

User's SIP Devices

This page contains instructions on how Users can manage SIP devices.

- [Overview](#)
- [Adding SIP devices](#)
- [Editing and removing SIP devices](#)

Overview

When logged in the VoipNow interface, click on [SIP Devices](#) under **Telephony Provisioning** and you'll be redirected to the **SIP Devices** page.

SIP Devices

Return to My Account

Open menu

Help

Up level

Tools

Add New Device

SIP Devices Inventory

All devices

Search

Show All

Show Columns

Clear Assignments

Regenerate Files

Export to CSV

Remove Selected

| S | Friendly Name | Serial | MAC | Owner | Assigned Organization | Assigned Users | |
|---|---------------|--------------|-------------------|-------------|---------------------------------|-----------------------|--------------------------|
| ✓ | Polycom | f3b591150639 | 00:15:65:90:78:00 | Mark Towns | AT MAIN ORG 152 AT MAIN ORG 152 | Mark Towns (0152*007) | <input type="checkbox"/> |
| ✓ | Cisco | 5a2876466188 | 00:15:65:22:22:66 | Jane Frost | AT MAIN ORG 152 AT MAIN ORG 152 | Jane Frost (0152*005) | <input type="checkbox"/> |
| ✓ | Snom | 4a9259058769 | 00:18:B9:66:99:56 | Tom Apple | AT MAIN ORG 152 AT MAIN ORG 152 | - | <input type="checkbox"/> |
| ✓ | Panasonic | 2dd443256208 | 00:A8:59:90:34:34 | Adam Fields | AT MAIN ORG 152 AT MAIN ORG 152 | - | <input type="checkbox"/> |
| ✓ | Aastra | 70d282934128 | 00:15:65:23:34:54 | Sam Barnes | AT MAIN ORG 152 AT MAIN ORG 152 | Sam Barnes (0152*098) | <input type="checkbox"/> |

The **SIP Devices Inventory** lists the following categories of provisioned SIP devices:

- Devices that you own.
- Devices owned by your Organization, Service Provider or the admin.
- Devices assigned to your extensions.

You can read more on the how to manage your devices in the [Manage SIP Devices](#) section.

Adding SIP devices

Each setting on the **Allow to provision devices** option of your account influences your provisioning capabilities. The **Allow to provision devices** option is available in the **Roles and Phone Numbers** page of your account and can only be set by your Organization.

Permissions

Extensions management

Extension features management

Phone extension SIP management

SIP trunking management

User is multi user aware

Sound management

Phone numbers management

UnifiedAPI management

CallerID management

Allow to provision devices

View

Modify

View

None

Limits

To add a SIP device, you must go to **Telephony Provisioning SIP Devices Add New Device** and follow the steps described in [this page](#).

| If "Allow to provision devices" for your account is | As a User |
|---|---|
| Modify | You can add SIP devices, but can only assign them to your own extensions. |
| View | You cannot add any SIP Device. |
| None | You cannot access the SIP Devices area as it is no longer displayed in the interface. |

Editing and removing SIP devices

While you're in the **SIP Devices** page, you can read-only, edit and/or remove SIP devices. You cannot edit or remove devices that are read-only.

Edit Device Aastra

Device Information

Serial number *

5a2876466188

Friendly name *

Aastra

Manufacturer *

Aastra

Model *

480i

Firmware/Version *

14.1 and above

Application version

-

MAC address *

00:15:65:22:22:66

Use MAC based provisioning

Yes

Status

Enabled

Notes

-

Device Settings

Administrator username

-

Administrator password

None

Phone update interval

minutes/seconds

Update protocol

Provisioning template

Phone time zone *

SK-Bratislava

Line Assignments (3)

Cancel

Your right to edit and remove devices depends on the provisioning permissions of your account (i.e. how the **Allow to provision devices** option is set) and on the ownership of the device.

If you want to receive tips on **Edit** permissions on mouse-over, click on **My Interface** button at the top right of the interface. This will open **My Interface Settings** page, where you need to select the **Display tool tip** option and press **OK**.

Default Interface Preferences

| | |
|-------------------|--|
| Rows in table * | <input type="text" value="10"/> rows |
| Expanded alerts * | <input type="text" value="3"/> |
| Interface skin | <input type="text" value="Blue"/> ▼ |
| System language | <input type="text" value="English v5.0.0"/> ▼ |
| Display tool tip | <input checked="" type="checkbox"/> |
| Program logo | <input type="text"/> <input type="button" value="Browse"/> aspect ratio 16:4 |
| Logo landing page | <input type="text" value="(e.g. http://example.com)"/> |

Here are the **Edit** and **Remove** permissions based on provisioning levels and device ownership.

| If "Allow to provision devices" for your account is | As a User |
|---|---|
| Modify | You can only edit and remove the devices that you own. |
| View | <p>You cannot edit or remove devices even if you own them. Nor can you edit or remove devices owned by the admin, your Organization or your Service Provider. They are read-only.</p> <p>Also, if one of your extension is assigned a device owned by another User, you can only view that device; you cannot edit it or remove it.</p> |
| None | You cannot access the SIP Devices area as it is no longer displayed in the interface. |

Please note that you can only **Clear Assignments** and **Regenerate Files** for editable devices! You cannot perform these operations on devices for which you have "read-only" permissions.

For more information on provisioning permissions at User level, please check [this page](#).

Related topics

[Provision a SIP device](#)

[Operations with SIP devices](#)