How to debug "HubRing Dump was processed with errors"

Applies to VoipNow 3.x.x!

Sometimes you may happen to receive an email with the following subject: "HubRing dump was processed with errors. Could not rotate HubRing dump files." The cause of this is that the Cache DB can get quite big and therefore use more resources when the dbdump script is running.

Step-by-step guide

It is assumed that you are using the latest VoipNow 3.x.x version. To fix this error, please follow the steps below:

1. Make a backup to the /usr/local/voipnow/bin/hubring/hdump.sh file using:

```
cp /usr/local/voipnow/bin/hubring/hdump.sh /usr/local/voipnow/bin/hubring/hdump.sh.bk
```

2. Edit /usr/local/voipnow/bin/hubring/hdump.sh and replace:

```
util="$PHP_BIN --define register_argc_argv=On --define open_basedir=${OPEN_BASEDIR} --define
include_path=${INCLUDE_DIR} -q ${PRODUCT_ROOT_D}/bin/hubring/hdump.php"
```

with:

```
util="$PHP_BIN --define memory_limit=256M --define register_argc_argv=On --define
open_basedir=${OPEN_BASEDIR} --define include_path=${INCLUDE_DIR} -q ${PRODUCT_ROOT_D}/bin/hubring/hdump.
php"
```

Once you've completed these steps, you will no longer receive the "HubRing dump was processed with errors" email the next time the dbdump script is running.

Related articles

- How to check if an extension is registered
- Troubleshooting "System Error, check webserver log file. Error code:704"
- Troubleshooting invalid validation code warning while logging in to VoipNow
- How to debug "HubRing Dump was processed with errors"
- Location and configuration files for VoipNow logs