

Extension Error Codes

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AddExtension

Code	Description
051	This license key allows only phone terminal extension management.
053	The commercial limit provided by this license key has been reached.
055	This operation is disabled because the installation is violating a licensing limit. Disable SIP trunking support on some extensions, lower the "Maximum public concurrent calls" limit on extensions with SIP trunking enabled or purchase a higher limit license.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
113	Invalid user context ID. Check context user level.
115	No permission to add user from this context account.
117	Request invalid. Missing parameter {param}.

152	Unable to update the information set.
200	Duplicate record.{object_detail}
251	Invalid parent ID.
252	Invalid template ID.
260	Invalid outgoing routing rules group ID.
300	Invalid email address.
301	Invalid country code.
303	Invalid charging idenfier. The value must be alphanumeric (exception: '_', '-', '**') and have at least 6 characters and at most 32 characters.
304	Invalid phone number. The value must be in the phone number format.
305	Invalid fax number. The value must be in the phone number format.
306	Invalid language code. Check the available PBX functions for the available language codes.
307	Invalid name. The value must have at least 1 character and at most 255 characters.
308	Invalid company name. The value must have at least 3 characters and at most 255 characters.
309	Invalid address. The name must have at least 3 characters and at most 255 characters.
310	Invalid login provided.
311	Invalid city. The value must have at least 2 characters and at most 255 characters.
312	Invalid postal/zip code.
313	Invalid notes. The value cannot contain more than 1024 characters.
314	Invalid region. Please use PBX:GetRegions for the list of available regions.
315	Invalid charging plan. This charging plan does not belong to the charging plans of the user's owner.
316	Invalid billing server identifier.
317	Invalid billing server IP or hostname. The value must be an IPV4 IP address or a valid hostname.
318	Invalid enrollment server scope. The value must have at least 2 characters and at most 255 characters.
319	Invalid timezone. Please use PBX:GetTimezone for the list of available regions.
350	Invalid extension type. Here are the values available: term, queue, ivr, voicecenter, queuecenter, conference, callback, callcard, intercom.
351	Invalid extension number. Value must be numeric. Field must not be left empty.
354	Extension number is in the forbidden extensions list.
355	Invalid extension type. Extension type {extension_type} does not match extension template.
513	Unable to add more extensions of the required type. The limit has been exceeded.
515	Permission denied: the extension management setting is disabled.
528	Permission denied: this account is irreversibly disabled from {app_name} Automation.

EditExtension

Code	Description
051	This license key allows only phone terminal extension management.
055	This operation is disabled because the installation is violating a licensing limit. Disable SIP trunking support on some extensions, lower the "Maximum public concurrent calls" limit on extensions with SIP trunking enabled or purchase a higher limit license.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.

106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
113	Invalid user context ID. Check context user level.
115	No permission to add user from this context account.
152	Unable to update the information set.
200	Duplicate record.{object_detail}
250	Invalid user ID.
251	Invalid parent ID.
252	Invalid template ID.
260	Invalid outgoing routing rules group ID.
300	Invalid email address.
301	Invalid country code.
303	Invalid charging idenfier. The value must be alphanumeric (exception: '_', '-', '**') and have at least 6 characters and at most 32 characters.
304	Invalid phone number. The value must be in the phone number format.
305	Invalid fax number. The value must be in the phone number format.
306	Invalid language code. Check the available PBX functions for the available language codes.
307	Invalid name. The value must have at least 1 character and at most 255 characters.
308	Invalid company name. The value must have at least 3 characters and at most 255 characters.
309	Invalid address. The name must have at least 3 characters and at most 255 characters.
310	Invalid login provided.
311	Invalid city. The value must have at least 2 characters and at most 255 characters.
312	Invalid postal/zip code.
313	Invalid notes. The value cannot contain more than 1024 characters.
314	Invalid region. Please use PBX:GetRegions for the list of available regions.
315	Invalid charging plan. This charging plan does not belong to the charging plans of the user's owner.
316	Invalid billing server identifier.
317	Invalid billing server IP or hostname. The value must be an IPV4 IP address or a valid hostname.
318	Invalid enrollment server scope. The value must have at least 2 characters and at most 255 characters.
319	Invalid timezone. Please use PBX:GetTimezone for the list of available regions.
350	Invalid extension type. Here are the values available: term, queue, ivr, voicecenter, queuecenter, conference, callback, callcard, intercom.
351	Invalid extension number. Value must be numeric. Field must not be left empty.
354	Extension number is in the forbidden extensions list.
355	Invalid extension type. Extension type {extension_type} does not match extension template.
513	Unable to add more extensions of the required type. The limit has been exceeded.
515	Permission denied: the extension management setting is disabled.
528	Permission denied: this account is irreversibly disabled from {app_name} Automation.

