

Operations with Call Rules

This page contains instructions on how to manage outgoing routing rules.



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Overview

To be able to edit an outgoing routing group, click its name in the **Outgoing Routing Group** table. The **Edit Outgoing Routing Group <group_name>** page allows you to:

- enable/disable outgoing call rule
- manually add outgoing call rules
- import outgoing call rules
- back-up outgoing call rules
- remove unused outgoing call rules

Enable or disable rule

All existing outgoing call rules are listed in a table. You can enable/disable a rule with a click on the **S** (Status) icon:  for enabled  for disabled

Disabling the rule means its defined action does not apply to the call.



Upload rules

VoipNow allows you to upload an outgoing routing rules group in the form of an XML file that was previously saved using the [Save rules](#) option. Please follow these steps:

1. In the **Outgoing Routing Groups** table, click the name of the group you want to modify (the options that allow uploading are available only on for an already set up group).
2. You may select **Set as default routing group** checkbox if that is the case.
3. Select the **Agree to replace existing call rules** checkbox.
4. In the **Upload rules** field, use the **Browse** button to locate the file containing the routing rules group you want to upload.
5. Click **OK** to confirm your settings.
6. VoipNow deletes the selected rules group from the database and replaces it with the uploaded rules.

The rules group in the XML file must have the same name as the group in the interface. Otherwise, VoipNow does not delete the current rules and ignores the uploaded file.

Change execution order

To change the position of a certain rule inside the group, use the   buttons in the **P** column of the routing rules list.

When you change the order of the call rules in the list, VoipNow displays the number of changes you have performed in the top left corner of the call rules list reminding you to save them before navigating away from the page. Click the [Apply changes](#) link to save the changes you have performed in the call routing list.

Existing Outgoing Call Rules										
4 changes pending in the rules order					Save Rules		Apply the Changes		Remove Selected	
No	S	P	Crt	Action	Number	Alter Number	Alter CallerID	In Time Interval	Coming From	Through
1	<input checked="" type="checkbox"/>	^ v	2	Route through (F)	111222			Anytime	ExternalChannel	<input type="checkbox"/>
2	<input checked="" type="checkbox"/>	^ v	1	Route through (F)	1			Anytime	ExternalChannel	<input type="checkbox"/>
3	<input checked="" type="checkbox"/>	^ v	4	Route through (F)	0.			Anytime	ExternalChannel	<input type="checkbox"/>
4	<input checked="" type="checkbox"/>	^ v	3	Route through (F)	2.			Anytime	ExternalChannel	<input type="checkbox"/>
5	<input checked="" type="checkbox"/>	^ v	5	Route through (F)	3.			Anytime	Best cost	<input type="checkbox"/>

Screenshot: A group's call rules

The order of the rules pictured above should be put into practice. It is advisable to place the **Route through** action on the last position inside the outgoing rules group. The logical sequence is to first **Block** calls to certain destinations, next to Process target number or to perform the **Portability check** and, as soon as all these actions are triggered, to allow certain calls matching the **Route through** rule to reach their destination.

Export routing rules

To save a group with all its rules as a XML file on your computer, simply click the [Save rules](#) link above the table.

Remove rules

To remove a certain routing group, please follow the next steps:

1. Select the routing group in the **Existing Outgoing Call Rules** table and click the [Remove selected](#) link.
2. Click **OK** to confirm the removal pop-up window. If you do not want to delete these records, click **Cancel**.

Related topics

[Add a routing group](#)

[Manage operations on routing groups](#)