

# DNS Manager User's Guide

## About

DNS Manager helps service providers and enterprises organize the business and technical aspects of DNS hosting in a multitenant management interface that is accessible over the web.

DNS Manager enables you to gather DNS intelligence from thousands of remote servers using DNS independent protocols. The DNS consolidation service comes with important business advantages.

All important management actions are exposed using [a web services API](#). This interface can be used by software applications to interact with the DNS infrastructure.

For information on how to deploy DNS Manager in various environments, refer to the [DNS Manager Installation and Upgrade Guide](#).

For additional documentation on how to make the best of DNS Manager's features, visit [4PSA WIKI Home](#).

### Get Help

If something is unclear or you need further assistance, do not hesitate to open a ticket in the [4PSA Support Zone](#) or ask a question in our monitored [GetSatisfaction community](#).

## Read Further

- [About DNS Manager](#)
- [User interface](#)
- [Performing Administrative Tasks](#)
  - [Managing Administrator Accounts](#)
  - [Managing User Sessions](#)
  - [Backing Up DNS Zones](#)
- [Managing Client Accounts](#)
  - [Creating a new client account](#)
  - [Managing client account](#)
  - [Managing client DNS zones](#)
    - [DNS zones list](#)
    - [Add new DNS zone](#)
    - [Changing the owner of one or more DNS zones](#)
    - [Global Operations on DNS zones](#)
    - [Glue records](#)
    - [SPF rules](#)
    - [Removing DNS zones](#)
  - [Managing client settings](#)
  - [Managing DNS templates](#)
    - [Creating, editing, removing a DNS template](#)
    - [Managing DNS records on templates](#)
    - [Managing IPs on templates](#)
  - [Managing remote update locations](#)
    - [Creating a new remote update location](#)
    - [Operations on remote update locations](#)
  - [Performing client group operations](#)
  - [Client XML Export](#)
  - [Managing client custom buttons](#)
  - [Removing a client account](#)
- [DNS Zones](#)
  - [Managing DNS Zones](#)
  - [Adding a DNS Zone](#)
  - [Operations on DNS Zone](#)
  - [Transfer IP Addresses](#)
  - [Managing DNS Records for Zones](#)
  - [Manage the Round Robin Polls](#)
    - [Add a New Round Robin Poll](#)
  - [Performing Global Operations on DNS Zones](#)
  - [Glue Records and SPF Rules](#)
- [Setting Server Preferences](#)
  - [Server-wide preferences](#)
  - [Configuring DNS Manager settings](#)
  - [Global transfer IPs](#)
  - [Global SRV Records](#)
  - [Managing server global DNS templates](#)
    - [Setting server-wide DNS templates](#)
  - [Email notifications](#)
    - [Managing notifications](#)
  - [File templates](#)
  - [Setting interface preferences](#)
  - [Managing login preferences](#)
  - [Managing your license](#)
  - [Managing the access policy](#)

- [Manage interface languages](#)
  - [Managing interface skins](#)
  - [Managing custom buttons](#)
  - [Managing the database](#)
    - [XML export](#)
    - [XML import](#)
  - [Audit Logs](#)
- [Command Line Configuration](#)
- [Remote Update Location Configuration](#)
  - [DNS Manager as a Primary Server](#)
  - [DNS Manager as a Secondary Server](#)
- [Appendix A - Examples of supported dump files](#)