GetExtensionDetails

Code	Description
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051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
151	Unable to retrieve the information set.
250	Invalid user ID.

DelExtension

Code	Description
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
515	Permission denied: the extension management setting is disabled.

SetProvision

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
156	Unable to set provisioning system IP/hostname and PBX system IP/hostname.
157	Unable to generate the phone terminal provisioning file.
250	Invalid user ID.
498	Invalid Media encryption. Here are the values available: None, SDDES, DTLS-SRTP.
499	Invalid DTMF mode. Here are the values available: in band, rfc2833, info, auto.
620	One or several provided codecs are outside the records available.
850	Invalid password. Value must contain at least 5 characters and follow the password format.
851	Invalid phone brand and model. Check the SystemAPI function GetEquipmentList for available records.
852	Invalid firmware.

853	Invalid phone MAC. Value must be a valid MAC address in format 00:00:00:00:00:00.
854	Invalid equipment description. Value must be a string of no more than 255 characters.
855	Invalid phone admin username.
856	Invalid phone admin password.
857	Invalid phone update interval. Value must be numeric, bigger than or equal to 1 and smaller than or equal to 999.
858	Invalid provisioning system IP or hostname. Value must be an IPv4 IP Address or a valid hostname.
860	Invalid protocol.
861	Invalid 'Phone does not register and is located on IP'. Value must be a valid IP address.
862	Invalid port. Value must be numeric, bigger than or equal to 0 and smaller than or equal to 65535.
863	The phone port cannot be empty if the phone is bound to a certain IP.
864	Invalid provisioning template.
865	Invalid provisioning friendly name.
867	Invalid provisioning serial.
873	Invalid or missing connection IP.
874	Invalid or missing mask.
875	Invalid or missing gateway
876	Invalid MAC address. The MAC address is already in the system.
879	Invalid or missing MAC address.
881	Invalid or missing connection setup parameters.
882	Invalid 'Allow extension SIP connection only from IP '.
883	Invalid 'Firmware Version'. Value must be an alphanumeric string and cannot contain characters other than -.
884	Invalid 'Timezone ID'. Check the System API function GetTimezones for the records available.
496	You are not allowed to use this method to provision the extension. Please use the PBX:EditDevice method.
497	Invalid sipTransport. Here are the values available: UDP, TCP.
024	Not allowed to set provisioning system IP or hostname.
047	Permission denied. MAC based provisioning is not allowed on HTTP(S).
048	MAC based provisioning is allowed only on HTTP(S).
084	To make it available, purchase a higher limit SIP trunking license.
085	To make it available, setup the "Maximum public concurrent calls" to a limited number.

GetProvisionFile

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
250	Invalid user ID.

496	You are not allowed to provision devices.
043	Provisioning disabled on extension.

AddCallRulesIn

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
250	Invalid user ID.
266	Invalid time interval block ID.
481	Invalid test to apply to completed number. Here are the values available: 0-match, 1-does not match, 2-is anonymous.
482	Invalid number or telephony regexp. Accepted values: +*XZN.[0-9] characters.
484	Invalid number(s) for call transfer. Please select a valid extension/group or enter a list of external numbers.
486	Invalid call priority. Value must be numeric, bigger than or equal to 0 and smaller than or equal to 100.
487	Invalid position. The value must be numeric, with a maximum length of 4 digits, bigger than or equal to 0.
488	Invalid rule type. Valid rule: {actions}.
491	Invalid call status. Call status should be set to one of the following: 1 for No Answer, 2 for Rejected, 3 for Busy and 0 for Does not matter.
492	// NOT IN LANGUAGE PACK
493	Invalid ring interval. Accepted values: any number between 5 and 300.
494	Invalid extension status. Extension status should be set to one of the following: -1 for Not Registered, 1 for Registered, 0 for Does not matter.
495	Invalid password. Password must be a numeric value of no more than 5 digits.
725	The 'Seconds' sound is not within the available sounds list.
025	One or more incoming call rules could not be updated.
065	The following sounds are invalid {sound_id}. Default values have been used.

