

# Remove Free Minutes

This page contains instructions on how to remove a Free Minutes package.

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## Overview

The **Charging Plans** feature is only available if [charging is enabled on the VoipNow system](#). A package can be removed at any time event if it is assigned to a charging exception.

## Remove package

To remove a free minutes package:

1. Go to the **Charging Plans** table and click the  icon under the **D (Destinations)** column of the **Charging Plans** table.
2. In the **Charging Destination Exceptions** page, click the [Manage Packages](#) icon.
3. From the **Free Minutes Packages** table, select the checkbox corresponding to the package you want to remove.
4. Click on the [Remove Selected](#) link at the top right of the table.
5. Click **OK** to confirm removal or **Cancel** to return to the previous page.

The removal process is permanent and once a package is removed you cannot use it to add other charging exceptions.

Related topics

[Add a free minutes package](#)

[Upload charging exceptions](#)

[Add charging exceptions](#)