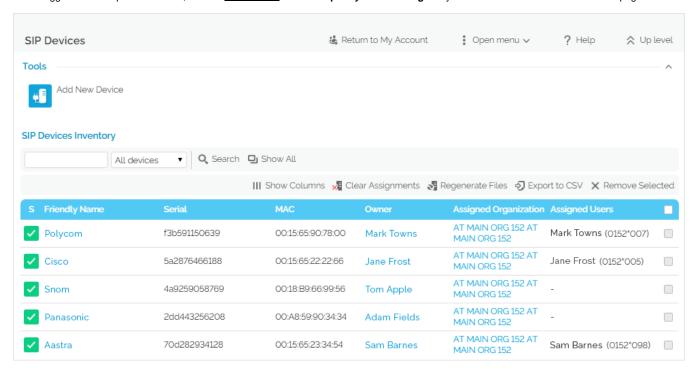# Service Provider's SIP Devices

This page contains instructions on how Service Providers can manage SIP devices.

- Overview
- Adding SIP devices
- Editing and removing SIP devices

Overview

When logged in the VoipNow interface, click on SIP Devices under **Telephony Provisioning** and you'll be redirected to the **SIP Devices** page.
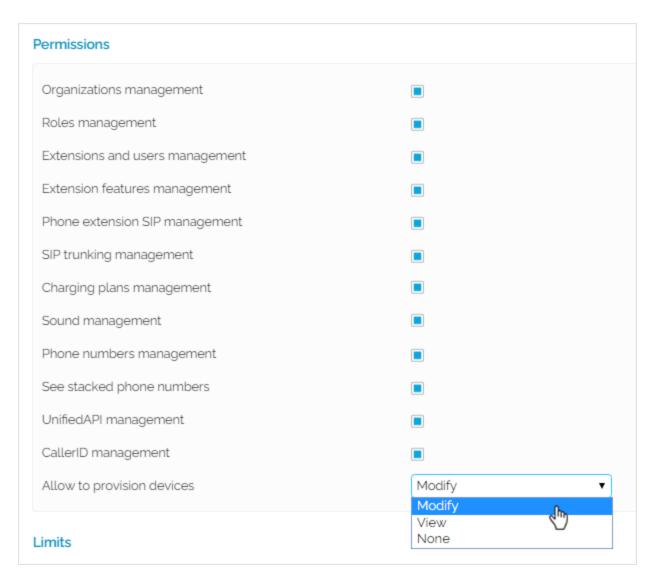

The **SIP Devices Inventory** lists the following categories of provisioned SIP devices:

- Devices owned by you or the admin.
- Devices owned by or assigned to your Organizations.
- Devices owned by or assigned to Users from your Organizations.

You can read more on the how to manage your devices in the **Manage SIP Devices** section.

Adding SIP devices

Each setting on the **Allow to provision devices** option of your account combined with those set at the level of your Organizations and Users influences your provisioning capabilities. The **Allow to provision devices** option is available in the **Roles and Phone Numbers** page of your account and can only be set by the system admin.
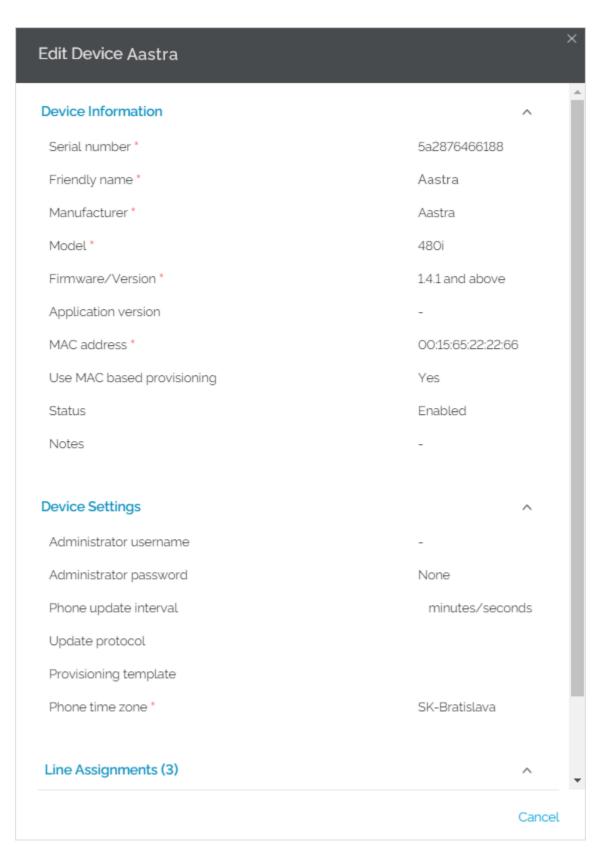
As a Service Provider account owner, you may add and manage SIP devices in your own context (i.e. in your **SIP Devices** page) and/or in the context of your Organizations and Users (i.e. in their **SIP Devices** page).