EditCallRulesIn

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.

250	Invalid user ID.
266	Invalid time interval block ID.
481	Invalid test to apply to completed number. Here are the values available: 0-match, 1-does not match, 2-is anonymous.
482	Invalid number or telephony regexp. Accepted values: +*XZN.[0-9] characters.
483	Unable to change incoming call rules. Please provide valid incoming call rule IDs.
484	Invalid number(s) for call transfer. Please select a valid extension/group or enter a list of external numbers.
486	Invalid call priority. Value must be numeric, bigger than or equal to 0 and smaller than or equal to 100.
487	Invalid position. The value must be numeric, with a maximum length of 4 digits, bigger than or equal to 0.
488	Invalid rule type. Valid rule: {actions}.
490	Invalid list of IDs in change order request. Sequence must contain the entire incoming call rule IDs of the extension.
491	Invalid call status. Call status should be set to one of the following: 1 for No Answer, 2 for Rejected, 3 for Busy and 0 for Does not matter.
492	// NOT IN LANGUAGE PACK
493	Invalid ring interval. Accepted values: any number between 5 and 300.
494	Invalid extension status. Extension status should be set to one of the following: -1 for Not Registered, 1 for Registered, 0 for Does not matter.
495	Invalid password. Password must be a numeric value of no more than 5 digits.
725	The 'Seconds' sound is not within the available sounds list.
025	One or more incoming call rules could not be updated.
032	Unable to update incoming call rules status.
033	Unable to change incoming call rules order.
034	Unable to change incoming call rules.
065	The following sounds are invalid {sound_id}. Default values have been used.

GetCallRulesIn

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
151	Unable to retrieve the information set.
250	Invalid user ID.
030	No records.

DelCallRulesIn

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.

102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.

GetAvailableCallerID

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
151	Unable to retrieve the information set.
250	Invalid user ID.
030	No records.

AddCardCode

Code	Description
051	This license key allows only phone terminal extension management.
053	The commercial limit provided by this license key has been reached.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
152	Unable to update the information set.
250	Invalid user ID.
360	Invalid card code. Value must be 4 to 12 digits long.
361	Invalid PIN number. Value must be numeric and can only be 4 to 12 digits long.
362	Invalid order number. Value cannot have more than 128 characters.

363	Invalid credit. Value must be a positive float of maximum 15 digits.
527	Permission denied: the limit of records has been reached.

EditCardCode

Code	Description
051	This license key allows only phone terminal extension management.
053	The commercial limit provided by this license key has been reached.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
152	Unable to update the information set.
253	Invalid calling card code ID.
360	Invalid card code. Value must be 4 to 12 digits long.
361	Invalid PIN number. Value must be numeric and can only be 4 to 12 digits long.
362	Invalid order number. Value cannot have more than 128 characters.
363	Invalid credit. Value must be a positive float of maximum 15 digits.
068	Unable to update calling card code status.
087	This calling card code cannot be activated. The commercial limit provided by this license key has been reached.

GetCardCode

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
250	Invalid user ID.
253	Invalid calling card code ID.

DelCardCode

Code	Description
051	This license key allows only phone terminal extension management.

100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.

AddCardCodeCredit

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.
362	Invalid order number. Value cannot have more than 128 characters.
363	Invalid credit. Value must be a positive float of maximum 15 digits.
819	You do not have the permission to access this area. Global billing is disabled.
088	This calling card code {identifier} is not within the list of available codes.

