Organization Error Codes

AddOrganization

Code	Description
054	The present license does not expose Automation functionality.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
113	Invalid user context ID. Check context user level.
115	No permission to add user from this context account.
117	Request invalid. Missing parameter {param}.
152	Unable to update the information set.
200	Duplicate record.{object_detail}
250	Invalid user ID.
251	Invalid parent ID.
252	Invalid template ID.
260	Invalid outgoing routing rules group ID.
300	Invalid email address.
301	Invalid country code.
303	Invalid charging idenfier. The value must be alphanumeric (exception: '_', '-', '*') and have at least 6 characters and at most 32 characters.
304	Invalid phone number. The value must be in the phone number format.
305	Invalid fax number. The value must be in the phone number format.
306	Invalid language code. Check the available PBX functions for the available language codes.
307	Invalid name. The value must have at least 1 character and at most 255 characters.
308	Invalid company name. The value must have at least 3 characters and at most 255 characters.
309	Invalid address. The name must have at least 3 characters and at most 255 characters.
310	Invalid login provided.
311	Invalid city. The value must have at least 2 characters and at most 255 characters.
312	Invalid postal/zip code.
313	Invalid notes. The value cannot contain more than 1024 characters.

314	Invalid region. Please use PBX:GetRegions for the list of available regions.
315	Invalid charging plan. This charging plan does not belong to the charging plans of the user's owner.
316	Invalid billing server identifier.
317	Invalid billing server IP or hostname. The value must be an IPV4 IP address or a valid hostname.
318	Invalid enrollment server scope. The value must have at least 2 characters and at most 255 characters.
319	Invalid timezone. Please use PBX:GetTimezone for the list of available regions.
322	Resource identifier for remote account linkage is invalid.
323	Invalid industry ID. Please use PBX:GetIndustries for the list of available industries.
514	Unable to add more users. The limit has been exceeded.
516	Permission denied: the organization management setting is disabled.
528	Permission denied: this account is irreversibly disabled from {app_name} Automation.
008	Permission denied to modify user's outgoing routing rule group.
009	Permission denied to modify user's charging plan.
031	Permission denied to modify user's template.
061	No permission to link account with an external resource.

EditOrganization

Code	Description
054	The present license does not expose Automation functionality.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
113	Invalid user context ID. Check context user level.
115	No permission to add user from this context account.
117	Request invalid. Missing parameter {param}.
152	Unable to update the information set.
200	Duplicate record.{object_detail}
250	Invalid user ID.
251	Invalid parent ID.
252	Invalid template ID.
260	Invalid outgoing routing rules group ID.
300	Invalid email address.
301	Invalid country code.
303	Invalid charging idenfier. The value must be alphanumeric (exception: '_', '-', '*') and have at least 6 characters and at most 32 characters.
304	Invalid phone number. The value must be in the phone number format.
305	Invalid fax number. The value must be in the phone number format.

306	Invalid language code. Check the available PBX functions for the available language codes.
307	Invalid name. The value must have at least 1 character and at most 255 characters.
308	Invalid company name. The value must have at least 3 characters and at most 255 characters.
309	Invalid address. The name must have at least 3 characters and at most 255 characters.
310	Invalid login provided.
311	Invalid city. The value must have at least 2 characters and at most 255 characters.
312	Invalid postal/zip code.
313	Invalid notes. The value cannot contain more than 1024 characters.
314	Invalid region. Please use PBX:GetRegions for the list of available regions.
315	Invalid charging plan. This charging plan does not belong to the charging plans of the user's owner.
316	Invalid billing server identifier.
317	Invalid billing server IP or hostname. The value must be an IPV4 IP address or a valid hostname.
318	Invalid enrollment server scope. The value must have at least 2 characters and at most 255 characters.
319	Invalid timezone. Please use PBX:GetTimezone for the list of available regions.
322	Resource identifier for remote account linkage is invalid.
323	Invalid industry ID. Please use PBX:GetIndustries for the list of available industries.
514	Unable to add more users. The limit has been exceeded.
516	Permission denied: the organization management setting is disabled.
528	Permission denied: this account is irreversibly disabled from {app_name} Automation.
008	Permission denied to modify user's outgoing routing rule group.
009	Permission denied to modify user's charging plan.
031	Permission denied to modify user's template.
061	No permission to link account with an external resource.

SetOrganizationStatus

Code	Description
054	The present license does not expose Automation functionality.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
152	Unable to update the information set.
250	Invalid user ID.
320	Invalid user phone status. Possible values: {phone_status}
516	Permission denied: the organization management setting is disabled.
517	Permission denied: illegal operation was performed on accounts setup by VoipNow Automation.

528	Permission denied: this account is irreversibly disabled from {app_name} Automation.
055	Unable to update user phone status.
056	Permission denied: this account is irreversibly disabled from {app_name} Automation.
057	Permission denied to suspend account from {app_name} Automation.

SetOrganizationCpAccess

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.
516	Permission denied: the organization management setting is disabled.

GetOrganizations

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
151	Unable to retrieve the information set.
030	No records.

