## What are the sound files and categories used in VoipNow

## Applies to VoipNow 3 and higher!

The sound files used in VoipNow are grouped into several categories. For each category, there is a corresponding sound directory under the same name. The list below displays all categories alphabetically, followed by a short description.

- dictate: used for dictations.
- digits: used for numbers.
- followme: used by extensions with enabled Follow me.
- ha: used for HA-related events.
- letters: represent the letters of the alphabet.
- phonetics: used by the Text-to-Speech feature.
- silence: played whenever a pause is necessary.
- system: played for all the system-related events.

The table below lists all the sound files used in VoipNow.

| File | Message |
| :--- | :--- |
| dictat <br> e <br> /both <br> help | Press * to toggle pause, press \# to enter a new dictation filename |
| dictat <br> e <br> /enter <br> filen | Enter a numeric dictation filename followed by \# or just \# to exit |
| ame |  |
| dictat <br> e <br> /forhe <br> lp | Press 0 for help |
| dictat <br> e | pause |
| /pause |  |
| dictat | paused |
| e |  |
| /paus |  |
| ed |  |


| dictat <br> e <br> /trunc ating _audio | truncating audio |
| :---: | :---: |
| digits $10$ | zero |
| digits <br> /1 | one |
| digits $/ 10$ | ten |
| digits /11 | eleven |
| digits <br> /12 | twelve |
| digits /13 | thirteen |
| digits /14 | fourteen |
| digits $/ 15$ | fifteen |
| digits $/ 16$ | sixteen |
| digits /17 | seventeen |
| digits /18 | eighteen |
| digits $/ 19$ | nineteen |
| digits $/ 2$ | two |
| digits /20 | twenty |
| digits $/ 3$ | three |
| digits /30 | thirty |
| digits $14$ | four |
| digits $140$ | forty |
| digits $/ 5$ | five |
| digits $/ 50$ | fifty |
| digits /6 | six |
| digits $/ 60$ | sixty |
| digits $17$ | seven |
| digits $170$ | seventy |
| digits $18$ | eight |


| digits /80 | eighty |
| :---: | :---: |
| $\begin{aligned} & \text { digits } \\ & / 9 \end{aligned}$ | nine |
| digits $/ 90$ | ninety |
| digits /a-m | A.M |
| digits /at | at |
| digits <br> /day- <br> 0 | Sunday |
| digits /day1 | Monday |
| digits <br> /day- <br> 2 | Tuesday |
| digits <br> /day- <br> 3 | Wednesday |
| digits <br> /day- <br> 4 | Thursday |
| digits <br> /day- <br> 5 | Friday |
| digits /day6 | Saturday |
| digits <br> /dolla <br> rs | dollars |
| digits <br> /h-1 | first |
| $\begin{aligned} & \text { digits } \\ & \text { /h-10 } \end{aligned}$ | tenth |
| digits <br> /h-11 | eleventh |
| digits <br> /h-12 | twelfth |
| digits $/ \mathrm{h}-14$ | fourteenth |
| digits $/ \mathrm{h}-15$ | fifteenth |
| digits $/ \mathrm{h}-16$ | sixteenth |
| digits $/ h-17$ | seventeenth |
| digits $/ h-18$ | eighteenth |
| $\begin{aligned} & \text { digits } \\ & \text { /h-19 } \end{aligned}$ | nineteenth |
| digits <br> /h-2 | second |


| digits <br> /h-3 | third |
| :---: | :---: |
| digits /h-30 | thirtieth |
| digits <br> /h-4 | fourth |
| digits /h-5 | fifth |
| digits $/ \mathrm{h}-6$ | sixth |
| digits <br> /h-7 | seventh |
| digits /h-8 | eighth |
| digits /h-9 | ninth |
| digits /hund red | hundred |
| digits /million | million |
| digits /minus | minus |
| digits /mon0 | January |
| digits /mon1 | February |
| digits /mon10 | November |
| digits /mon11 | December |
| digits /mon2 | March |
| digits /mon3 | April |
| digits /mon4 | May |
| digits /mon5 | June |
| digits /mon6 | July |
| digits /mon7 | August |
| digits /mon8 | September |


| digits <br> /mon9 | October |
| :---: | :---: |
| digits /oclock | o'clock |
| digits <br> /oh | oh |
| digits /p-m | P.M. |
| digits /pound | pound |
| digits /star | star |
| digits /thou sand | thousand |
| digits /today | today |
| digits /tomo rrow | tomorrow |
| digits /yeste rday | yesterday |
| ha/ac | ac |
| ha /aircondit ioner | air conditioner |
| ha /alarm | alarm |
| ha /amp | Amp |
| ha /amps | Amps |
| ha /attic | attic |
| ha /baby sleepi ngmode | baby sleeping mode |
| ha /back | back |
| ha /base ment | basement |
| ha /bathr oom | bathroom |
| ha /bedr oom | bedroom |
| ha /bright | bright |


| ha /caller id | caller id |
| :---: | :---: |
| ha /carp ort | carport |
| ha /closet | closet |
| ha /coffe e-pot | coffee pot |
| ha /cool | cool |
| ha /cooli ng | cooling |
| ha/dc | DC |
| ha /decib el | decibel |
| ha /decib els | decibels |
| ha /deck | deck |
| ha /degr ee | degree |
| ha /degr ees | degrees |
| ha /den | den |
| ha /dim | dim |
| ha /dinin groom | dining-room |
| ha /door | door |
| ha /doors | doors |
| ha /down | down |
| ha /drive way | driveway |
| ha /dryer | dryer |
| ha /fan | fan |
| ha /farad | farad |
| ha /farads | farads |


| ha /firstfloor | first floor |
| :---: | :---: |
| ha /floor | floor |
| ha /floors | floors |
| ha /forexten dedstatus report | For an extended status report |
| ha /for-quickstatus report | For a quick status report |
| ha <br> /for- <br> wx- <br> report | For a weather report |
| ha /fount ain | fountain |
| ha /foyer | foyer |
| ha /front | front |
| ha /furna ce | furnace |
| ha /gam eroom | fame room |
| ha /great -room | great room |
| ha /gues troom | guest room |
| ha /hall | hall |
| ha /has-beenleft | has been left |
| ha /heatpump | heat pump |
| ha /heat | heat |
| ha /heati ng | heating |


| ha /hottub | hot tub |
| :---: | :---: |
| ha /house | house |
| ha /intru der | intruder |
| ha/is | is |
| ha /kelvin | kelvin |
| ha /kitch en | kitchen |
| ha /lamp | lamp |
| ha /lamps | lamps |
| ha /lands cape | landscape |
| ha /library | library |
| ha /light | light |
| ha /lights | lights |
| ha /living -room | living room |
| ha /locked | locked |
| ha /locki ng | locking |
| ha /mailb ox | mailbox |
| ha /mast er | master |
| ha/off | off |
| ha /office | office |
| ha /ohm | Ohm |
| ha /ohms | Ohms |
| ha/on | on |
| ha /open | open |
| ha /patio | patio |
| ha /phone | phone |


| ha /playroom | play room |
| :---: | :---: |
| ha /play | play |
| ha /pool | pool |
| ha /porch | porch |
| ha /powe rfailure | power failure |
| ha /pres sure | pressure |
| ha/psi | psi |
| ha /quiet mode | quiet mode |
| ha /reset | reset |
| ha /roof | roof |
| ha /room | room |
| ha /rooms | rooms |
| ha /seco ndfloor | second floor |
| ha /secu re | secure |
| ha /secu ritysystem | security system |
| ha /set | set |
| ha /side | side |
| ha /solar | solar |
| ha /sprin klers | sprinklers |
| ha /still | still |
| ha /stove | stove |
| ha /sum ppump | sump pump |


| ha /sunroom | sun room |
| :---: | :---: |
| ha /system | system |
| ha /syste ms | systems |
| ha/tocontr olenvir onsys | to control environmental systems |
| ha/to- <br> contr <br> ol- <br> lights- <br> appl | To control lights and appliances |
| ha /tower | tower |
| ha /unloc ked | unlocked |
| ha /unloc king | unlocking |
| ha/up | up |
| ha /volt | Volt |
| ha /volts | Volts |
| ha /wash ingmachi ne | washing-machine |
| ha /wate rheater | water heater |
| ha /watt | Watt |
| ha /watts | Watts |
| ha /wellpump | well pump |
| ha /wind ow | window |
| ha /wind ow | windows |
| ha /xmas -lights | Christmas lights |
| ha /xmas -tree | Christmas tree |


| ha /yard | yard |
| :---: | :---: |
| letters /a | a |
| letters /ascii 124 | None |
| letters /ascii 125 | None |
| letters /ascii 126 | None |
| letters /ascii 34 | None |
| letters /ascii 36 | None |
| letters /ascii 37 | None |
| letters /ascii 38 | None |
| letters /ascii 39 | None |
| letters /ascii 40 | None |
| letters /ascii 41 | None |
| letters /ascii 42 | None |
| letters /ascii 44 | None |
| letters /ascii 58 | None |
| letters /ascii 59 | None |
| letters /ascii 60 | None |
| letters /ascii 62 | None |
| letters /ascii 91 | None |
| letters /ascii 92 | None |


| letters /ascii 93 | None |
| :---: | :---: |
| letters /ascii 94 | None |
| letters /ascii 95 | None |
| letters /ascii 96 | None |
| letters /aster isk | None |
| letters /at | at |
| letters /b | b |
| letters /c | c |
| letters /d | d |
| letters /dash | dash |
| letters /dollar | dollar |
| letters /dot | dot |
| letters le | e |
| letters /equa Is | equals |
| letters <br> /excla <br> imatio <br> n- <br> point | exclamation point |
| letters <br> /f | $f$ |
| letters /g | g |
| letters <br> /h | h |
| letters <br> /i | i |
| letters /j | j |
| letters /k | k |
| letters <br> /I | I |
| letters <br> /m | m |
| letters <br> /n | n |


| letters /o | 0 |
| :---: | :---: |
| letters /p | P (pee) |
| letters /p | $p$ |
| letters /plus | plus |
| letters /q | q |
| letters <br> /r | $r$ |
| letters /s | s |
| letters /slash | slash |
| letters /space | space |
| letters <br> /t | t |
| letters /u | u |
| letters /v | $v$ |
| letters /w | w |
| letters /x | $x$ |
| letters /y | $y$ |
| letters $/ z$ | z |
| letters /zed | zed |
| phon etic /9_p | niner |
| phon etic /a_p | alpha |
| phon etic /alpha | Alpha |
| phon etic /b_p | bravo |
| phon etic /bravo | Bravo |
| phon etic /c_p | charlie |
| phon etic /charlie | Charlie |


