

# Voicemail Center Extension

The Voicemail Center extension resembles the Voicemail function of a Phone Terminal extension. The difference is that the Voicemail Center allows users to verify their messages from a telephone located outside the system (e.g. a public phone).


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## Overview

First you need to define the [general settings](#), then you may set up specific options. You may skip customization and come back any time later on by clicking the [Voicemail Center setup](#) icon available in the extension's management page.

## Voicemail center

Only one option can be customized.

**Play Sound <folder> <sound> before connecting to Voicemail Center:** Enable if you want a sound to be played to the callers before connecting to the Voicemail Center. Click the  icon to view the available sound files or manually fill in the file location. A popup window listing all the sounds matching the name specified in the text box will be displayed. You can read more about the **Sound Manager** in the [Appendix](#).

Related topics  
[Extension overview](#)

[Manage extensions](#)

[Phone terminal voicemail](#)