

User's Call Screening

This page contains instructions on how to manage a user's collection of phone numbers and corresponding categories.

- [Overview](#)
- [Add phone numbers](#)
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Overview

VoipNow allows control and filtering over a user's outgoing calls through a clear definition of accessible call destinations, i.e. specific phone numbers. To easily manage these restricted phone numbers, you can create various database categories. With this setting in place, the user will be able to call any phone number that is not part of the database category. The database contains the categories and the corresponding phone numbers used for screening the user's outgoing calls.

The **Call Screening Database for <user_name>** management page allows you to:

- view the phone numbers assigned to categories
- define new numbers by clicking the [Add Phone Number](#) icon available in the **Tools** section
- manage the database categories
- search for specific numbers used for call screening
- remove extensions that no longer need to be screened on outgoing calls

For more information, check the [Call Screening](#) section.

Add phone numbers

In order to add numbers, at least one database category must be defined for the user. However, note that you cannot add a new number to a category defined for other accounts.

The **Add Phone Numbers** page allows you to import numbers from a file or to manually add them from the web interface using the controls available in the following sections:

- [Import Database Numbers](#)
- [Add Database Numbers](#)

For more information, read the [Manage Restricted Phone Numbers](#) page.

Database categories

Database categories are phone number collections used for screening purposes, as detailed in the [Call Screening](#) section.

The difference between the administrator's database categories and the user's is the inheritance level. Only one level is available, the **User Level**, which means the database category is visible to the organization and the user accounts.

For more info on what you need to do to add a new database category, check the [Manage Database Categories](#) section.

Related topics

[Manage database categories](#)

[Manage restricted phone numbers](#)