| phon etic /d_p | delta |
| :---: | :---: |
| phon <br> etic <br> /delta | Delta |
| phon etic /e_p | echo |
| phon etic /echo | Echo |
| phon etic /f_p | foxtrot |
| phon <br> etic <br> /foxtr <br> ot | Foxtrot |
| phon <br> etic <br> /g_p | golf |
| phon <br> etic <br> /golf | Golf |
| phon <br> etic <br> /h_p | hotel |
| phon etic /hotel | Hotel |
| phon etic /i_p | india |
| phon etic /india | India |
| phon etic /j_p | juliet |
| phon <br> etic <br> /Juliet | Juliet |
| phon <br> etic <br> /k_p | kilo |
| phon <br> etic <br> /kilo | Kilo |
| phon etic <br> /l_m | lima |
| phon etic <br> /lima | Lima |
| phon etic /m_p | mike |


| phon etic /mike | Mike |
| :---: | :---: |
| phon etic /n_p | november |
| phon etic /Nove mber | November |
| phon etic /o_p | oscar |
| phon etic <br> /Oscar | Oscar |
| phon etic /p_p | papa |
| phon etic /papa | Papa |
| phon etic /q_p | quebec |
| phon <br> etic /queb ec | Quebec |
| phon etic /r_p | romeo |
| phon etic /romeo | Romeo |
| phon etic /t_p | tango |
| phon etic /tango | Tango |
| phon etic /u_p | uniform |
| phon <br> etic <br> /unifo <br> rm | Uniform |
| phon etic /v_p | victor |
| phon etic <br> /victor | Victor |
| phon etic /w_p | whiskey |
| phon <br> etic <br> /whis key | Whiskey |


| phon <br> etic <br> /x_p | xray |
| :---: | :---: |
| phon <br> etic <br> /xray | Xray |
| phon <br> etic <br> /y_p | yankee |
| phon <br> etic <br> /yank <br> ee | Yankee |
| phon <br> etic <br> /z_p | zulu |
| phon etic <br> /zulu | Zulu |
| silenc e/1 | 1 sec silence |
| silenc <br> e/10 | 10 sec silence |
| silenc e/2 | 2 sec silence |
| silenc e/3 | 3 sec silence |
| silenc e/4 | 4 sec silence |
| silenc e/5 | 5 sec silence |
| silenc e/6 | 6 sec silence |
| silenc e/7 | 7 sec silence |
| silenc e/8 | 8 sec silence |
| silenc e/9 | 9 sec silence |
| 1-for-am-2-forpm | Press 1 for A.M, or 2 for P.M. |
| 1 - <br> yes- <br> 2-no | Press 1 for yes, or 2 for no. |
| Tchan gedto | [T] has been changed to [Extension Y ] |
| T-is-notavaila ble | [ $T$ ] is not available |
| T-todisabl eancm nt | [T] to disable this announcement |


| T-toenabl eancm nt | [ $T$ ] to enable this announcement |
| :---: | :---: |
| T-to-hear-curancm nt | [T] to hear the current announcement |
| T-to-leavemsg | [T] to leave a message |
| T-toreach mainoffice | [T] to reach the main office |
| T-to-recancm nt | [T] to rerecord this announcement |
| T-to-rtrn-to-mainmenu | [ $T$ ] to return to the main menu |
| acharg e-for-thissvc | A charge for this service |
| acollec tcharg e-of | A collect charge of |
| acollec tcharge | A collect charge |
| aconn ectcharg e-of | A connect charge of |
| aconn ectcharge | A connect charge |
| aban <br> don-allhope | Abandon all hope, ye who dial here |
| aban dons | abandons |
| acad <br> emic- <br> supp <br> ort | Academic Support |
| $\begin{aligned} & \text { acces } \\ & \text { s- } \\ & \text { code } \end{aligned}$ | Access code |


| acces <br> sible- <br> throu <br> gh- <br> system | Accessible through this system |
| :---: | :---: |
| accou <br> nt- <br> balan <br> ce-is | Account balance is |
| accou nting | Accounting |
| accou <br> nts- <br> paya <br> ble | Accounts Payable |
| accou <br> nts- <br> receiv <br> able | Accounts Receivable |
| activa ted | activated |
| adde d-to | added to |
| added | added |
| addre <br> ss | address |
| admi <br> nistra <br> tion | administration |
| advis ed-to-seekshelter | are advised to seek shelter immediately |
| aftern oon | afternoon |
| agent <br> alrea <br> dyon | That agent is already logged on. Please enter your agent number followed by the pound key. |
| agent <br> incorr ect | Login incorrect. Please enter your agent number followed by the pound key. |
| agent <br> logge <br> doff | Agent logged off. |
| agent <br> loginok | Agent logged in. |
| agent <br> newlo cation | Please enter a new extension followed by pound. |
| $\begin{aligned} & \text { agent } \\ & \text {-pass } \end{aligned}$ | Please enter your password followed by the pound key. |
| agent -user | Agent login. Please enter your agent number followed by the pound key. |
| airport | airport |


| alaba <br> ma | Alabama |
| :---: | :---: |
| alaska | Alaska |
| albuq uerque | Albuquerque |
| alloutgo ing-linesunav ailable | All outgoing lines are currently unavailable. |
| all-repsbusy | All of our representatives are currently busy. |
| all-yourbase | All your base are belong to us. |
| altitude | altitude |
| ampe rsand | ampersand |
| an-error-hasoccur ed | An error has occurred. |
| and-areacode | and the area code... |
| andor | and/or |
| and- <br> prs- <br> poun <br> d- <br> whn- <br> finish <br> ed | And press pound when finished |
| and | and |
| anoth ertime | another time |
| appro aching | approaching |
| appro ximat ely | approximately |
| are- <br> you- <br> still- <br> there | Are you still there?(Disbelief) |
| are- <br> you- <br> still- <br> there2 | Are you still there?(Funny) |
| arizo <br> na | Arizona |
| arkan sas | Arkansas |
| arling ton | Arlington |


| astcc- <br> accou <br> nt- <br> balan <br> ce-is | Your account balance is... |
| :---: | :---: |
| astcc- <br> card- <br> numb <br> er- <br> invalid | The card number you have entered is invalid. |
| astcc-digitaccou ntnumb er | -digit account number |
| astcc- <br> follow <br> ed- <br> by- <br> pound | followed by the pound key |
| astcc- <br> follow <br> ed- <br> by- <br> the- <br> hash- <br> key | followed by the hash key. |
| astcc- <br> follow <br> ed- <br> by- <br> the- <br> poun <br> d-key | followed by pound. |
| astcc- <br> login1 <br> 2pou <br> nd. | Please enter your 12-digit account number, skipping any punctuation, followed by the pound key. |
| astcc- <br> pleas <br> e- <br> enter- <br> your | Please enter your... |
| astcc- <br> skippi <br> ng-anypunct uation | skipping any punctuation |
| $\begin{aligned} & \text { asteri } \\ & \text { sk- } \\ & \text { friend } \end{aligned}$ | Asterisk is your friend. |
| at- <br> any- <br> time | at any time |
| at- <br> custo <br> mers- <br> reque <br> st | at the customers request |
| at- <br> follow <br> ing- <br> numb <br> er | At the following number |


| at- <br> tone-timeexactly | At the sound of the tone, the time will be exactly |
| :---: | :---: |
| at | at |
| atlanta | Atlanta |
| atlantic | Atlantic |
| attent <br> ionrequir ed | Your attention is required |
| auditi ng | Auditing |
| austin | Austin |
| auth- <br> incorr ect | Password incorrect. Please enter your password followed by the pound key. |
| auththank you | Thank you. |
| availa bleoptio ns | available options |
| availa ble | Available |
| avg- <br> spee <br> d- <br> answ <br> er | average speed of answer |
| away- <br> naug <br> hty- <br> boy | He's currently away from his phone, the naughty boy. |
| away- <br> naug htygirl | She's currently away from her phone, the naughty girl. |
| backs lash | backslash |
| baltim ore | Baltimore |
| bar | Bar |
| barn | Barn |
| barns | Barns |
| baro metric | barometric |
| beari ng | Bearing |
| beauf ort | Beaufort |
| beep | [this is a simple beep tone] |
| befor <br> e-thenumb er | before the number. |


| believ e-itsfree | Can you believe this phone system is free? |
| :---: | :---: |
| billing -andcollec tions | Billing and collections |
| billing | Billing |
| billion th | billionth |
| bits | bits |
| blue-eyed-polarbear | blue-eyed-polar-bear |
| books tore | Bookstore |
| boston | Boston |
| box | Box |
| brian | Brian |
| busin essdevel opme nt | Business Development |
| busyhang overs | We're all busy with our hangovers. |
| busy-plshold | All our lines are currently busy. Please hold and someone will be with you shortly. |
| but | but (not emphasized, like "all but me") |
| by | by |
| bytes | Bytes |
| cafet eria | Cafeteria |
| califor nia | California |
| callforwa rd | Call Forward |
| callforwa rding | Call forwarding |
| call- <br> fwd- <br> cance <br> lled | call forward cancelled |
| call- <br> fwd- <br> no- <br> ans | Call-Forward on No Answer |
| call- <br> fwd- <br> on- <br> busy | Call-Forward on Busy |


| call- <br> fwd- <br> unco <br> nditio <br> nal | Call-Forward Unconditional |
| :---: | :---: |
| call- <br> pree <br> mpted | This call has be preempted |
| callqualit ymenu | Please rate the quality of the call you just made. Use the keys one through four to rate the voice quality of the call, with one being the best quality, and four meaning that it was very difficult to understand the other party. Press five if the call was prematurely disconnected. Press six if the call was never completed. Press seven if one direction of the call could not be heard. Press eight if there were other difficulties. |
| call- <br> requr es | The call you have made requires a... |
| calltermi nated | terminated |
| callwaiting | call waiting |
| call | Call |
| callswaitin g-forrep | calls waiting to speak with a representative |
| calls | Calls |
| camp groun doffice | Campground office |
| cance lled | Cancelled |
| cann <br> ot- <br> compl <br> ete- <br> as- <br> dialed | Your call cannot be completed as dialed. |
| cann <br> ot- <br> compl <br> ete- <br> netwo <br> rk- <br> error | Your call cannot be completed due to network error. |
| cann otcompl eteother enderror | Your call cannot be completed due to an error at the receiving telephone company. |
| cann <br> ot- <br> compl ete-temperror | Your call cannot be completed due to a temporary error. |
| card- <br> balan <br> ce-is | card balance is |


