How can I see the IP of the phone that placed a call

Applies to VoipNow 3.5!

There are cases when you want to find out if the person that placed a calls is the real owner of the extension. To do that you need to identify the source IP of the phone that initiated the call.

Step-by-step guide

It is assumed that you are using a CentOS 6.x, CentOS 7.x and you have latest version of VoipNow 3.5 installed.

1. Go to the **Reports Call reports** page.
2. Click on **Show Columns** and check **Caller IP**.
3. The IP of the phone that started the call should show up in reports.

The Caller IP information is only available for the Admin level.

Related articles

- How to detect abnormal traffic using Pike
- What is new about the Caller Behavior in Queue setup
- Understanding the Call Reports in VoipNow
- How to transfer incoming calls to another extension voicemail
- How to use the Conference features on a Phone terminal extension