

# What does maximum storage mean

Applies to VoipNow 5.X.X!

Until VoipNow 5.X.X, each resource (voicemail, call recording, sound, music on hold and received faxes) had a dedicated disk space, which could be limited separately. Starting with VoipNow 5.X.X, the maximum disk space limits for all these resources have been merged into a single option called **Maximum storage**. This article explains this new setting.

## What is maximum storage

Just like before, the new **Maximum storage** option is available for Service Providers, Organizations and Users. In the interface, you'll find it in the **Roles and Phone Numbers** page, under **Limits**.

### Limits

Maximum number of organizations *	<input type="text" value="10"/>	<input type="checkbox"/> Unlimited
Maximum number of users *	<input type="text" value="5"/>	<input type="checkbox"/> Unlimited
Maximum number of phone extensions *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of queue extensions *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of IVR extensions *	<input type="text" value="10"/>	<input type="checkbox"/> Unlimited
Maximum number of voicemail center extensions *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of queue login center extensions *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of conference extensions *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of callback extensions *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of callback callerIDs *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of calling card extensions *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of calling card codes *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of intercom/paging extensions *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum public concurrent calls *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum internal concurrent calls *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of queue members *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum number of mailboxes *	<input type="text"/>	<input checked="" type="checkbox"/> Unlimited
Maximum storage *	<input type="text"/> MB	<input checked="" type="checkbox"/> Unlimited
Account expiration date	<input type="text" value="2017-07-31"/>	<input type="checkbox"/> Unlimited

The **Maximum storage** represents the sum of all previous **Maximum disk space (per resource)** allocations. If any of these allocations was previously set to **Unlimited**, then the **Maximum storage** option will automatically inherit the **Unlimited** value.

From the user's perspective, the disk quota functionality remains unchanged.

For example, if an Organization is allocated 100 MB storage, then all its User accounts will be allocated a maximum of 100 MB disk space.

The Service Provider/Organization/User storage limits work independently.

For example, if a User limited to 80 MB storage has used the whole 80 MB disk space, he/she won't be able to use any more disk space. However, the other users under the same Organization will continue to operate normally.

Also, if the sum of the disk space allocations used by the Users has reached 100 MB (let's say there are 4 users and they are allowed to use 25 MB each), the Organization won't be able to use any more disk space.

## Related topics

- [How to add a Local Agent to a Queue](#)
- [What is new about the Caller Behavior in Queue setup](#)
- [Understanding the Call Reports in VoipNow](#)
- [How to transfer incoming calls to another extension voicemail](#)
- [How to enable the Google Sign-In service for VoipNow and Hubgets users](#)