## What is the difference between stacked and exclusive numbers

Applies to VoipNow 3 and higher!

## Stacked numbers

The Direct Inward Dialing (DID) numbers defined as **stacked** are available to all the Service Providers in the system without being specifically assigned.

If a Service Provider assigns a DID number to one of their owned accounts, the number will no longer be available to other Service providers.

## **Exclusive numbers**

The system administrator assigns the Direct Inward Dialing numbers defined as exclusive to the Service Providers that will be using them.

## Related articles

- How to log in to a specific queue
- How to change the way public numbers are displayed in the interface
- How to configure the time for a Phone Terminal through provisioning
  How to set up a SIP channel to interconnect with a SpeakUp account
- How to transfer calls to external numbers via an IVR Extension