

Operations with Channel Costs

This page contains instructions on how to search for channel costs, export them or remove them from the system.

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Overview

The **Channel Cost Management for <channel_name>** page allows you to:

- visualize costs associated with channel for various call destinations
- add new channel costs
- replace all costs associated with channel
- export costs to a .csv file
- remove costs from the database

Export channel costs


VoipNow allows you to export the channel costs to a .csv file. The exported .csv file can be later shared among VoipNow servers or can be used for backup purposes.

To export channel costs:

1. Click the [Export all costs](#) link at the top of the costs table.
2. Save .csv file to your system.

Search for channel costs

You can filter the channel costs table by the name:

1. Enter the name in the text box at the top of the table.
2. Click the  **Search** button. The system will remember the search criteria when a new search is performed and even after the user logs out.

Remove channel costs

To remove a channel cost:

1. Select the channel cost's corresponding checkbox.
2. Click the [Remove selected](#) link.
3. Click **OK** to confirm the removal. Click **Cancel** if you are not sure that you should delete this record. The removal operation is permanent and once it is complete the channel cost cannot be restored.

Related topics

[Add channel costs](#)

[Manage outgoing routing](#)

[Manage public numbers](#)