

User's Time Intervals

This page contains instructions on how to match a user's call to a certain period of time using the Time Intervals feature.

- [Overview](#)
- [Add a new time interval](#)

Overview

Time intervals can only be seen by the account owners who have created them.

The other system users have access only to the properties of the time intervals directly associated with their accounts. For example, if a user was created with a charging plan that uses the respective time interval, they are able to see the properties of that particular time interval.

The **Time Intervals Management** page allows you to:

- view the **Matching Intervals** set up for the current account
- define a new interval by clicking the [Add Time Interval](#) icon available in the **Tools** section
- search the time intervals list
- edit an existing time interval
- remove unused time intervals

Add a new time interval

To add a new time interval, click the [Add Time Interval](#) icon available in the **Tools** section. The **Add New Time Interval(s)** page allows you to fill in the information required to define a new matching interval. The customizable parameters are grouped into several sections:

- Time Interval Definition
- Matching Intervals

You can read more about it in the [Manage Time Intervals](#) section.

Related topics

[Manage time intervals](#)