

Why can't I delete roles from within Cloud Management

Applies to VoipNow 3.5!

There are situations when you need to switch to distributed setup, in which case you will most likely want to remove specific nodes from the Infrastructure Controller. That's when you notice there is no way to remove them.

Step-by-step guide

It is assumed that you are using a CentOS 6.x, CentOS 7.x and you have VoipNow 3.5 installed.

As of VoipNow 3.5, deleting roles comes within certain restrictions. More specifically, to be able to delete roles, you must have less than 3 extensions and no channel assigned.

These restrictions are due to the multiple references present in the backend, between extension and specific nodes.

To make sure nodes are properly added, we recommend you to contact the Professional Services team via help.4psa.com.

Related articles

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- [Understanding user roles in VoipNow](#)
- [How to set NFS with VoipNow](#)
- [How to delete roles from Cloud Management](#)
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