operation is permanent and once it is complete the charging plan cannot be restored.

Search for a charging plan
You can search the **Charging Plans** table by name.

1. Enter the name of the charging plan in the text box at the top of the table.
2. Click the **Search** button. The system will remember the criteria when a new search is performed and even after the user logs out.

Related topics
Add a charging plan

Assign charging plan to account

Add charging exceptions to a plan

Add a new free minutes package