PhoneCalls Service

This section describes the UnifiedAPI PhoneCall Service.

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Overview

The PhoneCall Service is used for real-time phone calls management. It allows making new phone calls, hanging up ongoing phone calls, transferring, recording, putting phone calls on hold, etc.

This service is available to Apps registered to the following account types:

- Administrator
- Organization
- User

Requests

Requests are sent to the Service by an App that is registered to an account. If successful, these requests return the required resources.

Type	REST URI	Description
Create	**POST** /phoneCalls/userId/	This request allows an App to create new simple phone calls, conference and callback phone calls.
Update	**PUT** /phoneCalls/userId/extensionNumber/phoneCallId	This request allows an App to transfer calls to another party or to voicemail, record them, park or put on hold ongoing phone calls.
List	**GET** /phoneCalls/userId/extensionNumber/phoneCallId	This request allows an App to fetch the list of calls that are in the system.
Delete	**DELETE** /phoneCalls/userId/extensionNumber/phoneCallId	This request allows an App to hang up an ongoing call.

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