

User's Charging

This page contains instructions on how to assign charging limits, credits and rules to a user account.

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Overview

All features related to charging and described in this section will only be available in the user's **Management Tools** section if **charging is enabled** on the VoipNow system.

To read more on charging, go to the [Charging](#) section.

Charging limits

VoipNow allows you to set new charging limits when the user operates under a **postpaid charging plan**.

You can adjust the charging rules of a particular user by adding extra limits to that account, including supplementary credit and extra minutes for calls to the public network. If necessary, you can also decrease the amounts.

However, if the user operates under a **prepaid charging plan**, you can only offer charging credits. For more details, please read the [Add Charging Plan](#) page.

Charging credits

VoipNow allows you to set charging credits when the user operates under a **prepaid charging plan**.

You can adjust the charging credit of a particular user by adding extra credit to that account. If necessary, you can also decrease the amounts.

However, if the user operates under a **postpaid charging plan**, you can only extend their charging limits. For more details, please read the [Add Charging Plan](#) page.

Charging plans

The **Charging Plan** page allows you to:

- view the **Charging Plans** set up for the current user
- view the fees and limitations imposed by the **User Charging Plan** in use

To read more on operations that you can perform on charging plans, check the [Manage Charging Plans](#) page.

Related topics

[Add a charging plan](#)

[Add charging exceptions](#)

[Upload charging exceptions](#)

[Add free minutes](#)