Organization's Time Intervals

This page contains instructions on how to match an organization's call to a certain period of time using the Time Intervals feature.

Overview

Time intervals can only be seen by the account owners who have created them.

The other system users have access only to the properties of the time intervals directly associated with their accounts. For example, if a user was created with a charging plan that has a specific time interval, they are able to see the properties of that particular time interval.

An organization can see their own time intervals as well as those created by its users. To be able to see the time intervals defined on user account, an organization needs to enter a user context. In the **Time Intervals Management** page, you will be able to:

- view the **Matching Intervals** set up for the current account
- define a new interval
- search the time intervals list
- edit an existing time interval
- remove unused time intervals

Add new time intervals

To add a new time interval, click the Add Time Interval icon available in the **Tools** section. The **Add New Time Interval(s)** page allows you to fill in the information required to define a new matching interval. The customizable parameters are grouped into two sections:

- Time Interval Definition
- Matching Intervals

You can read more about it in the **Manage Time Intervals** section.

Related topics
Manage time intervals