

The Authenticate Rule

This page contains instructions on how to set up the Authenticate rule.

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Overview

When the Authenticate rule is in place, VoipNow requires the caller to provide a password so that their call get transferred to the desired destination. This rule is available only for Phone Terminal extensions.

Rule structure

The Authenticate rule structure is:


<Authenticate> when CallerID **<callerID_action>** **<number>** and call is in time interval **<time_interval>**

require password **<password>** and play sound **<sound>**.

Add in position **<rule_position>**. Can be managed from the extension with keypad code **<key_value>**. **<Follow/Do not follow>** other rules when call is not completed.

Rule options

This table contains the parameters required when setting up the Authenticate rule.

Option	Description
<callerID_action>	<p>Choose when the Authenticate rule is performed:</p> <ul style="list-style-type: none">• Matches: – the incoming call matches the number specified in the <number> text box.• Does not match: the incoming call does not match the number specified in the <number> text box.• Is anonymous: the incoming call does not have any CallerID information. The <number> text box is grayed out.• Is any: the Authenticate rule will be used for all incoming calls, no matter their CallerID. The <number> text box is grayed out. <p>Default value: Is any.</p>
<number>	<p>Specify an extension number or a regular expression the incoming call will be matched to.</p> <p>Number matching is based on the CallerID. If the remote party does not send a CallerID, no matching can be performed. However, you can use the Is anonymous option to route anonymous calls.</p> <p>Pay attention to the <number> entry. You can specify the number as a combination of the 0-9 digits and the '+', 'X', 'Z', 'N', '[', ']', '.', '*' characters.</p> <p>The number entry supports the Asterisk number matching.</p>
<time_interval>	<p>Choose the time interval during which the incoming calls must be checked.</p> <p>Default value: Anytime.</p>
<password>	<p>Specify the password that the caller will have to provide for his call to be routed to the desired destination.</p>
<sound>	<p>Use the  icon to select the sound to be played to the caller when the password is requested. A popup window listing all the sounds matching the name specified in the text box will be displayed. You can read more about the Sound Manager in the Appendix.</p>
<rule_position>	<p>Specify the rule's order in the list.</p> <p>The rule's position in the group is very important because it defines the order in which VoipNow verifies the call rules in case an incoming call is received.</p> <p>The checking is made in order and all rules are final (meaning that the program stops checking when the first rule is matched).</p>
<key_value>	<p>Specify a key that can be used to enable/disable the routing rule from the phone terminal pad by dialing *74 <key_value>.</p> <p>The Can be managed from the extension with keypad code <key_value> text is only displayed for Phone Terminal extensions.</p>
<Follow/Do not follow>	<p>Specify if you want the rule to be considered final or not:</p> <ul style="list-style-type: none">• Do not follow: The rule is final and, if the call is not completed, no other rules will apply.• Follow: This rule is not final and, if the call is not completed, other rules may apply.

Related topics

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