GetCardCodeRecharges

Code	Description
051	This license key allows only phone terminal extension management.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
151	Unable to retrieve the information set.
819	You do not have the permission to access this area. Global billing is disabled.
030	No records.

AddAuthCallerID

Code	Description
051	This license key allows only phone terminal extension management.
053	The commercial limit provided by this license key has been reached.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
152	Unable to update the information set.
250	Invalid user ID.
361	Invalid PIN number. Value must be numeric and can only be 4 to 12 digits long.
362	Invalid order number. Value cannot have more than 128 characters.
363	Invalid credit. Value must be a positive float of maximum 15 digits.
366	Invalid CallerID. Value must be a valid phone number.
527	Permission denied: the limit of records has been reached.

EditAuthCallerID

Code	Description
051	This license key allows only phone terminal extension management.
053	The commercial limit provided by this license key has been reached.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
152	Unable to update the information set.
254	Invalid callerID record ID.
361	Invalid PIN number. Value must be numeric and can only be 4 to 12 digits long.
362	Invalid order number. Value cannot have more than 128 characters.
363	Invalid credit. Value must be a positive float of maximum 15 digits.
366	Invalid CallerID. Value must be a valid phone number.
034	Unable to change incoming call rules.
086	This callback CallerID code cannot be activated. The commercial limit provided by this license key has been reached.

GetAuthCallerID

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
250	Invalid user ID.
254	Invalid callerID record ID.

DelAuthCallerID

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.

AddAuthCallerIDCredit

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.
362	Invalid order number. Value cannot have more than 128 characters.
363	Invalid credit. Value must be a positive float of maximum 15 digits.

819	You do not have the permission to access this area. Global billing is disabled.
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GetAuthCallerIDRecharges

Code	Description
051	This license key allows only phone terminal extension management.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
151	Unable to retrieve the information set.
819	You do not have the permission to access this area. Global billing is disabled.
030	No records.

SetupExtension

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
152	Unable to update the information set.
200	Duplicate record.{object_detail}
201	No extension setup preferences for this extension type.
250	Invalid user ID.
313	Invalid notes. The value cannot contain more than 1024 characters.
350	Invalid extension type. Here are the values available: term, queue, ivr, voicecenter, queuecenter, conference, callback, callcard, intercom.
400	The time interval at the end of which the call can be considered without an answer must be a numeric value, bigger than 5 and smaller than 300 (seconds).
401	The parking timeout must be numeric, bigger than 5 seconds and smaller than 9999 (seconds).
402	Value for 'Auto delete received faxes older than ' must be a number between 1 and 999.
406	Invalid voicemail auto answer time. Value must be numeric and smaller than the time interval at the end of which the call is considered with no answer.
407	Invalid conference room size. Value must be numeric, bigger than 2 and smaller than 99.
408	Invalid fax auto answer time. Value must be numeric, smaller than the time interval at the end of which the call is considered with no answer.
410	Invalid password to access telephony. Value for 'Password to access telephony' must be a numeric value of 3 to 12 digits.

