## VoipNow SystemAPI

SystemAPI is a SOAP web service available in VoipNow that allows third-party software applications to manage accounts, configure extensions or charging plans, get usage information, manage call costs, and more.

## Who Should Read This Guide

SystemAPI is designed to control the VoipNow accounts related features. If you want to manage the telephony feature, please check the UnifiedAPI. The UnifiedAPI web service allows you to manage and get information about phone calls in real-time, receive events from PBX, as well as many other useful features.

This reference guide was designed to help developers of third-party applications manage or interact with VoipNow via SystemAPI.

## Required Knowledge and Skills

In order to be able to work in this environment, developers need to have:

- Solid understanding of the VoipNow functionality and terminology;
- Basic understanding of web services and how they can be used in the chosen programming language;
- Good knowledge of XML and XML Schema language (referred to as the XML Schema Definition or XSD);
- Relevant SOAP experience.

## Read Further

- Introduction
- Package Structure
- How It Works
- Access Management
- Codes Returned by SystemAPI
- SystemAPI Code Examples
- Operations
- Elements
- Complex Data Types
- Usage Examples