| card-isinvalid | card is invalid |
| :---: | :---: |
| cardnumb er | card number |
| carrie <br> d- <br> away-bymonk eys | Nobody is available to take your call at the moment. They have been carried away by monkeys. |
| cause <br> -code | Cause Code |
| celsius | celsius |
| cent | Cent |
| centr al | central |
| cents-per- <br> minute | Cents per minute |
| cents | Cents |
| ceo- <br> office | CEO's office |
| chanc e-of | chance of |
| chan ging | changing |
| chan nelsecure | This voice path is secure. |
| chan nel | Channel |
| charl otte | Charlotte |
| chatroom | chat-room |
| check <br> numb er-dialagain | Please check the number and dial again |
| chemi stry | Chemistry |
| chica go | Chicago |
| claims | Claims |
| clear | clear |
| cleari ng | clearing |
| clevel and | Cleveland |
| clli | CLLI |


| closeparen thesis | close parenthesis |
| :---: | :---: |
| clouds | clouds |
| cloudy | cloudy |
| collec tions | Collections |
| color <br> ado- <br> sprin <br> gs | Colorado Springs |
| color <br> ado | Colorado |
| colum bus | Columbus |
| com ma | comma |
| com munic ations | Communications |
| comp <br> any- <br> dir- <br> 411 | To access our company directory, dial 411 or dial zero to leave a message in our general mailbox. |
| compl aint | Complaint |
| compl iance | Compliance |
| comp uterfriend1 | The computer is your friend. |
| comp uterfriend2 | The computer is your friend. |
| condit ions | conditions. |
| conf- <br> admi <br> nmen <br> u-162 | Please press 1 to mute or unmute yourself, 2 to lock or unlock the conference, 3 to eject the last user, 4 or 6 to decrease or increase the conference volume, 5 to extend the conference, 7 or 9 to decrease or increase your volume, or 8 to exit. |
| confadmi <br> nmenu | Please press 1 to mute or unmute yourself, 2 to lock or unlock the conference, 3 to eject the last user, 4 or 6 to decrease or increase the conference volume, 7 or 9 to decrease or increase your volume, or 8 to exit. |
| confbann ed | You have been banned from this conference |
| confenteri ngno | You are entering conference number |
| conferror menu | Invalid choice |
| conf- <br> exten ded | The conference has been extended. |
| conf- <br> full | That conference is full. |


| confgetch annel | Please enter the channel number followed by the pound key. |
| :---: | :---: |
| confgetco nfno | Please enter the conference number followed by the pound key. |
| confgetpin | Please enter the conference pin number. |
| confhase ntered | has entered the conference |
| confhasjoin | is now in the conference. |
| confhasleft | has left the conference. |
| confinvalid | That is not a valid conference number. Please try again. |
| conf- <br> invali dpin | That pin is invalid for this conference. |
| confkicked | You have been kicked from this conference. |
| conf- <br> leade <br> rhasl <br> eft | The leader has left the conference. |
| conflocked | This conference is locked! |
| conf- <br> locke dnow | The conference is now locked. |
| confmuted | You are now muted. |
| conf- <br> noem pty | No empty conferences currently exist. |
| conf- <br> none xtend ed | The conference cannot be extended. |
| conf- <br> onlyo ne | There is currently one other participant in the conference. |
| conf- <br> onlyp erson | You are currently the only person in this conference. |
| conf- <br> onlyp erson left | You are now the only person left in this conference. |
| confotheri nparty | other participants in the conference |
| conf- <br> peopl einco nf | people in this conference |


| conf- <br> placei <br> ntoco <br> nf | You will now be placed into the conference. |
| :---: | :---: |
| confsysop | The sysop |
| conf- <br> sysop <br> req | System operator requested. |
| conf- <br> sysop <br> reqca ncelled | System operator request cancelled. |
| conf- <br> there are | There are currently |
| conf- <br> unloc <br> kedn <br> ow | The conference is now unlocked. |
| conf- <br> unmu ted | You are now unmuted. |
| conf- <br> user <br> menu <br> -162 | Please press 1 to mute or unmute yourself, 4 or 6 to decrease or increase the conference volume, 5 to extend the conference, 7 or 9 to decrease or increase your volume, or 8 to exit. |
| confuser menu | Please press 1 to mute or unmute yourself, 4 or 6 to decrease or increase the conference volume, 7 or 9 to decrease or increase your volume, or 8 to exit. |
| confusers willjoin | users will join the conference. |
| conf- <br> waitfo <br> rlead er | The conference will begin when the leader arrives. |
| confyouar einco nfnum | You are in conference number... |
| confe rence -call | conference call |
| confe rence reser vations | Conference Reservations |
| confe rence | Conference |
| confir <br> m- <br> numb er-is | Your confirmation number is |
| conn <br> ected | Connected |
| conn ecticut | Connecticut |
| conn ecting | Connecting |


| conn ection -failed | Connection failed |
| :---: | :---: |
| conn <br> ection <br> timed <br> -out | Connection timed out. |
| contin ueenglis hpress | To continue in english, press |
| copycenter | Copy center |
| could- <br> lose- <br> a- <br> few- <br> poun ds | you could lose a few pounds |
| couns <br> eling- <br> servic es | Counseling services |
| count | count |
| crash | crash |
| curre <br> nt- <br> timeis | The current time is |
| curre <br> ntly | currently |
| custo <br> mer- <br> accou <br> nts | customer accounts |
| custo <br> mer- <br> relati ons | customer relations |
| custo merservice | customer service |
| cyclo ne | cyclone |
| dallas | Dallas |
| dash | dash |
| date | date |
| day | day |
| daylig ht | daylight |
| days | days |
| deactiva ted | de-activated |
| dead beat | Deadbeat! |


| deco de | decode |
| :---: | :---: |
| defau Itatten dant | default attendant |
| degre es | degrees |
| delaw are | Delaware |
| demo <br> about <br> totry | I am about to attempt an Inter-Asterisk Exchange connection to a demonstration server located at Digium. In order for this to work, you must already be connected to the Internet. Please wait a moment while I attempt to make the connection. |
| demo congr ats | Congratulations! You have successfully installed and executed the Asterisk open source PBX. You have also installed a set of sample sounds and configuration files that should help you to get started. Like a normal PBX. you will navigate this demonstration by dialing digits. If you are using a console channel driver instead of a real phone, you can use the dial, answer and hang up commands to simulate the actions of a standard telephone. |
| demo echo done | The echo test has been completed. |
| demo echot est | You are about to enter an echo test. In this mode, everything you say will be repeated back to you just as soon as it is received. The purpose of this test is to give you an audible sense of the latency between you and the machine that is running the echo test application. You may end the test by hanging up or by pressing the pound key. |
| demo <br> enter <br> keyw <br> ords | Please enter one or more keywords separated by star (*) and then press the pound key. |
| demo <br> instru <br> ct | If you would like to learn more technical information about Asterisk, dial 2 now. If you would like to test out the voice over IP capabilities of Asterisk, you can dial 500 to attempt an Inter-Asterisk Exchange or IAX connection to a demonstration server at Digium. In order for this test to work you will need to be connected to the Internet and have at least a 28.8 kilobit modem. To execute an echo test, dial 600 . This test is most useful when you have connected to this Asterisk server from a remote location. The sample configuration also has a single user with extension 1234 and password 4242. That user is configured to ring the console when their extension is dialed. If you dial 1234 you can try to ring the console. If the console is busy or unavailable, you will be given the option to leave voicemail. To check voice mail for the user, dial extension 8500 to enter the voicemail system. Finally, you can press the pound key to disconnect from the PBX. |
| demo <br> morei nfo | Asterisk is an Open Source full-featured PBX and IVR platform that runs on the Linux operating system. For more information, visit www. asterisk.org. |
| demo -nogo | I am afraid I was unable to create a connection to the Digium demonstration Asterisk server. You may find some helpful debugging information on the Asterisk console. |
| demo noma tch | I am sorry, there are no matches for those keywords. |
| demo <br> thanks | Thank you for trying out the Asterisk Open Source PBX. |
| denial -of- <br> service | Denial of service |
| denv er | Denver |
| depar tment admi nistra tor | Department administrator |


| depar tment | department |
| :---: | :---: |
| depo <br> sit | deposit |
| design | design |
| detroit | Detroit |
| dial-hereoften | So, do you dial here often? |
| digit | digit |
| dirfirst | .. letters of your party's first name |
| dirfirstla st | ... letters of your party's first or last name |
| dirinstr | If this is the person you are looking for press 1 now, otherwise please press star (*) now. |
| dir- <br> introfn | Welcome to the directory! Please enter the first three digits of your party's first name using your touch tone keypad. Use the 7 key for Q and the 9 key for $Z$. |
| dirintro | Welcome to the directory! Please enter the first three digits of your party's first name using your touch tone keypad. Use the 7 key for Q and the 9 key for $Z$. |
| dirlast | .... letters of your party's last name. |
| dirmulti1 | None |
| dirmulti2 | None |
| dirmulti3 | None |
| dirmulti9 | None |
| dirnoma tch | No directory entries match your search. |
| dirnomo re | There are no more compatible entries in the directory. |
| dir-plsenter | Please enter the first ... |
| dirusing keypad | ... using your touchtone keypad. Use the 7 key for Q, and the 9 key for $Z$. |
| dir- <br> welco <br> me | Welcome to the directory |
| direct oryassist ance | directory assistance |
| direct ory | directory |
| disabl ed | disabled |


| disco <br> n-or-out-ofservice | The number you have dialed has been disconnected or is no longer in service. Please check the number, and try your call again. |
| :---: | :---: |
| disco nnect ed | Disconnected |
| distrib ution | Distribution |
| divide d-by | divided by |
| dns | DNS |
| do-notdisturb | Do not disturb |
| doing enum lookup | Doing an e-num lookup |
| dollar | dollar |
| dollars | dollars |
| dont-know-whosent | I'm afraid I don't know who sent this message |
| doppl er- <br> radar | doppler radar |
| dot | dot |
| down | down |
| drivin gdirecti ons | for driving directions to our location, press |
| duplex | duplex |
| duplic ation | duplication |
| early | early |
| east | east |
| easte <br> rly | easterly |
| easte <br> rn | eastern |
| echotest | You will now hear your own voice in an echo test. |
| ed | Ed |
| eight eenth | eighteenth |
| eighth | eighth |
| eighti eth | eightieth |
| elpaso | El Paso |