GetOrganizationDetails

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
151	Unable to retrieve the information set.

250	Invalid user ID.

DelOrganization

Code	Description
055	This operation is disabled because the installation is violating a licensing limit. Disable SIP trunking support on some extensions, lower the "Maximum public concurrent calls" limit on extensions with SIP trunking enabled or purchase a higher limit license.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
515	Permission denied: the extension management setting is disabled.
516	Permission denied: the organization management setting is disabled.

SetOrganizationPL

Code	Description
055	This operation is disabled because the installation is violating a licensing limit. Disable SIP trunking support on some extensions, lower the "Maximum public concurrent calls" limit on extensions with SIP trunking enabled or purchase a higher limit license.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.
502	Invalid account expire time. The value can be either a date between 1970 and 2038, either unlimited.
503	Invalid concurrent internal calls limit. The value must be integer.
525	Permission denied: the roles and phone numbers setting is disabled.
530	Permission denied: invalid group(s) assigned for '{shperm}' policy.
912	Invalid organization type. Please use one of the following: 0 - Business, 1 - Residential group.
003	'Maximum concurrent text to speech' option is available only when PBX preference 'Allow text to speech' is enabled
020	The 'Permission and limit management' option cannot be disabled if the 'organization management' option is enabled.
021	The 'Extension feature management' option cannot be disabled if the 'Extension management' option is enabled.
022	The 'See stacked phone numbers' option cannot be enabled if the 'Phone numbers management' option is disabled.
052	Limit {limit} exceeding upper limitation cast to parent settings.
060	Voicemail storage space limited to the owner's quota.

Code	Description
079	Permission denied to modify sharing policies. This extension is not multi user aware.
081	You are not allowed to modify the Provision management permission.
083	Invalid provisioning management permission. Accepted values: 0 for "None", 2 for "View", 4 for "View".
089	The 'SIP trunking management' option cannot be enabled if the 'Phone extension SIP management' option is disabled.
090	Cannot modify permission {permission}. Parent account settings do not allow it.
202	Account expire date cast to parent account expire date.

UpdateOrganizationPL

Code	Description
055	This operation is disabled because the installation is violating a licensing limit. Disable SIP trunking support on some extensions, lower the "Maximum public concurrent calls" limit on extensions with SIP trunking enabled or purchase a higher limit license.
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
250	Invalid user ID.
502	Invalid account expire time. The value can be either a date between 1970 and 2038, either unlimited.
503	Invalid concurrent internal calls limit. The value must be integer.
525	Permission denied: the roles and phone numbers setting is disabled.
530	Permission denied: invalid group(s) assigned for '{shperm}' policy.
912	Invalid organization type. Please use one of the following: 0 - Business, 1 - Residential group.
003	'Maximum concurrent text to speech' option is available only when PBX preference 'Allow text to speech' is enabled
020	The 'Permission and limit management' option cannot be disabled if the 'organization management' option is enabled.
021	The 'Extension feature management' option cannot be disabled if the 'Extension management' option is enabled.
022	The 'See stacked phone numbers' option cannot be enabled if the 'Phone numbers management' option is disabled.
052	Limit {limit} exceeding upper limitation cast to parent settings.
060	Voicemail storage space limited to the owner's quota.
079	Permission denied to modify sharing policies. This extension is not multi user aware.
081	You are not allowed to modify the Provision management permission.
083	Invalid provisioning management permission. Accepted values: 0 for "None", 2 for "View", 4 for "View".
089	The 'SIP trunking management' option cannot be enabled if the 'Phone extension SIP management' option is disabled.
090	Cannot modify permission {permission}. Parent account settings do not allow it.
202	Account expire date cast to parent account expire date.

GetOrganizationPL

Code	Description

100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
151	Unable to retrieve the information set.
250	Invalid user ID.
030	No records.

MoveOrganizations

Code	Description
100	The authentication data for access to this area or the object identification number is invalid.
102	This account has expired.
103	Access to this service is denied.
104	This account has been disabled.
106	The parent of this account is expired.
107	The parent of this account is disabled.
108	The parent of this account has no control panel access.
117	Request invalid. Missing parameter {param}.
258	Invalid charging plan ID.
259	Invalid service provider ID.
900	The maximum number of terminal extensions for the specified service provider was exceeded.
901	The maximum number of queue extensions for the specified service provider was exceeded.
902	The maximum number of conference extensions for the specified service provider was exceeded.
903	The maximum number of callback extensions for the specified service provider was exceeded.
904	The maximum number of calling card extensions for the specified service provider was exceeded.
905	The maximum number of intercom extensions for the specified service provider was exceeded.
906	The maximum number of IVR back extensions for the specified service provider was exceeded.
907	The maximum number of voicemail center extensions for the specified service provider was exceeded.
908	The maximum number of organizations for the specified service provider was exceeded.
909	One of the organizations you want to move owns a queue extension with more agents than the maximum number allowed for the selected service provider.
910	The organizations you want to move own callback extensions with more callerIDs than the service provider's limit allows.
911	The organizations you want to move own calling card extensions with more codes than the service provider's limit allows.