

PhoneCallEvents Service

This page describes the UnifiedAPI PhoneCallEvent Service.

- [Why use the service](#)
- [Who can use the service](#)
- [Requests](#)

Why use the service

The PhoneCallEvent Service is used to assign the following events to an Extension:

- **Dial-In** occurs when a call is received by an extension.
- **Dial-Out** occurs when a call is placed by an extension.
- **Hangup** occurs when a call the extension is involved in is terminated.
- **Answer on incoming call** occurs when an incoming phone call is answered.
- **Answer on outgoing call (by the other party)** occurs when an outgoing phone call is answered by the other party.

More details about the events can be found in the [Call Events](#) section.

Who can use the service

The Service is available to Apps registered to the following account types:

- Administrator
- Organization
- User

Requests

Name	REST URI	Description
Create	<div>POST</div> /extensions/userId/extensionNumber/phoneCallEvents/	This request allows an App to assign new call events on an Extension.
Update	<div>PUT</div> /extensions/userId/extensionNumber/phoneCallEvents/ /phoneCallEventId	This request allows an App to update the properties of events.
List	<div>GET</div> /extensions/userId/extensionNumber/phoneCallEvents	This request allows an App to list existing phone call events that are assigned to an Extension.
Delete	<div>DELETE</div> /extensions/userId/extensionNumber/phoneCallEvents/ /phoneCallEventId	This request allows an App to delete phone call events.

Related Topics

[Presence Service](#)

[QueueAgents Service](#)