To add a SIP device, you must go to **Telephony Provisioning SIP Devices   Add New Device** and follow the steps described in **this page**.

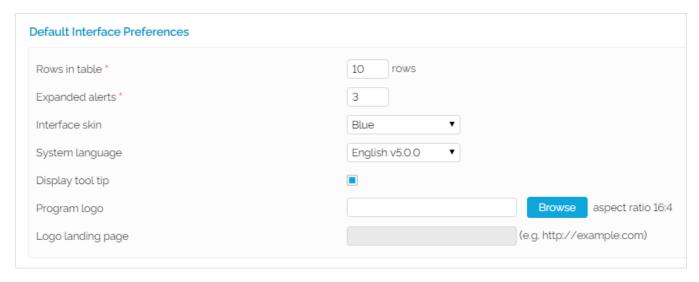| If "Allow to provision devices" for your account is	As a Service Provider	
Modify	You can add SIP devices in your own context as well as in the context of your Organizations and Users, regardless of their provisioning permissions.	
View	- You can add SIP devices in your own context, but you can only assign them to Organizations and Users with **Modify** permissions. - You can add SIP devices in an Organization context as long as that Organization has **Modify** permission. - You can add SIP devices in a User context as long as that User has **Modify** permission. Otherwise, you can't.	
None	You cannot access the SIP Devices area as it is no longer displayed in the interface.	

Editing and removing SIP devices

While you're in the **SIP Devices** page, you can read-only and/or edit SIP devices. You cannot edit or remove devices that are read-only.

Edit Device Aastra

×

Device Information ⌃

Serial number *	5a2876466188
Friendly name *	Aastra
Manufacturer *	Aastra
Model *	480i
Firmware/Version *	1.4.1 and above
Application version	-
MAC address *	00:15:65:22:22:66
Use MAC based provisioning	Yes
Status	Enabled
Notes	-

Device Settings ⌃

Administrator username	-
Administrator password	None
Phone update interval	minutes/seconds
Update protocol	
Provisioning template	
Phone time zone *	SK-Bratislava

Line Assignments (3) ⌃

Cancel

Your right to edit and remove devices depends on the provisioning permissions of your account and your child accounts (i.e. how the **Allow to provision devices** option is set) and on the ownership of the device.

If you want to receive tips on **Edit** permissions on mouse-over, click on **My Interface** button at the top right of the interface. This will open **My Interface Settings** page, where you need to select the **Display tool tip** option and press **OK**.

Default Interface Preferences

Rows in table *	10	rows
Expanded alerts *	3	
Interface skin	Blue ▾	
System language	English v5.0.0 ▾	
Display tool tip	☑	
Program logo		Browse aspect ratio 16:4
Logo landing page		(e.g. http://example.com)

Here are the **Edit** and **Remove** permissions based on provisioning levels and device ownership.

If "Allow to provision devices" for your account is	As a Service Provider
Modify	You can edit and remove all listed devices. There are no restrictions.
View	You can edit devices provided that: ■ you or the admin owns them. ■ they are not assigned to any Organization. ■ you own at least one Organization with **Modify** permission (and at least one of its Users has **Modify** permission). Although you can edit such devices, you cannot remove them. You can edit devices provided that: ■ you, the admin or one of your Organizations owns them. ■ they are assigned to one of your Organizations and that Organization has **Modify** permission. ■ at least one extension they are assigned to belongs to a User with **Modify** permission. Please note that while you can edit such devices, you cannot remove them. If the device is assigned to the extension of a User with **Modify** permission, you can also edit the **Assigned Organization**. You can edit devices provided that: ■ a User with **Modify** permission owns them. ■ you own the Organization to which they are assigned. Please note that while you can edit such devices, you cannot remove them.
None	You cannot access the SIP Devices area as it is no longer displayed in the interface.

Please note that you can only **Clear Assignments** and **Regenerate Files** for editable devices! You cannot perform these operations on devices for which you have "read-only" permissions.

For more information on provisioning permissions at Service Provider level, please check **this page**.

Related topics
Provision a SIP device

Operations with SIP devices