

The Play Congestion Rule

This page contains instructions on how to set up the Play Congestion rule.

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Overview

When the Play Congestion rule is in place, VoipNow plays a fast busy signal (known in telephony as a congestion tone) to let the caller know that the call was unsuccessful.

Rule structure

The Play Congestion rule structure is:

<Play congestion> when CallerID **<callerID_action>** **<number>** and call is in time interval **<time_interval>**.

Add in position **<rule_position>**. Can be managed from the extension with keypad code **<key_value>**. **<Do not follow>** other rules when call is not completed.

Rule options

For detailed information about these fields, check the [The Play Busy rule](#) section.

Related topics

[The Set Call Priority rule](#)