Channels

About Channels

Channels are used to communicate with the outside world. They transmit the information from and to the callers inside and outside the system.

VoipNow allows you to manage the **channels**, the **groups used for routing the outgoing calls**, the **public phone numbers** or the **channel groups**. To maximize your revenue, you can design and configure a communication layout to meet your business requirements. The **Channel Management** page groups all the features available into several separate sections. You may access the page with a simple click on the Channels link in the left navigation panel.

Get Help
If you still have trouble in adding a channel to the VoipNow system or in managing outgoing routing, do not hesitate to ask for advice and follow VoipNow administrators in the GetSatisfaction community.

If you need more help, our expert engineers are waiting for you in the 4PSA Support Zone.