413	Invalid number of days for messages auto delete trigger.
414	Invalid CallerID. Check the 'GetAvailableCallerID' SOAP API function for the CallerIDs available.
416	Invalid CallerID to set as default. Check the SOAP API function 'Get Available CallerID' for the CallerIDs available.
419	Invalid voicemail password. The voicemail feature enabled requires a voicemail password (of 1 to 5 digits).
421	Invalid email address for accepted fax messages.
422	The virtualization code must be numeric, with minimum 4 digits and maximum 8 digits.
450	Invalid extension name. The value must be a string of length ranging from 3 to 255 characters.
451	Invalid timeout (wait time in the queue). The value must be numeric, bigger than the maximum number of rings.
452	Invalid extension for transferring in case of timeout. The extension must be a phone terminal belonging to the same organization.
453	Invalid extension for transferring when no calls are allowed to enter queue. The extension must be a phone terminal belonging to the same organization.
454	Invalid extension for transferring when calls are dropped from queue. The extension must be a phone terminal belonging to the same organization.
455	Invalid queue size. The value must be numeric, bigger than 1 and smaller than 99 or unlimited.
456	Invalid waiting period before retrying all agents again. The value must be numeric, bigger than 3 seconds and smaller than 900 seconds.
457	Invalid service level agreement. The value must be numeric, bigger than 3 seconds and smaller than 9999 (seconds).
458	Invalid maximum number of rings. The value must be numeric. This field cannot be empty.
459	Invalid delay period before connecting agent to caller. The value must be numeric, bigger than or equal to 0 and smaller than or equal to 60 (seconds).
460	Invalid minimum interval between calls. The value must be numeric.
461	Invalid announce position/estimate hold time period. The value must be numeric. This field cannot be empty.
462	Invalid periodic announcements frequency. The value must be numeric.
463	When calls are dropped from queue, the transfer extension should match the transfer extension used when calls are not allowed to enter queue.
467	Invalid call distribution algorithm. The available values are the following: ring all, least recent, fewest calls, random, memory, linear, wrandom.
468	Invalid extension to exit on key pressed. The value must contain valid extensions on the same organization.
470	Invalid trigger for conference recording. Values available: 0-never, 1-always, 2-user's choice.
475	Invalid trigger for IVR session lifetime expiration. Values available: hangup, transfer, play.
476	Invalid transfer extension on IVR session lifetime expiration.
477	Invalid IVR name. Value must be 3 to 32 characters long.
478	Invalid timeout. Value must be numeric, bigger than 2 and smaller than 60.
479	Invalid IVR session lifetime. Value must be numeric, bigger than 10 and smaller than 86400.
480	Invalid IVR clone extension.
485	Invalid number for call transfer. Value cannot contain more than 30 digits and must follow the phone number format.
506	Invalid record storage space. The value exceeds the owner's quota.
507	Invalid voicemail storage space. The value exceeds the owner's quota.
508	Invalid fax storage space. The value exceeds the owner's quota.
720	The 'Music on hold' sound folder is not among the available folders for this user.
728	The 'Do not disturb' sound is not within the available sounds list.
730	The 'Record' sound is not within the available sounds list.
731	The 'There are' sound is not within the available sounds list.
733	The 'Welcome' sound is not within the available sounds list.

736	The sound played on disconnecting is not within the available sounds list.
737	The sound played when connecting to the conference center is not within the available sounds list.
059	Record storage space limited to the owner's quota.
065	The following sounds are invalid {sound_id}. Default values have been used.
066	Unable to assign currently used callerIDs.
067	Unable to change phone access restriction.
077	Invalid option used to allow calls to enter queue. Default value has been used instead.
078	Invalid option used to drop calls from queue. Default value has been used instead

GetExtensionSettings

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
250	Invalid user ID.

SetVoicemail

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
152	Unable to update the information set.
250	Invalid user ID.
400	The time interval at the end of which the call can be considered without an answer must be a numeric value, bigger than 5 and smaller than 300 (seconds).
401	The parking timeout must be numeric, bigger than 5 seconds and smaller than 9999 (seconds).
402	Value for 'Auto delete received faxes older than ' must be a number between 1 and 999.
406	Invalid voicemail auto answer time. Value must be numeric and smaller than the time interval at the end of which the call is considered with no answer.
407	Invalid conference room size. Value must be numeric, bigger than 2 and smaller than 99.
408	Invalid fax auto answer time. Value must be numeric, smaller than the time interval at the end of which the call is considered with no answer.
410	Invalid password to access telephony. Value for 'Password to access telephony' must be a numeric value of 3 to 12 digits.

413	Invalid number of days for messages auto delete trigger.
415	Invalid notification method for newly received messages. Here are the values available: message, alert.
419	Invalid voicemail password. The voicemail feature enabled requires a voicemail password (of 1 to 5 digits).
421	Invalid email address for accepted fax messages.
422	The virtualization code must be numeric, with minimum 4 digits and maximum 8 digits.
485	Invalid number for call transfer. Value cannot contain more than 30 digits and must follow the phone number format.
506	Invalid record storage space. The value exceeds the owner's quota.
507	Invalid voicemail storage space. The value exceeds the owner's quota.
508	Invalid fax storage space. The value exceeds the owner's quota.
531	Permission denied: you are not allowed to activate {param}.
728	The 'Do not disturb' sound is not within the available sounds list.
730	The 'Record' sound is not within the available sounds list.
017	Permission denied to modify {param}.