| eleve nth | eleventh |
| :---: | :---: |
| email | Email |
| emer gency | Emergency |
| enabl ed | enabled |
| enco de | Encode |
| engin eering | Engineering |
| ent- <br> target <br> atten <br> dant | Please enter the number of the extension to use for your target attendant |
| enter-atime | Enter a time using 4 digits. Start with a zero for hours less than ten. |
| enter- <br> conf- <br> pin- <br> numb <br> er | Please enter the conference pin number. |
| enter- <br> ext- <br> ofperson | enter the extension of the person you are trying to reach |
| enter- <br> num- <br> blackl <br> ist | Please enter the number to be blacklisted. |
| enterpass word | Please enter your password, followed by the pound key. |
| enter- <br> phon <br> e- <br> numb <br> er10 | Please enter your ten-digit telephone number, area code first. |
| enteri <br> ng- <br> conf- <br> numb <br> er | You are entering conference number |
| enum <br> looku <br> p- <br> failed | e-num lookup failed |
| equals | equals |
| error- <br> numb er | Error number |
| euro | euro |
| europ ean | european |
| euros | euros |
| eveni ng | evening |


| exclai <br> matio <br> npoint | exclamation point |
| :---: | :---: |
| expla nation | explanation |
| ext-orzero | Please dial the extension of the person you're trying to reach, or 0 for an operator. |
| exten <br> sion | extension |
| exten <br> sions | extensions |
| faciliti es | Facilities |
| fahre nheit | fahrenheit |
| falling | falling |
| fast | fast |
| featur e-not-availline | That feature is not available on this line |
| feet | feet |
| female | Female |
| fiftee nth | fifteenth |
| fifth | fifth |
| fiftieth | fiftieth |
| finals | finals |
| finance | Finance |
| first-in-line | your call is now first in line, and will be answered by the first available representative |
| first | first |
| flagg ed-forlea | has been flagged for retrvial by law enforcement officials |
| floodi ng | flooding |
| florida | Florida |
| fog | fog |
| foggy | foggy |
| follow ed-by | followed by |
| foodservice | Food service |
| foodservic es | Food services |


| for-a- <br> daily- <br> wake <br> up- <br> call | For a daily wakeup call |
| :---: | :---: |
| for-a-list-of | For a list of |
| foraccou nting | For accounting |
| forbilling | For billing |
| forenglis hpress | For english, press |
| forinvest orrelati ons | For investor relations, press |
| for-louielouie | for the lyrics to louie, louie, press |
| for-nopress | for no, press |
| for-qc-andtraini ngpurpo ses | For quality control and training purposes |
| for- <br> qualit y purpo ses | for quality assurance purposes |
| forsales | For sales |
| forservice | For service |
| for- <br> tech- <br> supp <br> ort | For tech support |
| for-thefirst | For the first |
| for- <br> the- <br> weath er | For the weather |
| forwake upcall | For a wakeup call... |
| for-yespress | for yes, press |
| for | For (emphasized) |


| fortworth | Fort Worth |
| :---: | :---: |
| fortieth | fortieth |
| fourte enth | fourteenth |
| fourth | fourth |
| freeze | freeze |
| $\begin{aligned} & \text { freezi } \\ & \text { ng } \end{aligned}$ | freezing |
| fresno | Fresno |
| from- <br> unkn <br> own- <br> caller | from an unknown caller |
| from | from (emphasized) |
| ftp | FTP |
| gale | gale |
| gamb lingdrunk | We're off gambling and getting drunk. |
| gigabi ts | Gigabits |
| gigab ytes | Gigabytes |
| gigah ertz | Gigahertz |
| giggle1 | giggle |
| gmt | greenwich mean time |
| goaway1 | Go away! |
| goaway2 | Go away (playful) |
| good | good |
| good bye | Goodbye! |
| great erthan | greater than |
| groovy | groovy |
| hail | hail |
| half | half |
| hang-on-asecon dangry | I said HANG ON a second! |
| hang-on-asecond | Hang on a second... |
| hang up-tryagain | Please hangup and try your call again. |


| hasarrive $d$-at | has arrived at. |
| :---: | :---: |
| has-beenchan gedto | has been changed to |
| has-beenclear ed | has been cleared |
| has- <br> been- <br> disco <br> nnect <br> ed | has been disconnected |
| has-been-set-to | has been set to |
| hasbeen | has been |
| has- <br> expir <br> ed | has expired |
| hasissue d-a | has issued a |
| has-not-been-seenfor | has not been seen for |
| has | has |
| hash | hash |
| hawaii | Hawaii |
| head edtowar ds | Headed towards |
| headi ng | Heading |
| healt hcenter | Health center |
| hear-oddnoise | to hear an odd noise, press |
| hear-toilet- <br> flush | to hear a toilet flush, press |
| hecto pascal | hecto-pascal |
| helloworld | Hello world. |
| helpd esk | Helpdesk |
| hertz | Hertz |
| high | high |


| highw ay | Highway |
| :---: | :---: |
| hit | hit |
| hold-or-dial-0 | Please continue to hold or dial zero to leave a message in our general mailbox. |
| home | home |
| honol ulu | Honolulu |
| hours | hours |
| hous ekee ping | Housekeeping |
| houst on | Houston |
| http | HTTP |
| huma nresou rces | Human Resources |
| humi dity | humidity |
| hundr edth | hundredth |
| hurric ane | hurricane |
| hz | Hertz (again?) |
| i- <br> dont- <br> under <br> stand | I don't understand. (emotionless) |
| i- <br> dont- <br> under <br> stand2 | I... don't understand. (confused?) |
| i- <br> dont- <br> under <br> stand3 | (faint laugh)I don't understand. |
| i- <br> dont- <br> under <br> stand4 | I... don't... understand. (William Shatner-like). |
| i- <br> dont- <br> under <br> stand5 | Um, I don't understand. (spoken quickly) |
|  | I grow bored of this conversation. |
| ice | ice |
| icmp | ICMP |
| icy | icy |
| idaho | Idaho |


| ifcorre ctpress | If this is correct, press... |
| :---: | :---: |
| if-grtgplaye dindefi nately | if this greeting should be played indefinitely |
| if-grtgshoul dexpir e-at | if this greeting should expire at. |
| if- <br> maint <br> contr act-oremer gency | If you have a maintenance contract or require emergency assistance. |
| ifrotary phone | If you have a rotary phone, please stay on the line after the menu. |
| if-this-iscorre ctpress | if this is correct, press |
| if-this-iscorre ct | If this is correct... |
| if-this-is-notcorre ct | If this is not correct... |
| if-u- <br> know- <br> ext- <br> dial | If you know the extension of the party you wish to reach, dial it now. |
| ifunsuc cessf ulspeak -to | In case I am unsuccessful, you should speak to.... |
| if- <br> you-knowthe | if you know the |
| if- <br> you- <br> need- <br> help | if you need help |
| if- <br> youd-like-tomake -a-call | If you'd like to make a call... |


| illinois | Illinois |
| :---: | :---: |
| im- <br> sorry- <br> unabl <br> e-to- <br> conn <br> ect- <br> to- <br> eng | I am sorry, but I was unable to connect you to our on-call engineer. |
| imsorry | I'm sorry |
| imap | IMAP |
| inservice | In service |
| in-theline | in the line |
| in-thequeue | in the queue |
| in-the | in the |
| in-yourcity | in your city |
| inbou <br> nd | inbound |
| indiana | Indiana |
| indian apolis | Indianapolis |
| indica ted | indicated |
| info- <br> about <br> -last- <br> call | Information about your last call |
| infor <br> matio <br> n- <br> techn <br> ology | Information Technology |
| infor mation | Information |
| infuri <br> ate- <br> tech- <br> staff | to infuriate our tech staff with your obvious questions, press [X] |
| initiat ed | Initiated |
| initiati ng | Initiating |
| inside -sales | Inside Sales |
| intern alaudit | Internal Audit |
| intern ation al-call | international-call |


| inters tate | interstate |
| :---: | :---: |
| invali ddate | invalid date |
| invalid | That option is invalid. Please try again. |
| invest orrelati ons | Investor Relations |
| iowa | Iowa |
| is-at | is at |
| iscurntl $y$ busy | is currently busy |
| is- <br> curnt\| <br> $y$ - <br> unav <br> ail | is currently unavailable |
| iscurre ntly | is currently |
| is-inuse | is in use |
| is-not-in-the | is not in the... |
| is-nowbeing recor ded | is now being recorded |
| is-setto | is set to |
| is | is |
| it-now | it now |
|  | IT Services |
| jacks onville | Jacksonville |
| janito rial | Janitorial |
| jason | Jason |
| jediexten siontrick | This is not the extension you are looking for. |
| john | John |
| just- <br> kiddin <br> g-notupset | Just kidding; didn't mean to get you all upset. |


| justkiddin g-notupset2 | Just kidding; didn't mean to get you all upset. |
| :---: | :---: |
| kansa s-city | Kansas City |
| kansas | Kansas |
| kentu cky | Kentucky |
| kilobits | Kilobits |
| kiloby tes | Kilobytes |
| kilohe rtz | Kilohertz |
| kilom eter | kilometer |
| kilom eters-perhour | kilometers per hour |
| knock <br> knock | Knock knock! |
| knots | knots |
| langu age | Language |
| lasvegas | Las Vegas |
| last-errorwas | The last error on this line was... |
| last-num-to-call | The last number that called your line was... |
| late | late |
| later | later |
| lea- <br> mayreque stinfo | Law enforcement officials may request this information |
| leftbrack et | left bracket |
| legal | Legal |
| len | Len |
| less- <br> than | less than |
| library | library |
| lightni ng | lightning |
| limit-simulcalls | To protect Internet bandwidth and maintain call quality, this system has a limit on the number of simultaneous calls. |



| male | Male |
| :---: | :---: |
| mana geme nt | Management |
| manu <br> factur ing | Manufacturing |
| marry me | Will you marry me? Press 1 for yes or 2 for no. |
| maryl and | Maryland |
| mass achus etts | Massachusetts |
| math emati CS | Mathematics |
| maxi <br> mum | maximum |
| mega bits | megabits |
| mega bytes | megabytes |
| mega hertz | megahertz |
| mem ory | memory |
| mem phis | Memphis |
| menu | menu |
| mesa | Mesa |
| mess agefrom | message from |
| mess agenumb er | Message number |
| meter | meter |
| meters | meters |
| miami | Miami |
| michi gan | Michigan |
| midni ghttomor rownight | midnight tomorrow night |
| midni ghttonig ht | midnight tonight |
| midni ght | midnight |
| mike | Mike |


