Set Charging Preferences

This page contains instructions on how you can customize charging-related settings and the currency used in the charging plans.

- Overview of charging preferences
- System currency and charging settings

Overview of charging preferences

To set and customize charging-related preferences, go to **Unified Communications** in the side menu and click on the <u>Zero Priority</u> icon, under the **Settings** area.

Open the **Charging** tab on the left and fill in the fieldsets according to the descriptions below. Once you're done, click **OK** to save preferences. To return to the previous page without committing the changes, click **Cancel**.

Field	Description
Call charging enabled	Globally enables/disables the charging options in all the application and for all account types.
Number portability engine	Enables the **Portability check routing** rule. Please visit the Add Routing Group section for further information.
Currency name	Refers to the currency used in charging plans (e.g. `USD`).
Currency sound file	Refers to the sound file played each time the user interrogates their credit. Use the icon to view the available sound files or manually fill in the file location. A pop-up window listing all the sounds matching the name specified in the text box will be displayed.
Currency subdivision	Refers to the subunit of the currency used in charging plans (e.g. cents).
Show numeric values with <x> decimals	Refers to the number of decimals used by the numeric values in VoipNow (e.g. Calling card credit, charging plan fees, etc.). **To get the changes reflected in Asterisk, it is mandatory to restart the corresponding server!** Otherwise, the modifications will be visible in the VoipNow interface, but Asterisk will continue to use the former number of decimals. To restart the server, navigate to the **Unified Communications Server Services** page and click the icon corresponding to the Asterisk server.
Local call cost <x> <currency> /second	The cost of local calls.
Extended local call cost <x> <currency> /second	The cost of extended local calls.
Average call duration <x> seconds	Define the average length of the calls initiated from this server. This value influences the best cost routing algorithm, described in the **Manually Add Costs** section. Default value: 600 seconds. Accepted value: 10 to 9,999,999 seconds.

System currency and charging settings

To set up the system currency:

1. Navigate to the **Unified Communications Settings Zero Priority Charging** tab.
2. Fill in the **Currency name** field.
3. Customize the **Currency sound file** and enter the **Currency subdivision**.
4. Click **OK** to save settings.

To enable charging:

1. Navigate to the **Unified Communications** Settings **Zero Priority Charging** tab.
2. Select the **Call charging** enabled checkbox.
3. Define the required parameters to personalize the charging preferences.
4. Click **OK** to save settings.

Related Topics
Set Monitoring Preferences