

Presence Resource

This page describes the representation of the resources used by the Extension Presence Service.

Presence resource

The presence information for an extension is represented by the UnifiedAPI as a Presence resource. It contains the agent where the extension is registered and the expiration date of the registration.

JSON representation

The following example contains the Presence in JSON representation. All fields are fictitious.

```
{
  "status": "0",
  "extension": "0003*001",
  "registration": [
    {
      "agent": "3CXPhone 5.0.14439.0",
      "registration": "-1",
      "expire": "2011-02-10T15:10:55Z"
    }
  ]
}
```

Presence event fields

Name	Type	Description
registration	PhoneRegistration	See PhoneRegistration
status	Number	Defines presence status. Possible values: 1 - online 2 - ringing 3 - busy 0 - unknown
extension	UAPI-Extension-Number	The phone number of the extension.

PhoneRegistration fields

Name	Type	Description
registration	Number	Defines registration status. Possible values: 1 - registered 2 - no registration necessary -1 - not registered -2 - registration expired 0 - unknown
status	Number	Defines presence status. Possible values: 1 - online 2 - ringing 3 - busy 0 - unknown
expire	Date	Specifies registration expiration date. Missing when registration has expired.

Related Topics

[List Presence](#)