| miles-perhour | miles per hour |
| :---: | :---: |
| miles | miles |
| millio nth | millionth |
| milwa ukee | Milwaukee |
| minim um | minimum |
| minn eapolis | Minneapolis |
| minn esota | Minnesota |
| minus | minus |
| minute | minute |
| minut es | minutes |
| missed | missed |
| missi ssippi | Mississippi |
| misso uri | Missouri |
| misty | misty |
| monit ored | monitored |
| mont ana | Montana |
| month | month |
| mont hs | months |
| mool | Moo |
| moo2 | mooooo! |
| morni ng | morning |
| moron | Moron! (said by an angry Allison) |
| mostly | mostly |
| motor -pool | Motor Pool |
| moun tain | mountain |
| moving | moving |
| ms | milliseconds |
| nashv ille | Nashville |
| natio <br> nal- <br> weath <br> er- <br> service | National Weather Service |


| nautic almiles | nautical miles |
| :---: | :---: |
| nbdy- <br> avail- <br> to- <br> take- <br> call | Nobody is available to take your call. |
| near | near |
| nebra ska | Nebraska |
| negat ive | negative |
| netwo rkopera tionscenter | Network Operations Center |
| netwo rkopera tions | Network Operations |
| neva da | Nevada |
| newaccou nts | New Accounts |
| newhamp shire | New Hampshire |
| newjersey | New Jersey |
| newmexico | New Mexico |
| neworlea ns | New Orleans |
| new- <br> york | New York |
| ninet eenth | nineteenth |
| nineti eth | ninetieth |
| ninth | ninth |
| $\begin{aligned} & \text { no- } \\ & 112-1 \end{aligned}$ | this line does not support one one two services [quickly] |
| $\begin{aligned} & \text { no- } \\ & 112-2 \end{aligned}$ | this line does not support one one two services |
| $\begin{aligned} & \text { no- } \\ & 911-1 \end{aligned}$ | this line does not support nine one one services [quickly] |
| $\begin{aligned} & \text { no- } \\ & 911-2 \end{aligned}$ | this line does not support nine one one services |
| noempt $y$ confe rences | No empty conferences currently exist. |


| no-infoabout numb er | no further information is available about this number |
| :---: | :---: |
| nolonge r-inservice | is no longer in service |
| no-reply-nomailb ox | you cannot reply to this message because the sender does not have a mailbox |
| no- <br> route- <br> exists <br> -to- <br> dest | No route exists to the dialed destination. |
| nobo dy-butchick ens | Nobody here but us chickens! |
| node | node |
| northcaroli na | North Carolina |
| northdakota | North Dakota |
| north | north |
| north erly | northerly |
| not- <br> auth- <br> pstn | You at not authorized to call out using the PSTN |
| not- <br> enou <br> gh- <br> credit | You do not have enough credit to dial this number |
| not- <br> neces <br> sary- <br> 1 | It is not necessary to dial a 1 when dialing this number. |
| notneces saryac | It is not necessary to dial the area code when dialing this number. |
| notneces sary-dial-1-orac | It is not necessary to dial a 1 or the area code when dialing this number. |
| not- <br> rqste <br> d- <br> wake up | You have not requested a wakeup call. |


| not- <br> taking <br> -your- <br> call | The party at the number you have dialed has decided not to take calls from your number at this time. |
| :---: | :---: |
| not- <br> yet- <br> assig <br> ned | has not yet been assigned |
| not- <br> yet- <br> conn <br> ected | is not yet connected. |
| nothi <br> ng- <br> recor <br> ded | nothing has been recorded |
| now | now. |
| num-not-in-db | Number not found in database. |
| num- <br> outsid <br> e- <br> area | The number you are calling is outside of your local calling area. Please dial... |
| num-wassucce ssfully | The number was successfully... |
| numb er | number |
| oakla nd | Oakland |
| octot horpe | octothorpe |
| officecode | office code |
| officeiguan as | The office has been overrun with iguanas. |
| office | office |
| ohio | Ohio |
| oklah omacity | Oklahoma City |
| oklah oma | Oaklahoma |
| omaha | Omaha |
| onbusy | on busy |
| on- <br> mont <br> hly- <br> tel- <br> stme <br> nt | on your monthly telephone statement |
| on- <br> no- <br> answ <br> er | on no answer |


| on | on |
| :---: | :---: |
| one-smallstep | That's one small step for Asterisk, one giant leap for mankind. |
| one-smallstep2 | That's one small step for Asterisk, one giant leap for mankind. |
| oops1 | Oops |
| oops2 | Oops (laughy) |
| oops3 | Oops (long o) |
| openparen thesis | open parenthesis |
| opera tions | Operations |
| optio <br> n-not- <br> imple <br> ment <br> ed | That option is not implemented |
| orpress | or press |
| or | or |
| orderdesk | Order Desk |
| orders | Orders |
| oregon | Oregon |
| other- <br> optio nsexerci se | All other options are left as an exercise for the caller. |
| other wisepress | otherwise press |
| other wise | Otherwise.... |
| our- <br> busin esshours -are | Our business hours are |
| outsid e- <br> sales | Outside Sales |
| outsid <br> e- <br> transf er | outside transfer |
| $p$ | P (pee) |
| pacific | pacific |
| packet | packet |
| panic | panic |
| partia lly | partially |


| partly | partly |
| :---: | :---: |
| pascal | pascal |
| $\begin{aligned} & \text { pasca } \\ & \text { I2 } \end{aligned}$ | pascal2 |
| patchy | patchy |
| pbxinvalid | I am sorry, that is not a valid extension. Please try again. |
| pbxinvali dpark | I am sorry, there is no call parked on that extension. Please try again. |
| pbxtransf er | Transfer. |
| pence | Pence |
| penni es | Pennies |
| penn sylva nia | Pennsylvania |
| penny | Penny |
| perce <br> nt | percent |
| perha ps-weare | Perhaps we're |
| period | period |
| perso <br> nnel | Personnel |
| perso <br> ns-in-pathof | Persons in the immediate path of the |
| philad elphia | Philadelphia |
| phoe <br> nix | Phoenix |
| physi CS | Physics |
| pininvalid | That pin is invalid for this conference. |
| pin- <br> numb eraccep ted | Pin number accepted |
| ping | Ping |
| pipe | pipe |
| planni <br> ng | Planning |


| pleas eansw er-thefollow ing | Please answer the following... |
| :---: | :---: |
| pleas <br> e- <br> conta <br> ct- <br> tech- <br> supt | Please contact technical support |
| pleas <br> e- <br> enter- <br> first- <br> three- <br> letters | Please enter the first three letters of your party's first or last name. |
| pleas <br> e- <br> enter- <br> the | Please enter the |
| pleas <br> e- <br> enter- <br> your | Please enter your |
| pleas <br> e- <br> hang- <br> up- <br> and- <br> dial- <br> opera <br> tor | Please hang up and dial the operator. |
| pleas <br> e- <br> hang- <br> up- <br> and- <br> try- <br> again | Please hang up and try again. |
| pleas <br> e-tryagain -later | Please try again later. |
| pleas <br> e-try | please try |
| pleas <br> e- <br> wait- <br> conn <br> ect- <br> oncall <br> -eng | Please wait, and I will attempt to patch you through to our on-call engineer. |
| pls- <br> ent- <br> num- <br> transf <br> er | enter the number to use for call transfer |
| pls- <br> enter- <br> conf- <br> pass <br> word | Please enter the conference password |


| pls- <br> enter- <br> num- <br> mess <br> age- <br> after- <br> tone | Please try again |
| :---: | :---: |
| pls- <br> enter- <br> vm- <br> pass <br> word | Please enter your voicemail password |
| pls- <br> hold- <br> silent <br> 30 | Please hold (silence for 30 seconds) |
| pls- <br> rcrd- <br> name -attone | please record your name at the tone. |
| pls- <br> stay- <br> on- <br> line | Please stay on the line and your call will be answered by the next available representative. |
| pls-tryagain | Please try again! |
| pls- <br> try- <br> area- <br> code | Please try area code |
| pls- <br> try- <br> call- <br> later | please try your call again later |
| pls- <br> try- <br> manu <br> ally | Please try manually. |
| pls- <br> wait- <br> conn <br> ect- <br> call | Please wait, while I connect your call. |
| plugh | Plugh (ploo-g) |
| plus | plus |
| pm- <br> anno <br> unce <br> ment- <br> numb er | Announcement number |
| pm- <br> invali <br> doption | That option is invalid. Please try again. |
| pm- <br> phras emana geme nt | Phrase management. |


| pm- <br> prom <br> pt- <br> numb er | Prompt number... |
| :---: | :---: |
| pm- <br> to- <br> recor <br> d- <br> phrase | To record a phrase |
| pm-torevie wphrase | To review a phrase |
| point | point |
| pop | POP |
| port | port |
| portla <br> nd | Portland |
| portn umber | port number |
| positi on | position |
| post-entrypound | account number, skipping any punctuation, followed by the pound key. |
| pound | pound |
| poun ds | pounds |
| presa <br> les- <br> supp <br> ort | Presales support |
| presi dents -office | Presidents office |
| $\begin{aligned} & \text { press } \\ & -0 \end{aligned}$ | Press 0 |
| $\begin{aligned} & \text { press } \\ & -1 \end{aligned}$ | Press 1 |
| $\begin{aligned} & \text { press } \\ & -2 \end{aligned}$ | Press 2 |
| $\begin{aligned} & \text { press } \\ & -3 \end{aligned}$ | Press 3 |
| $\begin{aligned} & \text { press } \\ & -4 \end{aligned}$ | Press 4 |
| $\begin{aligned} & \text { press } \\ & -5 \end{aligned}$ | Press 5 |
| press -6-toeject | or press 6 to eject the last user. |
| $\begin{aligned} & \text { press } \\ & -6 \end{aligned}$ | Press 6 |
| $\begin{aligned} & \text { press } \\ & -7 \end{aligned}$ | Press 7 |


| $\begin{aligned} & \text { press } \\ & -8 \end{aligned}$ | Press 8 |
| :---: | :---: |
| $\begin{aligned} & \text { press } \\ & -9 \end{aligned}$ | Press 9 |
| press <br> butto <br> n- <br> again | Press that button again! |
| press <br> butto <br> n- <br> again | Press that button again! |
| press -enter | Press Enter |
| press <br> escape | Press Escape |
| press <br> -hash | Press Hash |
| press <br> -nine-for- <br> your- <br> accou <br> nt- <br> balan <br> ce | Press 9 for your account balance. |
| press <br> -one-to- <br> place-the- <br> call | Press 1 to place the call. |
| press <br> poun <br> d- <br> save- <br> chan <br> ges | Press pound to save your changes. |
| press <br> poun <br> d-to- <br> login- <br> star- <br> to- <br> hang <br> up | Press pound to login to voicemail, or * to hangup. |
| press pound | Press Pound |
| press <br> return | Press return |
| press -starcancel | Press star to cancel. |
| $\begin{aligned} & \text { press } \\ & \text {-star } \end{aligned}$ | Press star |


