Organization's Charging

This page contains instructions on how to assign charging credits, limits and rules to an organization account.

- Overview
- Charging limits
- Charging credits
- Charging plans

Overview

All features related to charging and described in this section will only be available in the organization's **Management Tools** section if charging is enabled on the VoipNow system.

To read more on charging, go to the **Charging** section.

Charging limits

VoipNow allows you to set new charging limits when the organization operates under a **postpaid charging plan**.

You can adjust the charging rules of a particular organization by adding extra limits to that account, including supplementary credit and extra minutes for calls to the public network. If necessary, you can also decrease the amounts.

However, if the organization operates under a **prepaid charging plan**, you can only offer charging credits. For more details, please read the **Add Charging Plan** page.

Charging credits

VoipNow allows you to set charging credits when the organization operates under a **prepaid charging plan**.

You can adjust the charging credit of a particular organization by adding extra credit to that account. If necessary, you can also decrease the amounts.

However, if the organization operates under a **postpaid charging plan**, you can only extend their charging limits. For more details, please read the **Add Charging Plan** page.

Charging plans

In the **Charging Plan Management** page, you will be able to:

- view the **Charging Plans** set up for the current organization
- create a new charging plan
- view the fees and limitations imposed by the **Organization Charging Plan** in use
- manage the charging **Destination exceptions**
- search for certain charging plans
- edit details of the existing charging plan
- remove unused charging plans

To read more on operations that you can perform on charging plans, check the **Manage Charging Plans** page.

Related topics
Add a charging plan

Add charging exceptions

Upload charging exceptions

Add free minutes