GetVoicemailSettings

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
250	Invalid user ID.

SetConference

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
152	Unable to update the information set.
250	Invalid user ID.
400	The time interval at the end of which the call can be considered without an answer must be a numeric value, bigger than 5 and smaller than 300 (seconds).
401	The parking timeout must be numeric, bigger than 5 seconds and smaller than 9999 (seconds).
402	Value for 'Auto delete received faxes older than ' must be a number between 1 and 999.

406	Invalid voicemail auto answer time. Value must be numeric and smaller than the time interval at the end of which the call is considered with no answer.
407	Invalid conference room size. Value must be numeric, bigger than 2 and smaller than 99.
408	Invalid fax auto answer time. Value must be numeric, smaller than the time interval at the end of which the call is considered with no answer.
410	Invalid password to access telephony. Value for 'Password to access telephony' must be a numeric value of 3 to 12 digits.
413	Invalid number of days for messages auto delete trigger.
419	Invalid voicemail password. The voicemail feature enabled requires a voicemail password (of 1 to 5 digits).
421	Invalid email address for accepted fax messages.
422	The virtualization code must be numeric, with minimum 4 digits and maximum 8 digits.
485	Invalid number for call transfer. Value cannot contain more than 30 digits and must follow the phone number format.
506	Invalid record storage space. The value exceeds the owner's quota.
507	Invalid voicemail storage space. The value exceeds the owner's quota.
508	Invalid fax storage space. The value exceeds the owner's quota.
521	Permission denied: the extension is not multi-user aware.
728	The 'Do not disturb' sound is not within the available sounds list.
730	The 'Record' sound is not within the available sounds list.
017	Permission denied to modify {param}.
076	Conference settings were not updated: the extension is not multi-user aware.

GetConferenceSettings

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
250	Invalid user ID.

SetCallRecording

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
152	Unable to update the information set.
250	Invalid user ID.

400	The time interval at the end of which the call can be considered without an answer must be a numeric value, bigger than 5 and smaller than 300 (seconds).
401	The parking timeout must be numeric, bigger than 5 seconds and smaller than 9999 (seconds).
402	Value for 'Auto delete received faxes older than ' must be a number between 1 and 999.
406	Invalid voicemail auto answer time. Value must be numeric and smaller than the time interval at the end of which the call is considered with no answer.
407	Invalid conference room size. Value must be numeric, bigger than 2 and smaller than 99.
408	Invalid fax auto answer time. Value must be numeric, smaller than the time interval at the end of which the call is considered with no answer.
410	Invalid password to access telephony. Value for 'Password to access telephony' must be a numeric value of 3 to 12 digits.
413	Invalid number of days for messages auto delete trigger.
419	Invalid voicemail password. The voicemail feature enabled requires a voicemail password (of 1 to 5 digits).
421	Invalid email address for accepted fax messages.
422	The virtualization code must be numeric, with minimum 4 digits and maximum 8 digits.
485	Invalid number for call transfer. Value cannot contain more than 30 digits and must follow the phone number format.
506	Invalid record storage space. The value exceeds the owner's quota.
507	Invalid voicemail storage space. The value exceeds the owner's quota.
508	Invalid fax storage space. The value exceeds the owner's quota.
728	The 'Do not disturb' sound is not within the available sounds list.
730	The 'Record' sound is not within the available sounds list.
017	Permission denied to modify {param}.
065	The following sounds are invalid {sound_id}. Default values have been used.

GetCallRecordingSettings

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
250	Invalid user ID.

SetFaxCenter

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.