| press <br> -the- <br> space <br> -bar | Press the space bar |
| :---: | :---: |
| press <br> -tilde | Press tilde |
| press | Press |
| press ure | pressure |
| printi ng | Printing |
| priv- <br> callee <br> optio ns | Dial 1 if you wish this caller to reach you directly now and in the future. Dial 2 if you wish to send this caller to voicemail now and forevermore. Dial 3 to send this caller to the 'torture' menus, now and forevermore. Dial 4 to send this caller to a polite 'don't call' menu, now and forevermore. Dial 5 to allow this caller to come straight through to you in the future, but just this once, send them to voicemail. |
| priv- <br> callpe <br> nding | I have a caller waiting, who introduces himself as |
| privintros aved | Thank you. Please hold, while I attempt to connect you with your party! |
| privrecor dintro | At the tone, please say your name. |
| privac <br> $y$ - <br> blackl <br> isted | Blacklisted |
| privac <br> $y$-if- <br> error- <br> leave- <br> mess <br> age- <br> or- <br> hang <br> up | If you feel this in error, or unjust, please leave a message after the tone. Otherwise, please hang up now. |
| $\begin{aligned} & \text { privac } \\ & \text { y-if- } \\ & \text { error } \end{aligned}$ | If you feel this is in error... |
| privac <br> $y$-if- <br> sales- <br> call- <br> conta <br> ct-in- <br> writing | If this is an unsolicited sales or marketing call, please be advised that we only wish to be contacted in writing. |
| privac <br> $y$ - <br> incorr <br> ect | I am sorry, that number is not valid. |
| privac <br> y-last- <br> caller- <br> was | The last caller was... |
| privac <br> y - <br> pleas <br> e-dial | Please dial... |


| privac y - <br> pleas e-stay-on-line-to-beconn ected | Please stay on the line to be connected. |
| :---: | :---: |
| privac <br> y - <br> prom <br> pt | Please enter your phone number, starting with the area code. |
| privac y - <br> scree <br> ning- <br> unide <br> ntified <br> -calls | Due to the huge number of unsolicited calls we receive, we are now screening all inbound calls WHERE a caller ID is unavailable or withheld. |
| privac $y$ - <br> stop- <br> callin <br> g-not- <br> welco <br> me | Please stop calling. You are not welcome here. |
| privac $y$ -stopcallin g-notwelco me2 | Please stop calling. You are not welcome here. (annoyed) |
| privac <br> y - <br> thank <br> you | Thank you. |
| privac <br> $y$-this- <br> numb <br> er-is | This number is.. |
| privac <br> y-to- <br> blackl <br> ist- <br> last- <br> caller | The last caller was... |
| privac <br> y-to- <br> blackl <br> ist- <br> this- <br> numb <br> er | To blacklist this number... |
| privac <br> y-to- <br> hear- <br> our- <br> conta <br> ct- <br> details | to hear our contact details |
| privac y-towhitel ist-lastcaller | To whitelist the last caller... |


| privac <br> $y$ - <br> unide <br> nt | The party you are trying to reach does not accept unidentified calls. |
| :---: | :---: |
| privac <br> y- <br> whitel <br> isted | whitelisted |
| privac y-you-areblackl isted | You have been blacklisted on this system. |
| privac <br> $y$ - <br> you- <br> are- <br> callin <br> g- <br> from | You are calling from... |
| privac <br> y- <br> your- <br> calleri <br> d-is | Your Caller*ID is... |
| produ <br> ct | Product |
| produ ction | Production |
| proje cts | Projects |
| proto col | protocol |
| public <br> relati ons | Public Relations |
| purch asing | Purchasing |
| $\begin{aligned} & \text { purpo } \\ & \text { ses } \end{aligned}$ | Purposes |
| q-dot931 | q. 931 |
| q-dot9thirt y1 | q.9-thirty-one |
| qualit $y$ assur ance | Quality Assurance |
| qualit <br> $y$ - <br> contr <br> ol | Quality Control |
| quart er | quarter |
| queu <br> ecalls waiting | Waiting to speak with a representative. |


| queu <br> e- <br> holdti me | The estimated hold time is currently |
| :---: | :---: |
| queu <br> e-lessthan | less than |
| queu eminut es | Minutes |
| queu <br> e- <br> perio dicanno unce | All of our representatives are currently busy. Please stay on the line and your call will be answered by the next available representative. |
| queu <br> e- <br> quant ity 1 | None |
| queu <br> e- <br> quant ity2 | ... callers waiting to speak with a representative. |
| queu ereport hold | Hold time |
| queu <br> e- <br> secon <br> ds | Seconds |
| queu e- <br> thank you | Thank you for your patience! |
| queu ethere are | You are currently caller number |
| queu <br> e- <br> youar <br> enext | Your call is now first in line and will be answered by the next available representative. |
| quickly | quickly |
| quote | quote |
| race | Race |
| rain | rain |
| rainfa \|| | Rainfall |
| rainy | rainy |
| range | Range |
| reassi <br> gned- <br> new- <br> areac <br> ode | q. 931 |


| rebat es | Rebates |
| :---: | :---: |
| receiv ed | received |
| receiv ing | Receiving |
| recep tion | Reception |
| recor ded | recorded |
| regist <br> rar | Registrar |
| remot <br> e- <br> alrea <br> dy-in- <br> this- <br> mode <br> -2 | The remote is already in this mode. |
| remot ealrea dy-in-thismode | the remote is already in this mode. |
| remot ebase | Remote Base |
| remo ved | removed |
| repair | Repair |
| repea <br> t-only | Repeat Only |
| repea ter | Repeater |
| resea rch-anddevel opme nt | Research and Development |
| resea <br> rch | Research |
| reser vations | Reservations |
| restar ting | Restarting |
| rhode <br> island | Rhode Island |
| rightbrack et | right bracket |
| rising | rising |
| risk- <br> mana <br> geme <br> nt | Risk Management |


| roami ng | Roaming |
| :---: | :---: |
| roomservice | Room Service |
| routesip | Your call is being routed over SIP. |
| rqste <br> d- <br> wake up-for | You have requested a wakeup call for... |
| sacra mento | Sacramento |
| saintlouis | St. Louis |
| sales- <br> floor | Sales Floor |
| sales | Sales |
| sananton io | San Antonio |
| sandiego | San Diego |
| sanfranci sco | San Francisco |
| $\begin{aligned} & \text { san- } \\ & \text { jose } \end{aligned}$ | San Jose |
| save- <br> anno <br> unce- <br> press | To save this announcement, press |
| say-temp-msg-prspound | say your temporary message and then press the pound key |
| says-thatsstupid | says that's a really stupid thing to do. |
| scatte red | scattered |
| scien ces | Science |
| scien ces | Science |
| scree <br> ncallee optio ns | You have these options |
| second | second |
| secon ds | Seconds |
| secre <br> tary | Secretary |
| securi ty | Security |


| self- <br> destr <br> uct-in | This system will self destruct in... |
| :---: | :---: |
| self- <br> destr <br> uct | Self destruct |
| server | Server |
| servic <br> e-not- <br> imple <br> ment <br> ed | That service is not implemented. |
| service | Service |
| seven teenth | seventeenth |
| seven <br> th | seventh |
| seven tieth | seventieth |
| severe | severe |
| shall-i-tryagain | Shall I try again? |
| shinybrass -lamp | There is a shiny brass lamp nearby. |
| shippi ng | Shipping |
| shop | Shop |
| showoffice | Show Office |
| sighted | sighted |
| simpl <br> ex | Simplex |
| simul- <br> call- <br> limit- <br> reach <br> ed | Simultaneous call limit reached |
| sixtee nth | sixteenth |
| sixth | sixth |
| slash | slash |
| sleet | sleet |
| sleeti ng | sleeting |
| slow | slow |
| slowly | slowly |
| snow | snow |
| snowi ng | snowing |
| snowy | snowy |


| softw are | software |
| :---: | :---: |
| some <br> one- <br> you- <br> trust1 | Someone you trust is one of us. |
| some <br> one- <br> you- <br> trust2 | Someone you trust is one of us. |
| some one-youtrust3 | Someone you trust is one of us. |
| some <br> thing- <br> terribl <br> $y$ - <br> wrong | Something is terribly wrong! |
| sorry- <br> cant- <br> let- <br> you- <br> do- <br> that | I'm sorry, I can't let you do that. |
| sorry- <br> cant- <br> let- <br> you- <br> do- <br> that2 | I'm sorry, I can't let you do that. |
| sorry-cant-let-you-dothat3 | I'm sorry, I can't let you do that. |
| sorrymailb ox-full | Sorry, but the user's mailbox can't accept more messages. |
| sorry- <br> youre <br> havin <br> g- <br> probl <br> ems | Sorry you're having problems |
| sorry | We're sorry. |
| sorry2 | We're sorry, but we are not able to answer your call at this time. |
| south <br> caroli <br> na | South Carolina |
| south <br> dakota | South Dakota |
| south | south |
| south erly | southerly |
| space | space |


| spam | Thank you for calling Special Price Analysis and Marketing. For cheap generic Vallium, Xanex or Viagra press 1. For Gucci and Rolex replicas please press 2. To enlarge your penisor breasts, please press 3. To speak with the Minister of Finance of Nigeria about a 50 million dollar account, press 4. |
| :---: | :---: |
| spam2 | Spam |
| speak <br> loude r-intophone | please speak louder, or speak directly into the telephone to ensure a clear recording |
| speak Iouder | please speak louder to ensure a clear recording |
| speak <br> -to- <br> the- <br> opera <br> tor | speak to the operator |
| spee <br> d- <br> dial- <br> empty | The speed dial entry you've accessed is empty. |
| spee <br> d-dial | Speed-dial |
| speed | Speed |
| speed | ha |
| splat | Splat |
| spyagent | Agent |
| spyconso le | Console |
| spy- <br> dahdi | DAHDI |
| $\begin{aligned} & \text { spy- } \\ & \text { h323 } \end{aligned}$ | H. 323 |
| $\begin{aligned} & \text { spy- } \\ & \text { iax } \end{aligned}$ | IAX |
| spy- <br> iax2 | IAX |
| spyjingle | Jingle |
| spylocal | Local |
| spy- <br> mgcp | MGCP |
| spymisdn | M IS D N |
| spymobile | Bluetooth Mobile |
| $\begin{aligned} & \text { spy- } \\ & \text { nbs } \end{aligned}$ | NBS |
| $\begin{aligned} & \text { spy- } \\ & \text { sip } \end{aligned}$ | SIP |
| spyskinny | Skinny |


