User's Outgoing Call Rules

This page contains instructions on how to block certain outgoing calls with a particular CallerID and during a specific time-frame.

- Overview
- Controls

Overview

The **Outgoing Routing** option allows users to block certain outgoing calls, taking into consideration the time interval during which the call was dialed and the CallerID of the system user that placed the call.

Controls

To add a new rule or group of rules for a user's outgoing calls, go to the **Telephony Settings** area and click on the <u>Outgoing Call Rules</u> icon. The **Outgoing Routing Rules Groups Management** page contains controls with the help of which a user can:

- create a new group of rules
- search for certain groups
- · edit one of the existing groups
- save the routing rules groups
- remove unused groups

For a full description of this functionality, read the Manage Outgoing Routing chapter.

Related topics
Manage outgoing routing

Manage public numbers

Manage channel costs

Manage channel groups