108	The parent of this account has no control panel access.
152	Unable to update the information set.
250	Invalid user ID.
400	The time interval at the end of which the call can be considered without an answer must be a numeric value, bigger than 5 and smaller than 300 (seconds).
401	The parking timeout must be numeric, bigger than 5 seconds and smaller than 9999 (seconds).
402	Value for 'Auto delete received faxes older than ' must be a number between 1 and 999.
406	Invalid voicemail auto answer time. Value must be numeric and smaller than the time interval at the end of which the call is considered with no answer.
407	Invalid conference room size. Value must be numeric, bigger than 2 and smaller than 99.
408	Invalid fax auto answer time. Value must be numeric, smaller than the time interval at the end of which the call is considered with no answer.
410	Invalid password to access telephony. Value for 'Password to access telephony' must be a numeric value of 3 to 12 digits.
413	Invalid number of days for messages auto delete trigger.
419	Invalid voicemail password. The voicemail feature enabled requires a voicemail password (of 1 to 5 digits).
420	Invalid notification method for new fax. Here are the values available: fax, alert.
421	Invalid email address for accepted fax messages.
422	The virtualization code must be numeric, with minimum 4 digits and maximum 8 digits.
485	Invalid number for call transfer. Value cannot contain more than 30 digits and must follow the phone number format.
506	Invalid record storage space. The value exceeds the owner's quota.
507	Invalid voicemail storage space. The value exceeds the owner's quota.
508	Invalid fax storage space. The value exceeds the owner's quota.
728	The 'Do not disturb' sound is not within the available sounds list.
730	The 'Record' sound is not within the available sounds list.
017	Permission denied to modify {param}.
036	Fax to voicemail feature can be enabled only when the voicemail service is enabled.
065	The following sounds are invalid {sound_id}. Default values have been used.

GetFaxCenterSettings

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
250	Invalid user ID.

AssignQueueAgent

Code	Description
051	This license key allows only phone terminal extension management.

100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
151	Unable to retrieve the information set.
250	Invalid user ID.
268	Invalid queue ID.
464	Invalid PIN number. The value must be numeric, between 2 and 10 digits long.
465	Invalid penalty. The value must be numeric, between 0 and 100.
469	Invalid queue local agent ID. The value must be a valid phone terminal extension ID.
472	Invalid queue local agent ID. The agent is already assigned to this queue.
532	Permission denied: maximum number of queue members has been reached.
030	No records.

UnassignQueueAgent

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.
268	Invalid queue ID.

GetQueueAgents

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.

108	The parent of this account has no control panel access.
151	Unable to retrieve the information set.
250	Invalid user ID.
030	No records.

SetQueueAgent

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.
268	Invalid queue ID.
465	Invalid penalty. The value must be numeric, between 0 and 100.

AssignQueueRemoteAgent

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
151	Unable to retrieve the information set.
200	Duplicate record.{object_detail}
250	Invalid user ID.
268	Invalid queue ID.
274	Invalid agent ID.
464	Invalid PIN number. The value must be numeric, between 2 and 10 digits long.
465	Invalid penalty. The value must be numeric, between 0 and 100.
466	Invalid phone number. The value must be numeric, between 4 and 15 digits long.
471	Invalid remote agent name. Agent name must be between 2 and 255 characters.

527	Permission denied: the limit of records has been reached.
030	No records.

SetQueueRemoteAgent

Code	Description
051	This license key allows only phone terminal extension management.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.
268	Invalid queue ID.
274	Invalid agent ID.
464	Invalid PIN number. The value must be numeric, between 2 and 10 digits long.
465	Invalid penalty. The value must be numeric, between 0 and 100.
466	Invalid phone number. The value must be numeric, between 4 and 15 digits long.
471	Invalid remote agent name. Agent name must be between 2 and 255 characters.

SetQueueMember

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.
448	Invalid queue login PIN. Value must be numeric and cannot have more than 4 digits.

GetQueueMembership

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.

104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
151	Unable to retrieve the information set.
250	Invalid user ID.
030	No records.

GetProvision

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
151	Unable to retrieve the information set.
250	Invalid user ID.
496	You are not allowed to provision devices.

GetExtensions

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
151	Unable to retrieve the information set.
250	Invalid user ID.
251	Invalid parent ID.
350	Invalid extension type. Here are the values available: term, phoneQueue, ivr, voicecenter, queuecenter, conference, callback, callcard, intercom.