| spyunistim | Unistim |
| :---: | :---: |
| spyusbra dio | USB Radio |
| $\begin{aligned} & \text { spy- } \\ & \text { zap } \end{aligned}$ | Zap |
| ss- <br> noser vice | The number you have dialed is not in service. Please check the number and try again. |
| ssh | SSH |
| staff | staff |
| staffing | staffing |
| stand ard | standard |
| star-formenu again | Press the star key to hear this menu again |
| star | star |
| starti <br> ng- <br> with- <br> either | starting with either |
| station | station |
| status | status |
| step-instream | You step in the stream, but the water has moved on. |
| sterling | sterling |
| storeaccou nting | Store Accounting |
| storm | storm |
| sun | sun |
| sunny | sunny |
| supp ort | Support |
| swap | Swap |
| syste <br> m- <br> crash <br> ed | The system has crashed |
| syste <br> m- <br> status <br> -msg | Please listen carefully to the following system status message. |
| system | system |
| syste ms | systems |
| talkin g-tomyself | Am I talking to myself? |


| target <br> atten <br> dant | target attendant |
| :---: | :---: |
| tcp | TCP |
| techni calsupp ort | Technical support |
| telep hone-in-yourpocket | Oooo! Is that a telephone in your pocket, or are you just happy to see me? |
| telep hone-in-yourpocke t2 | Oooo! Is that a telephone in your pocket, or are you just happy to see me? |
| telep honenumb er | telephone number |
| telesa les | telesales |
| teletu bbiemurd er | has been brutally murdered and mutilated by the Teletubbies |
| telnet | Telnet |
| temp erature | temperature |
| tenne ssee | Tennessee |
| tenth | tenth |
| terabi ts | Terabits |
| terab ytes | Terabytes |
| termi nating | terminating |
| test- <br> tones <br> follow | Test tones follow. |
| thank -youcoop eration | Thank you for your cooperation |
| thank -you-forcalling | Thank you for calling. |
| thank s-forcallin gtoday | Thanks for calling today. |


| thank s-forusing | Thanks for using |
| :---: | :---: |
| that-is-not-rec-phnnum | That is not a recognized phone number |
| thatnumb er | that number |
| thattickles | Ooh, that tickles! |
| that-yourequire | that you require |
| the- <br> mailb <br> ox | The mailbox |
| themonk eystwice | The monkeys! THE MONKEYS! |
| the-newnumb er-is | The new number is |
| the- <br> next | the next |
| the-num-i-haveis | the number I have is |
| thenumb er-udialed | The number you have dialed |
| the-party-you-arecalling | The party you are calling |
| theweath er-at | the weather at |
| there-is-nocusto mersupp ort | These is not customer support. |
| these -arecurre ntly | these are currently |
| third | third |
| thirte enth | thirteenth |
| thirtie th | thirtieth |


| this- <br> call- <br> may-be- <br> monit ored-orrecor ded | This call may be monitored or recorded |
| :---: | :---: |
| this- <br> call- <br> maybe | This call may be |
| this- <br> call- <br> will- <br> cost | This call will cost... |
| this- <br> call- <br> will- <br> end- <br> in | This call will end in |
| this-is-the-voice-mailsystem | This is the voicemail system |
| this-is-yrwake upcall | This is your wakeup call. |
| this | this |
| thnk- <br> u-for- <br> patie <br> nce | thank you for your patience |
| thous andth | thousandth |
| throu gh | Through |
| thund erstorm | thunderstorm |
| tide | tide |
| time | time |
| times | times |
| to- <br> accep <br> t- <br> recor <br> ding | to accept this recording |
| to-becalled -back | To be called back when a representative is available, press-- |
| toblklist -lastcaller | To blacklist the last caller, press... |


| to- <br> blklist <br> -last- <br> num | To blacklist the last number, press... |
| :---: | :---: |
| to- <br> call- <br> num- <br> press | To call this number, press... |
| to-call- <br> prson -w-sentmsg | to call the person who sent this message |
| to- <br> call- <br> this- <br> numb <br> er | to call this number |
| to- <br> cance <br> I-this- <br> msg | to cancel this message |
| to- <br> cance <br> I- <br> wake up | To cancel a wakeup call... |
| to- <br> chan <br> ge- <br> exp- <br> date | to change the expiration date |
| to- <br> chan <br> ge- <br> your- <br> pin- <br> numb <br> er | To change your pin number |
| tocollec tvoice mail | to collect voicemail |
| tocomp ose-amess age | to compose a message |
| toconfir mwake up | To confirm a wakeup call... |
| to- <br> dial-byname press | to dial by name, press |
| to- <br> dial- <br> by- <br> name | to dial by name... |


| to-enter-a-diffnumb er | to enter a different number |
| :---: | :---: |
| to-enter-anumb er | to enter a number |
| to- <br> erase -yr-tempgrtg | to erase your temporary greeting |
| toexten sion | to extension |
| to-hang-up-2 | To hang up |
| to-hangup | To hang up (slower) |
| to-hearcallerid | To hear the Caller*ID of the last call |
| to-hearmenu again | to hear this menu again |
| to- <br> hear-msgagain | to hear this message again |
| to- <br> hear- <br> msg- <br> envel <br> ope | to hear the message envelope |
| to- <br> hear- <br> net- <br> status | to hear current network status,... |
| to-hearweath erstatus | hear weather status,... |
| to-hear-youraccou ntbalan ce | To hear your account balance |
| to- <br> join- <br> a- <br> meeti <br> ng | to join a meeting |


| to- <br> leave- <br> mess <br> age- <br> for | To leave a message for |
| :---: | :---: |
| to- <br> listen-to-it | to listen to it |
| to-log-in-to-voicemail | To log into voicemail |
| to- <br> place- <br> outgo <br> ing- <br> call | to place an outgoing call |
| to- <br> reach <br> -first- <br> rep | To reach the first available representative |
| to- <br> reach <br> opera tor | To reach the operator |
| to- <br> rec- <br> yr- <br> temp- <br> grtg | to record your temporary greeting |
| torecor d-call | to record call |
| to- <br> redial <br> -the- <br> last- <br> numb <br> er- <br> you- <br> called | To redial the last number you called |
| toreport emer gency | To report an emergency... |
| to- <br> report <br> syste <br> m- <br> netwo <br> rk- <br> down | To report a system or network down |
| to- <br> rerec ordanno unce | To rerecord this announcement, press |
| torerec ord-it | to re-record it |


| to- <br> rerec ord-yr- <br> mess age | to re-record your message |
| :---: | :---: |
| to- <br> rmv- <br> num- <br> blklist | To remove a number from the blacklist, press... |
| to-send-areply | to send a reply |
| tosnooz e-for | To snooze for... |
| to- <br> use- <br> def- <br> atten <br> dant | to use the default attendant, just press pound |
| today | today |
| tomor rownight | tomorrow-night |
| tomor row | tomorrow |
| tones <br> -that- <br> follow <br> -are- <br> for- <br> the- <br> deaf | The tones that follow are for the deaf. |
| tonig <br> ht | tonight |
| torna do | tornado |
| touch tone1 | If you're calling from a rotary dial phone, hangup, go to a phone store, and purchase one of those new fangled inventions called a touch tone phone. |
| touch tone2 | And if you're calling from a rotary dial phone, hello, there's this thing call touch tone sweetie you might want to look into. |
| touch tone3 | If you're calling from a rotary dial phone, hangup, go to a phone store, and purchase one of those 21 'st century new fangled inventions called a touch tone phone. |
| towar ds | towards |
| tradin gdesk | Trading Desk |
| traffic | Traffic |
| traini ng | Trading |
| transf er | Please hold while I try that extension. |
| trans portat ion | Transportation |
| travel | travel |


| treas ury | Treasury |
| :---: | :---: |
| ttallbusy | All representatives of the household are currently assisting other telemarketers. Please hold and your call will be answered in the order it was received. |
| ttmonk eys | [sound of monkeys screaming] |
| ttmonk eysint ro | They have been carried away by monkeys. |
| tt- <br> some thing wrong | Something is terribly wrong! |
| ttweas els | Weasels have eaten our phone system! |
| tucson | Tucson |
| tulsa | Tulsa |
| turn-offrecor ding | to turn off call recording |
| turnin g-to | turning to |
| twelv eth | twelveth |
| twenti eth | twentieth |
| twisty <br> maze | You are in a maze of twisty little menus, all alike. |
| typho on | typhoon |
| udp | UDP |
| uhoh1 | Uh oh! [in a cutesy, Teletubbie's like voice] |
| uhoh2 | Uh oh! [in a cutesy, Teletubbie's like voice] |
| uk | UK |
| unav ailable | Unavailable |
| unco nditio nal | unconditional |
| unide ntified -nocallba ck | un-indentified or withheld and therefore cannot be called back. |
| units | units |
| unix | Unix |
| up | up |
| uptime | uptime |


| user | user |
| :---: | :---: |
| users | users |
| utah | Utah |
| varia ble | variable |
| verm ont | Vermont |
| virgini abeach | Virginia Beach |
| virginia | Virgina |
| visibili ty | Visibility |
| visit- <br> asteri <br> sk- <br> websi <br> te | Visit the asterisk website at w w w dot asterisk dot org |
| vm- <br> Urge <br> nt | urgent |
| vm- <br> advo <br> pts | press 3 for advanced options |
| vmand | and |
| vm- <br> calldif <br> fnum | press 2 to enter a different number |
| vm- <br> chan <br> geto | Change to which folder? |
| vmdelete | Press 7 to delete this message. |
| vm- <br> delet ed | Message deleted. |
| vmdialout | please wait while i connect your call |
| vmdurati on | None |
| vm- <br> enter- <br> num- <br> to-call | please enter the number you wish to call |
| vmexten sion | extension |
| $\begin{aligned} & \text { vm- } \\ & \text { for } \end{aligned}$ | for |
| vmforwa rdmultip le | press 1 to send this message, or 2 to add another recipient. |


