

Service Provider's Charging

This page contains instructions on how to assign charging limits, credits and rules to a service provider account.

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Overview

All features related to charging and described in this section will only be available in the service provider's **Management Tools** section if charging is **enable** on the VoipNow system.

To read more on charging, go to the [Charging](#) section.

Charging limits

VoipNow allows you to set new charging limits when the service provider operates under a **postpaid charging plan**.

You can adjust the charging rules of a particular service provider by adding extra limits to that account, including supplementary credit and extra minutes for calls to the public network. If necessary, you can also decrease the amounts.

However, if the service provider operates under a **prepaid charging plan**, you can only offer charging credits. For more details, please read the [Add Charging Plan](#) page.

Charging credits

VoipNow allows you to set charging credits when the service provider operates under a **prepaid charging plan**.

You can adjust the charging credit of a particular service provider by adding extra credit to that account. If necessary, you can also decrease the amounts.

However, if the service provider operates under a **postpaid charging plan**, you can only extend their charging limits. For more details, please read the [Add Charging Plan](#) page.

Charging plans

In the **Charging Plan Management** page, you will be able to:

- view the **Charging Plans** set up for the current service provider
- create a new charging plan
- view the fees and limitations imposed by the **Service Provider Charging Plan** in use
- manage the charging **Destination exceptions**
- search for certain charging plans
- edit details of the existing charging plan
- remove unused charging plans

To read more on operations that you can perform on charging plans, check the [Manage Charging Plans](#) page.

Related topics

[Add a charging plan](#)

[Add charging exceptions](#)

[Upload charging exceptions](#)

[Add free minutes](#)