

Service Provider's SIP Devices

This page contains instructions on how Service Providers can manage SIP devices.

- [Overview](#)
- [Adding SIP devices](#)
- [Editing and removing SIP devices](#)

Overview

When logged in the VoipNow interface, click on [SIP Devices](#) under **Telephony Provisioning** and you'll be redirected to the **SIP Devices** page.

SIP Devices

Return to My Account

Open menu

Help

Up level

Tools

Add New Device

SIP Devices Inventory

All devices

Search

Show All

Show Columns

Clear Assignments

Regenerate Files

Export to CSV

Remove Selected

S	Friendly Name	Serial	MAC	Owner	Assigned Organization	Assigned Users	
<div><div></div></div>	Polycom	f3b591150639	00:15:65:90:78:00	Mark Towns	AT MAIN ORG 152 AT MAIN ORG 152	Mark Towns (0152*007)	<div><div></div></div>
<div><div></div></div>	Cisco	5a2876466188	00:15:65:22:22:66	Jane Frost	AT MAIN ORG 152 AT MAIN ORG 152	Jane Frost (0152*005)	<div><div></div></div>
<div><div></div></div>	Snom	4a9259058769	00:18:B9:66:99:56	Tom Apple	AT MAIN ORG 152 AT MAIN ORG 152	-	<div><div></div></div>
<div><div></div></div>	Panasonic	2dd443256208	00:A8:59:90:34:34	Adam Fields	AT MAIN ORG 152 AT MAIN ORG 152	-	<div><div></div></div>
<div><div></div></div>	Aastra	70d282934128	00:15:65:23:34:54	Sam Barnes	AT MAIN ORG 152 AT MAIN ORG 152	Sam Barnes (0152*098)	<div><div></div></div>

The **SIP Devices Inventory** lists the following categories of provisioned SIP devices:

- Devices owned by you or the admin.
- Devices owned by or assigned to your Organizations.
- Devices owned by or assigned to Users from your Organizations.

You can read more on the how to manage your devices in the [Manage SIP Devices](#) section.

Adding SIP devices

Each setting on the **Allow to provision devices** option of your account combined with those set at the level of your Organizations and Users influences your provisioning capabilities. The **Allow to provision devices** option is available in the **Roles and Phone Numbers** page of your account and can only be set by the system admin.

Permissions

Organizations management	<input type="checkbox"/>
Roles management	<input type="checkbox"/>
Extensions and users management	<input type="checkbox"/>
Extension features management	<input type="checkbox"/>
Phone extension SIP management	<input type="checkbox"/>
SIP trunking management	<input type="checkbox"/>
Charging plans management	<input type="checkbox"/>
Sound management	<input type="checkbox"/>
Phone numbers management	<input type="checkbox"/>
See stacked phone numbers	<input type="checkbox"/>
UnifiedAPI management	<input type="checkbox"/>
CallerID management	<input type="checkbox"/>
Allow to provision devices	<input type="checkbox"/>

Modify ▼

Modify

View

None

Limits

As a Service Provider account owner, you may add and manage SIP devices in your own context (i.e. in your **SIP Devices** page) and/or in the context of your Organizations and Users (i.e. in their **SIP Devices** page).

To add a SIP device, you must go to **Telephony Provisioning SIP Devices Add New Device** and follow the steps described in [this page](#).

If "Allow to provision devices" for your account is	As a Service Provider	
Modify	You can add SIP devices in your own context as well as in the context of your Organizations and Users, regardless of their provisioning permissions.	
View	<ul style="list-style-type: none">You can add SIP devices in your own context, but you can only assign them to Organizations and Users with Modify permissions.You can add SIP devices in an Organization context as long as that Organization has Modify permission.You can add SIP devices in a User context as long as that User has Modify permission. Otherwise, you can't.	
None	You cannot access the SIP Devices area as it is no longer displayed in the interface.	

Editing and removing SIP devices

While you're in the **SIP Devices** page, you can read-only and/or edit SIP devices. You cannot edit or remove devices that are read-only.

Edit Device Aastra

Device Information

Serial number *

5a2876466188

Friendly name *

Aastra

Manufacturer *

Aastra

Model *

480i

Firmware/Version *

14.1 and above

Application version

-

MAC address *

00:15:65:22:22:66

Use MAC based provisioning

Yes

Status

Enabled

Notes

-

Device Settings

Administrator username

-

Administrator password

None

Phone update interval

minutes/seconds

Update protocol

Provisioning template

Phone time zone *

SK-Bratislava

Line Assignments (3)

Cancel

Your right to edit and remove devices depends on the provisioning permissions of your account and your child accounts (i.e. how the **Allow to provision devices** option is set) and on the ownership of the device.

If you want to receive tips on **Edit** permissions on mouse-over, click on **My Interface** button at the top right of the interface. This will open **My Interface Settings** page, where you need to select the **Display tool tip** option and press **OK**.

Default Interface Preferences

Rows in table *	<input type="text" value="10"/> rows
Expanded alerts *	<input type="text" value="3"/>
Interface skin	<input type="text" value="Blue"/>
System language	<input type="text" value="English v5.0.0"/>
Display tool tip	<input checked="" type="checkbox"/>
Program logo	<input type="text"/> Browse aspect ratio 16:4
Logo landing page	<input type="text" value="(e.g. http://example.com)"/>

Here are the **Edit** and **Remove** permissions based on provisioning levels and device ownership.

If "Allow to provision devices" for your account is	As a Service Provider
Modify	You can edit and remove all listed devices. There are no restrictions.
View	<p>You can edit devices provided that:</p> <ul style="list-style-type: none">▪ you or the admin owns them.▪ they are not assigned to any Organization.▪ you own at least one Organization with Modify permission (and at least one of its Users has Modify permission). Although you can edit such devices, you cannot remove them. <p>You can edit devices provided that:</p> <ul style="list-style-type: none">▪ you, the admin or one of your Organizations owns them.▪ they are assigned to one of your Organizations and that Organization has Modify permission.▪ at least one extension they are assigned to belongs to a User with Modify permission. Please note that while you can edit such devices, you cannot remove them. If the device is assigned to the extension of a User with Modify permission, you can also edit the Assigned Organization. <p>You can edit devices provided that:</p> <ul style="list-style-type: none">▪ a User with Modify permission owns them.▪ you own the Organization to which they are assigned. Please note that while you can edit such devices, you cannot remove them.
None	You cannot access the SIP Devices area as it is no longer displayed in the interface.

Please note that you can only **Clear Assignments** and **Regenerate Files** for editable devices! You cannot perform these operations on devices for which you have "read-only" permissions.

For more information on provisioning permissions at Service Provider level, please check [this page](#).

Related topics

[Provision a SIP device](#)

[Operations with SIP devices](#)