How to toggle the status of an incoming rule from the phone

Applies to VoipNow 3 and higher!

Incoming call rules have been redesigned to allow activation/deactivation from the phone. This is now possible due to the **key** field added to the rule. The key field can be used to activate or deactivate a rule by dialing *74[key] from the phone. At this point, you can activate any type of rule.

How to set the key rule

The **key** rule can be set either when adding the rule or by editing the **key** field in the rule list and by clicking the **Apply the changes** icon. If this field remains empty, you will not be able to activate/deactivate the rule via the phone, yet strictly from the interface.

Rule activation/deactivation

To activate a rule, dial *74[b] on your phone, where [Key] is the key number of the rule. Dial *74[Key] once again if you want to deactivate the rule.

Related articles

- How to use Hunt Groups in VoipNow
- How to configure the time for a Phone Terminal through provisioning
- How to debug incoming calls
- How to receive transfer confirmation
- How to set up Ring All and Transfer to voicemail