| vm- <br> forwa <br> rd | Press 1 to enter an extension, press 2 to use the directory |
| :---: | :---: |
| vm- <br> forwa <br> rdopti <br> ons | press 1 to prepend a message or 2 to forward the message withoutprepending |
| vm-fromexten sion | message from extension |
| vm- <br> from- <br> phon <br> enum <br> ber | message from phone number |
| vmfrom | from |
| vm- <br> good <br> bye | Goodbye |
| vm- <br> helpe xit | Press star for help or pound to exit |
| vmincorr ectmailb ox | Login incorrect. Mailbox? |
| vm- <br> incorr <br> ect | Login incorrect. |
| vminstru ctions | To look into your messages press 1 now. You may quit voicemail at any time by pressing the pound key. |
| vm- <br> intro | Please leave your message after the tone. When done hang up or press the pound key. (simple tone sound plays) |
| vm- <br> invali dpass word | That password does not meet the minimum requirements for this mailbox. Please try again. |
| vm- <br> invali <br> dpass <br> word | That is not a valid password. Please try again. |
| vmisonp hone | is on the phone |
| vmisuna vail | is unavailable |
| $\begin{aligned} & \text { vm- } \\ & \text { last } \end{aligned}$ | last |
| vm- <br> leave <br> msg | Press 5 to leave a message |
| vmmailb oxfull | sorry but the user's mail box can't accept more messages |


| vm- <br> mark <br> ed- <br> nonur gent | Urgent status removed. |
| :---: | :---: |
| vm- <br> mark edurgent | Message marked urgent. |
| vm- <br> mess age | message |
| vm- <br> mess ages | messages |
| vm- <br> minut es | minutes |
| vmmism atch | The passwords you entered and re-entered did not match. Please try again. |
| vmmsgin struct | To hear the next message press 6 , to repeat this message press 5 , to hear the previous message press 4 , to delete or undelete this message press zero, to quit voicemail press pound. |
| vmnewp assw ord | Please enter your new password followed by the pound key. |
| vm- <br> newu ser | Welcome to Comedian Mail. First, I will guide you through a short setup process. |
| vm- <br> next | Press 6 to play the next message. |
| $\begin{aligned} & \text { vm- } \\ & \text { no } \end{aligned}$ | no |
| vm- <br> nobo dyava il | Nobody is available to take your call at the moment |
| vm- <br> nobox | you cannot reply to this message because the sender does not have amailbox |
| vmnomo re | No more messages. |
| vmnonu mber | i'm afraid i don't know who sent this message. |
| vmonefo r-full | Press one to listen to ... |
| vmonefor | Press 1 for |
| vmoptio ns | Press 1 to record your unavailable message, press 2 to record your busy message, press 3 to record your name, press 4 to record your temporary greeting, press 5 to change your password, press starto return to the main menu |
| vm-optsfull | press 2 to access messages saved in other folders. Press 3 to record a messag for another mailbox. Press 0 for greetings and password management. |
| vmopts | Press 2 to change folders, press 3 for advanced options, press zero for mailbox options. |


| vmpress | press |
| :---: | :---: |
| vmprev | Press 4 for the previous message |
|  |  |
|  |  |
| vm-recbusy | After the tone say your busy message and then press the pound key. |
| vm-recname | After the tone say your name and then press the pound key. |
| vm-rectemp | After the tone, say your temporary message, and then press the poundkey. |
| vm-recunv | After the tone say your unavailable message and then press the poundkey |
| vm- <br> receiv ed | received |
| vmrecor dprepe nd | At the tone, please record an introduction to the forwarded message. When done, press the pound sign. |
| vm- <br> reent erpas sword | Please re-enter your password followed by the pound key. |
| vmrepeat | Press 5 to repeat the current message. |
| vmrevie wnonur gent | Press 4 to remove the urgent status of this message. |
| vmrevie wurgent | Press 4 to mark this message as urgent. |
| vmreview | Press 1 to accept this recording press 2 to listen to it press 3 to rerecordyour message. |
| vmsaved | saved |
| vmsaved to | saved to |
| vmsavef older | Which folder should I save the message to? |
| vm- <br> save <br> mess <br> age | or 9 to save this message |
| vm- <br> saveo per | Press 1 to accept this recording, otherwise, please continue to hold |
| vmsorry | I'm sorry I did not understand your response. |


| vm- <br> star- <br> cancel | Press star to cancel |
| :---: | :---: |
| vm- <br> temp greet active | None |
| vmtemp greet active | None |
| vmtemp greeti ng | Press 1 to record your temporary greeting |
| vmtemp greeti ng2 | Press 1 to record your temporary greeting, or press 2 to erase your temporary greeting |
| vm-thenpound | vm-then-pound |
| vm- <br> thepe <br> rson | The person at extension |
| vm- <br> tmpe <br> xists | There is a temporary greeting, which overrides your standard greetings |
| vm- <br> tocall <br> back | Press 2 to call the person who sent this message |
| vm- <br> tocall <br> num | Press 1 to call this number |
| vmtocan cel | or pound to cancel |
| vm- <br> toent <br> ernu <br> mber | Press 1 to enter a number |
| vm- <br> tofor <br> ward | Press 8 to forward the message to another user. |
| vmtohea renv | Press 3 to hear the message envelope. |
| vmtoma kecall | Press 4 to place an outgoing call |
| vm- <br> toosh <br> ort | your message is too short |
| vmtoreply | Press 1 to send a reply |
| vmtorere cord | Press 3 to rerecord your message |
| vmundel ete | Press 7 to undelete this message |


| vm- <br> undel eted | Message undeleted. |
| :---: | :---: |
| vmunkn owncaller | from an unknown caller |
| vmwhich box | To leave a message, please enter a mailbox number. |
| vm- <br> youh <br> ave | you have |
| voice-mailsystem | Voice Mail System |
| voice-mailsystem | Voice Mail System |
| wait- <br> mom <br> ent | Please wait a moment. |
| wait- <br> offen <br> sive- <br> soun <br> ds | Please wait one moment while I access our gigantic library of offensive sounds! |
| wake up-callcance lled | Your wakeup call has been cancelled. |
| wake upcall | Wakeup call |
| wake updaily | Daily Wakeup Call |
| wake <br> up- <br> for- <br> daily | For daily wakeup calls... |
| wake <br> up-for-onetime | For a one-time wakeup call |
| wake uponeti me | One-time wakeup call |
| walks <br> -into-barmail | A man walks into a bar, sits down and ... welcome to Comedian Mail! |
| warni ng | warning |
| was-lastseen | was last seen |
| was | was |


| washi <br> ngton -dc | Washington, DC |
| :---: | :---: |
| washi <br> ngton | Washington |
| watch | watch |
| weapolo gize | we apologize |
| we- <br> dont- <br> have-techsupp ort | We don't have tech support |
| weas elseaten phon esys | Weasels have eaten our phone system. |
| weath erstation | weather station |
| weath er | weather |
| web | web |
| weeks | weeks |
| welco me | welcome |
| weresorry | We're sorry |
| westvirginia | West Virgina |
| west | west |
| weste rly | westerly |
| what-time-it-is | Do you have any idea what |
| what-time-it-is2 | Do you have any idea what |
| whendialin g-thisnumb er | When dialing this number... |
| whowould -you-like-to-call | Who would you like to call? |
| why-noansw ermyste ry | Your call is important to us, but exactly why we haven't answered it yet is a mystery even to us. |


| wichita | Wichita |
| :---: | :---: |
| willapply | will apply |
| willexpire | will expire |
| will-notexpire | will not expire |
| will- <br> reflec <br> t- <br> charg <br> e-of | will reflect a charge of |
| wind | wind |
| windo ws | windows |
| windy | windy |
| wisco nsin | Wisconsin |
| wish- <br> to- <br> contin <br> ue | do you wish to continue? |
| with | with |
| within | within |
| work | work |
| wron <br> g-tryagain smarty | Wrong, wrong, wrong. Try again, smart guy. |
| wtng-to-spk-w-rep | waiting to speak with a representative |
| www- <br> switc <br> hboar <br> d- <br> com | www.switchboard.com |
| wyom ing | Wyoming |
| yeah | Yeah! |
| year | year |
| years | years |
| yes- <br> dear | Yes, dear. (annoyed) |
| yes- <br> dear2 <br> .wav | Yes, dear. (playful) |
| yeste <br> rday | yesterday |
| you-are-callernum | you are caller number |


| you- <br> are- <br> curr- <br> call- <br> num | you are currently caller number |
| :---: | :---: |
| you- <br> can- <br> press | You can press |
| you- <br> dialed <br> wron <br> g- <br> numb <br> er | You have dialed the wrong number |
| you- <br> enter ed | You entered |
| you-havedialed | You have dialed |
| you- <br> have- <br> reach <br> ed-a- <br> test- <br> numb <br> er | You have reached a test number |
| you- <br> have- <br> these <br> optio ns | You have these options. |
| you- <br> must- <br> first- <br> dial | You must first dial |
| you- <br> seem <br> impati <br> ent | You seem impatient |
| you- <br> soun <br> d- <br> cute | So, _you_ sound cute. |
| you- <br> wish- <br> to- <br> join | you wish to join |
| your- <br> accou <br> nt | Your account |
| your- <br> msg-has-beensaved | Your message has been saved |
| your- <br> msg-is-tooshort | your message is too short |


| your- <br> tempgreeti ng | your temporary greeting |
| :---: | :---: |
| your | your |
| zip- <br> code | zip code |
| wx <br> /arou <br> nd | around |
| wx <br> /baro meter | barometer |
| wX /ceiling | ceiling |
| wx /dewpoint | dew point |
| wx <br> /falling | falling |
| wx <br> /feet | feet |
| wx <br> /foot | foot |
| wx /gust | gust |
| wx /gusti ng-to | gusting to |
| wx /gusty | gusty |
| wx /heatindex | heat index |
| wx /humi dity | humidity |
| wX <br> /inch | inch |
| wx /inches | inches |
| wX /kilom eter | kilometer |
| wX /large | large |
| wX /meter | meter |
| wx <br> /mist | mist |
| wx /north east | northeast |
| wx /north west | northwest |


| wx <br> /perc ent | percent |
| :---: | :---: |
| WX /point | point |
| wX <br> /rising | rising |
| wx <br> /sout heast | southeast |
| WX /sout hwest | southwest |
| wX <br> /stea <br> dy | steady |
| wx /temp erature | temperature |
| wx <br> /windchill | windchill |
| WX /winds | winds |

## Related articles

- How to copy the WSDL files locally
- Troubleshooting choppy sound in MOH files played over the phone
- What are the sound files and categories used in VoipNow
- How to find files stored on the local disk

